



Community-Based Mobile Medical Service Delivery and Operations

Frequently Asked Questions (FAQ) Resource

Q1: What are the District's boundaries?

A1: You can find the boundaries on the Desert Healthcare District and Foundation's website at: <https://www.dhcd.org/media/1694/Hummingbird%20map%20Oct.%202021.pdf>

Q2: If a representative from my organization did not attend the bidders meeting, can we still apply?

A2: No, attendance was mandatory to be eligible to apply.

Q3: If we do not have audited financials, can my organization apply?

A3: No, you cannot apply. This RFP requires current audited financials and all the required documents.

Q4: Will the District accept this request if we currently have, or intend to have, another grant request?

A4: Yes, if the projects are different and not duplicative.

Q5: What is the anticipated contract period, and are there renewal options?

A5: The contract period will be 12/1/26 to 6/30/28. Multi-year extensions in 2-year increments may be awarded based on satisfactory programmatic and fiscal performance, available funding, and mutual agreement.

Q6: Can two organizations apply together as partners?

A6: Yes, two organizations can apply together as a partner. The lead organization would apply, and the other organization would be in a subcontracted role. The lead organization must meet all requirements, including fiscal. The lead organization must provide a budget, scope of work, and executed MOU of the subcontractor(s).

Q7: Who is the target population for this RFP?

A7: The target population includes high-need and medically underserved Coachella Valley residents residing within the Desert Healthcare District and Foundation's boundaries, with

specific priority focus on students, farmworkers, seniors, unhoused individuals, and uninsured/underinsured women.

Q8: What are the expectations for service frequency and operating hours?

A8: The service frequency and operating hours will be coordinated with District staff based on the deployment scheduled in the RFP. Operating hours could include weekends and evening hours.

Q9: Of the four core medical service categories outlined in the RFP, does our proposal need to cover all four?

A9: Yes, the selected Contractor must have the operational and clinical capacity to manage and deliver services across all four required priority areas: Population-Based Primary Care, Student Vaccination Clinics, Women's Wellness Clinics, and Student Athletic Physicals.

Q10: For the four core medical service categories, are all the performance metrics required?

A10: Yes, all performance metrics listed in the RFP are required.

Q11: What are the designated service areas for the deployment of the mobile medical clinics?

A11: Deployment of the mobile medical clinics is limited to locations within the Coachella Valley.

Q12: Is the contractor permitted to bill patient insurance or Medi-Cal/Medicare?

A12: Yes, however, those billed services, including staff time will not be reimbursable by the grant contract.

Q13: If the contractor does not have a vehicle to tow the mobile medical trailer, would one be provided?

A13: Yes. The Desert Healthcare District & Foundation (DHCD) will provide a tow vehicle/truck for trailer transport.

Q14: What supplies and equipment are provided with the mobile medical clinics?

A14: The mobile medical clinics will be provided without medical supplies or clinical equipment. The only medical furnishings included are examination tables and medical-grade refrigerators.

Q15: Do the mobile medical clinics have Wi-Fi equipment and internet connectivity available for clinical operations?

A15: Yes, both mobile medical clinics are equipped with Starlink Wi-Fi, providing reliable internet connectivity to support clinical operations, electronic health records, telehealth services, and other onsite technology needs.