Q: How is this line different than a resource line?
A: The Peer Navigator is there to not only provide resources, but also to ensure that there is a “warm handoff” and follow up as needed.

Q: What is a Peer Navigation Line?
A: A Peer Navigation Line is a phone line you can call to get support, ask about resources and connect with another person who has ‘been there’.

Q: What days and times is the Peer Navigation Line in service?
A: The Peer Navigation Line is in service Monday through Friday from 8am to 4pm.

Q: What is the phone number and when can our consumers start calling?
A: The phone number is 888-768-4968 and consumers may call this number starting March 1, 2016!