

DESERT HEALTHCARE DISTRICT STRATEGIC PLANNING COMMITTEE MEETING October 17, 2019 10:30 A.M.

Jerry Stergios Building, 2nd floor Arthur H. "Red" Motley Boardroom 1140 N. Indian Canyon Drive, Palm Springs, California 92262

This meeting is handicapped-accessible

Page(s)	AGENDA		Item Type	
	I.	Call to Order – President Les Zendle, MD, Committee Chair		
	П.	Approval of Agenda	Action	
	III.	Approval of Meeting Minutes 1. Meeting Minutes – September 23, 2019	Action	
	IV.	Public Comments At this time, comments from the audience may be made on items <u>not</u> listed on the agenda that are of public interest and within the subject-matter jurisdiction of the District. The Committee has a policy of limiting speakers to not more than three minutes. The Committee cannot take action on items not listed on the agenda. Public input may be offered on an agenda item when it comes up for discussion and/or action		
	V.	New Business 1. Community Needs Assessment RFP Update – NTE \$300,000	Information/Discussion/ Potential Action	
	VI.	Old Business		

VII. Adjournment



Directors Present	District Staff Present	Absent
President/Chair Les Zendle, MD	Conrado E Bárzaga, MD, CEO	
Director Karen Borja	Chris Christensen, CFO	
Director Arthur Shorr	Donna Craig, Senior Program Officer	
	Meghan Kane, Community Health Analyst	
	Andrea S. Hayles, Clerk to the Board	

AGENDA ITEMS	DISCUSSION	ACTION
I. Call to Order	Chair Zendle called the meeting	
	to order at 10:31 a.m.	
II. Approval of Agenda	Chair Zendle asked for a motion	It was moved by President Zendle
	to approve the Agenda.	and seconded by Director Shorr to
		approve the agenda.
	Chair Zendle explained the	Motion passed unanimously.
	goals of the standing	
	committee created three years	
	ago, initially as an ad hoc	
	committee. The Board explored	
	the bylaws, and the Strategic	
	Planning Committee standing	
	committee was formed.	
III. Public Comment	There was no public comment.	
IV. New Business	Conrado E. Bárazga, MD, CEO,	
1. Community Needs	provided an overview of the	
Assessment RFP – NTE	presentation on the community	
\$300,000	listening forums, 2017-2020	
	Strategic Plan focus areas and	
	the Association for Community	
	Health Improvement's	
	community health assessment	
	nine-step guide.	
	Meghan Kane, Community	
	Health Analyst, provided a	
	presentation on the District's	
	expansion, community listening	
	forums, priority issues, forum	
	challenges, what was learned,	
	where we are now, strategic	

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plan focus area funding, next steps, and the necessity of an	
RFP.	
President Zendle explained that	
while the East Valley has an	
immense disparity, the District	
should examine the entire	
Coachella Valley.	
Donna Craig, Senior Program	
Officer, explained the Strategic	
Plan public forums and the	
community health and	
wellness-focused areas. An	
overview of the grants provided	
to each agency since the	
inception of the strategic plan	
focus areas totaling over \$9M	
was distributed.	
Dr. Barzaga, CEO, detailed the	
next steps with the current	
strategic plan, which will expire	
in the coming year, and the	
plan that was created does not	
currently exist. In order to	
create a new plan, it involves	
the current state of the District	
and determining the	
community's priorities. The	
perceptions versus the data will	
determine the community needs. Efforts to address the	
social determinants of health	
have been siloed and a built	
environment such as	
transportation, safety, and	
health outcomes, it is	
important for the District to	
identify our fit in the larger	
vision; further outlining the	
community engagement.	



Director Borja explained that	
the Institute for Rural Studies	
and other organizations have	
spent millions of dollars on	
assessments in the Coachella	
Valley, and the Board needs to	
reflect on strategies to ensure	
the District is not duplicating	
services. Conversations with	
Inland Empire Health Plan	
(IEHP), which also has an	
assessment would be useful.	
Director Borja is also concerned	
with the monetary aspects.	
Dr. Bárzaga described the	
steps, obtaining an overview of	
the reports previously	
conducted, the existing	
information to inform the	
process, breaking down the	
barriers, and reaching out to	
the individual organizations.	
the manual organizations.	
President Zendle explained that	
steps 1 -3 requires assistance	
with the RFP and another group	
to obtain separate data for the	
remaining steps to alleviate any	
concerns. Clarity is also	
necessary for agencies that	
completed needs assessments.	
The committee recommended	
that staff make the revisions	
such as recognizing the	
priorities before budgeting next	
year, as explained by Director	
Shorr, and presenting to the	
committee in October.	
Dr. Bárzaga, CEO, explained the	
Gap Funding of \$525K that has	



	not been disbursed – detailing the funding announcement for East Valley non-profits.	
	President Zendle stated that staff should present the funding announcement to the Program Committee, but no action is necessary from the Strategic Planning Committee.	
	The next Strategic Planning Committee meeting is scheduled for Thursday, October 17, at 11 a.m.	
V. Adjournment	Chair Zendle adjourned the meeting at 11:53 a.m.	Audio recording available on the website at <u>https://www.dhcd.org/Agendas-</u> <u>and-Documents</u>

ATTEST:

Les Zendle, MD, Chair/President, Strategic Planning Committee Desert Healthcare District Board of Directors

Minutes respectfully submitted by Andrea S. Hayles, Clerk of the Board



Date:	October 17, 2019
To:	Strategic Planning Committee
Subject:	Request for Proposals (RFP) – Community Health Needs Assessment (CHNA)

Recommendation:

Discussion on the future release of the Community Health Needs Assessment request for proposals (information only).

Background:

- On November 6, 2018, eastern Coachella Valley voters approved extending the District boundaries creating a new demographic and geographic landscape.
- On September 17, 2019, staff presented a draft CHNA RFP to the Strategic Planning Committee and received guidance to rework the proposal and develop a two-phase process that encompasses the nine-step guide from the Association for Community Health Improvement's Community Health Assessment Toolkit.
 - 1. Phase one would focus on the reflection of previous assessments that have been conducted in the Coachella Valley and identifying data gaps.
 - 2. Phase two would focus on collecting additional primary and secondary data, prioritizing health needs, developing implementation strategies, and creating benchmarks for monitoring.

Information:

- A comprehensive CHNA will help to effectively allocate and drive investments and resources to areas of the most prioritized community health needs and provide a basis for future decision-making and monitoring.
- A PowerPoint with an overview of the nine-step process is included for your review highlighting the purpose and key components of each step.

Fiscal Impact:

• Not to exceed \$300,000, not included in the current FY 19/20 budget.

Strategic Planning Committee

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Reasons for a Request for Proposal

In order to maximize and grow resources, we need to know the priorities of both the east and west

A need for a comprehensive approach:

- Build on collaboration and partnerships
- Reflect on what has been done and assess gaps
- Data collection: quantitative and qualitative
- Health needs prioritized
- Create strategies and develop an action plan
- Provide a basis for future decision-making and monitoring

Rethink focus areas based on data that represents the entire valley

Goals of Request for Proposal



Bridge siloed efforts and form a more collective, cross-sector approach to address the Valley's health needs



Better prioritize and more equitably distribute resources



Create baseline data to provide a basis for future decision-making and monitoring

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Association for Community Health Improvement's Community Health Assessment Toolkit: Nine-Step Guide



Request for Proposal

Phase One

Step 1: Reflect and StrategizeStep 2: Identify and Engage StakeholdersStep 3: Define the Community

Phase Two

Step 4: Collect and Analyze Data
Step 5: Prioritize Community Health Issues
Step 6: Document and Communicate Results
Step7: Plan Implementation Strategies
Step 8: Implement Strategies
Step 9: Evaluate Progress

Purpose: Before beginning an assessment, reflect on previous community health assessments to identify what's available, what elements worked well, and areas for process improvement.

Key Components:

- Reflect on previous assessments
- Get feedback on previous assessments
- Review data sources qualitative and quantitative
- Establish the assessment infrastructure (local org. buy-in and partnership, committee, etc.)
- Obtain leadership support
- Identify and obtain resources

Step 1: Reflect and strategize (Phase one) Page 12 of 20

Purpose: Establishing robust, trusting relationships with community stakeholders to foster an inclusive environment, creating a stronger sense of joint ownership of the community health assessment process.

While this is a discrete step, stakeholders should be engaged throughout the CHA process.

Key Components:

- Develop an engagement approach
- Map community assets that support health improvement
- Identify and partner with stakeholders

Step 2: Identify and Engage Stakeholders (Phase one) Page 13 of 20

Purpose: Specify the geographic focus and population characteristics to help determine the scope of assessment and any implementation strategies.

Key Components:

- Describe the geographic community
- Identify population groups
- Identify other organizations conducting health assessments

Step 3: Define the Community (Phase one) Page 14 of 20

Purpose: Include a combination of quantitative demographic and health data as well as qualitative data that reflects the experiences and opinions of the community and stakeholders. Summarize and synthesize these data to develop a picture of overall community health and to prioritize health needs.

Key Components:

- Identify considerations for data collection (ways to capture entire community)
- Apply research principles to the needs assessment process
- Develop a data strategy
- Select secondary data
- Collect community-engaged primary data

Step 4: Collect and Analyze Data (Phase two) Page 15 of 20

Purpose: Distinguish the most pressing community health needs based on the data collected and then address the identified priority health needs through the implementation strategies.

Key Components:

- Identify criteria for prioritization (Magnitude, severity, available resources, and community capacity to act on issue)
- Select community health priorities
- Describe needs not prioritized

Step 5: Prioritize Community Health Issues (Phase two) Page 16 of 20

Purpose: Share the results of assessment with both internal and external audiences. This step provides an opportunity for the many participating organizations and the community at large to see the final product. It serves as a reference point for future discussions and planning strategies to address community health needs.

Key Components:

- Publish the CHNA process and results
- Present material in an accessible way
- Publicizing CHNA results
- Engage the community and stakeholders around results

Step 6: Document and Communicate Results (Phase two) Page 17 of 20

Purpose: developing comprehensive, multifaceted strategies to address the community health needs prioritized in assessment.

Key Components:

- Engage strategic partnerships
- Align strategies of community stakeholders
- Collaborate on strategies to increase potential impact
- Determine community assets
- Identify the drives of community health improvement
- Select strategies to address priority needs with goals and objectives

Step 7: Plan Implementation Strategies (Phase two)

Purpose: This step puts into action the plan selected and developed in Step 7 to address prioritized community health needs. This is an ongoing process where you are working to improve health by turning strategies into concrete, actionable steps.

Key Components:

- Assemble an implementation committee for each strategy
- Develop an action plan with goals and objectives

Step 8: Implement Strategies (Phase two) Page 19 of 20

Purpose: Evaluation should be planned throughout the community health assessment process to assess the impact of strategies and progress toward goals. This step may be used as a starting point to tailor an evaluation for a particular community health improvement effort, at a particular point in time.

Key Components:

- Find your baseline
- Engage stakeholders
- Focus the evaluation design
- Gather credible evidence

Step 9: Evaluate Progress (Phase two) Page 20 of 20