

# DESERT HEALTHCARE DISTRICT HOSPITAL GOVERNANCE AND OVERSIGHT COMMITTEE MEETING March 21, 2019 9:30 A.M.

Jerry Stergios Building, 2<sup>nd</sup> floor Arthur H. "Red" Motley Boardroom 1140 N. Indian Canyon Drive, Palm Springs, California 92262

#### This meeting is handicapped-accessible

Item Type Page(s) **AGENDA** Call to Order - Vice-President Les Zendle, MD, I. Committee Chairperson II. Introductions 1 III. Action Approval of Agenda IV. **Public Comments** At this time, comments from the audience may be made on items not listed on the agenda that are of public interest and within the subject-matter jurisdiction of the District. The Committee has a policy of limiting speakers to not more than three minutes. The Committee cannot take action on items not listed on the agenda. Public input may be offered on an agenda item when it comes up for discussion and/or action ٧. **Approval of Meeting Minutes** 2-5 1. February 21, 2019 Action VI. **Old Business** 1. Amendment – Leapfrog Hospital Safety Grade Upgrade - Christine Langenwalter, MSN, RNC, CENP, Chief Quality VII. **New Business** 1. Hospital Inspection – Desert Regional Medical 6-9 Information/Discussion 2. Charity Care Policy and Estimated Dollar Amount Information/Discussion

Provided for Indigent Care

**Adjournment** 

VIII.



# HOSPITAL GOVERNANCE AND OVERSIGHT COMMITTEE MEETING MEETING MINUTES February 21, 2019

Directors Present	District Staff Present	Absent
Chair, Vice-President, Les Zendle, MD	Chris Christensen, Interim CEO, CFO	
Chair, Carole Rogers, RN	Lisa Houston, COO	
Director Karen Borja	Andrea S. Hayles, Clerk of the Board	

AGENDA ITEMS	DISCUSSION	ACTION
I. Call to Order	The meeting was called to order	
	at 9:31 a.m. by Chair Zendle.	
II. Introductions	Chair Zendle invited all in	
	attendance to introduce	
	themselves.	
III. Approval of Agenda	Chair Rogers asked for a motion	Moved and seconded by Director
	to approve the agenda and	Rogers and Vice-President Zendle to
	tabling item VII.3.	approve the agenda as amended.
		Motion passed unanimously.
IV. Public Comment		
V. Approval of Meeting	Chair Zendle asked for approval	Moved and seconded by Director
Minutes	of the December 20, 2018	Rogers and Vice-President Zendle to
	meeting minutes.	approve the agenda.
		Motion passed unanimously.
	Ezra Kaufman, District resident,	
	inquired on the board	
	discussions and resolve from the	
	December minutes on Desert	
	Regional Medical Center's	
	presentations for public	
	distribution. Chair Zendle	
	explained that the board	
	discussed the matter and Tenet	
	has the right not to publish any	
	proprietary data.	
VI. Old Business		
VII. New Business	Christine Langenwalter, Chief	
	Quality Officer, Desert Regional	
	Medical, introduced Joe Hedley,	
	LCSW, Manager, Social Work,	
	Desert Regional Medical Center	
	(DRMC) concerning the policy for	
	people experiencing	
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homelessness arriving at the Emergency Department (ER).

Mr. Hedley described in detail Desert Regional Medical Center's compliance with the January 1, 2019 state law currently effective for the discharge of homeless patients, with some portions of the law requiring implementation by July 1, 2019. The specifics included clothing access, prescription medications, transportation, and medical follow-ups with community health and primary care clinics.

Chair Zendle encouraged DRMC to make the statistics available to the public and the media about the discharge of homeless patients in the ER based on the positive aspects of the hospital's compliance measures.

1. Leapfrog Hospital Safety
Grade Upgrade –
Christine Langenwalter,
MSN, RNC, CENP, Chief
Quality Officer, Desert
Regional Medical Center

Christine Langenwalter, Chief Quality Officer, Desert Regional Medical Center, explained that the Leapfrog grades are released twice a year. The current score is rated at a "C". Ms. Lagenwalter outlined the measure from 2015 – 2017 for infections, surgical considerations, coding, the prevention of errors, and ranking changes from a B to a C due to patient falls. 2018 data has not yet affected the scores with the next reporting cycle in April 2019.

2. Hospital Inspection
Update – Desert
Regional Medical Center

Chair Zendle introduced Dale Barnhart, the hospital inspector. Mr. Barnhart described his long-



## HOSPITAL GOVERNANCE AND OVERSIGHT COMMITTEE MEETING MEETING MINUTES

February 21, 2019 term career at Desert Regional Medical Center in facilities, including other career hospitalrelated matters. Chris Christensen, Interim CEO, explained the March 5 hospital inspection for the Sinatra Towers and Finance. A detailed report of the inspection will be available at the March committee meeting, as well as the Charity Care Policy and **Estimated Dollar Amount** Provided for Indigent Care. Director Borja explained the challenges of driving 40 minutes to the District on Thursday mornings; however, Director Borja is flexible, and the District can accommodate Director Borja with Webex participation. Director Rogers described more community adviser's participation in the committee, explaining transparency and her preference for more community members with a possible time change to accommodate all members of the committee. 3. Charity Care Policy and The matter was tabled to the **Estimated Dollar** March meeting. **Amount Provided for Indigent Care Public Comment** VIII. Adjournment Chair Zendle adjourned the Audio recording available on the meeting at 10:30 a.m. website at <a href="http://dhcd.org/Hospital-">http://dhcd.org/Hospital-</a>

ATTEST:		

Les Zendle, MD, Chair/Vice-President

**Governance-Oversight-Committee** 



## HOSPITAL GOVERNANCE AND OVERSIGHT COMMITTEE MEETING MEETING MINUTES February 21, 2019

Hospital Governance and Oversight and Committee

Minutes respectfully submitted by Andrea S. Hayles, Clerk of the Board





Date: March 21, 2019

To: Hospital Governance and Oversight Committee

Subject: Hospital Safety and Compliance Inspection

**Staff Recommendation:** Consideration to approve the next scheduled inspection for corrective measures from the March 5, 2019, facility inspection.

#### **Background:**

- The Hospital Governance and Oversight Committee approved at the December 20, 2018, meeting the service agreement for Dale E. Barnhart, retired Administrative Director, Facilities Management, Desert Regional Medical Center (DRMC)
- On March 5, 2019, Committee members, Interim CEO, Mike Ditoro, COO, DRMC; and Steve Ballard, Director of Engineering, joined Dale E. Barnhart for the first facility inspection of Q1.
- The facility inspection included the Sinatra Tower Roof, Sinatra Tower Mechanical Penthouse, Sinatra Elevator Room, Sinatra 2-5, and Finance.
- The inspection report and findings are included in the packet for review.

#### DALE BARNHART

TO: CHRIS CHRISTENSEN, INTERIM CEO & CFO

**FROM:** DALE BARNHART

**SUBJECT:** QUARTERLY INSPECTION

JANUARY – MARCH, 2019

**DATE:** MARCH 7, 2019

CC: ANDREA S. HAYLES

The quarterly facilities inspection for Sinatra 5, 4, 3, 2 and Finance was conducted March 5, 2019. The following representatives participated in the inspection:

- Dale Barnhart, Healthcare Facilities Consultant
- Chris Christensen, Interim DHCD CEO/CFO
- Les Zendle, MD, VP DHCD Board (joined at end of inspection)
- Carol Rogers, RN, DHCD Board
- Mike Ditoro, DRMC COO
- Steve Ballard, DRMC Director of Engineering

The inspection included elevator and mechanical penthouses and roof above the Sinatra Patient Tower. The inspection findings are listed in the attached report.

Please let me know if you have any questions.



### DESERT REGIONAL MEDICAL CENTER 1ST QUARTER 2019 FACILITIES INSPECTION

REPORTED ITEMS:				
ITEM		RESPONSE		
AREAS II	NSPECTED			
Sinatra To	ower Roof			
	No findings identified			
Sinatra To	ower Mechanical Penthouse			
	No findings identified			
Sinatra To	ower Elevator Room			
	No findings identified			
Sinatra 5				
19-01	Missing monokote on steel in east stairwell	3/5/19 – First Reported		
19-02	Missing escutcheon ring on fire sprinkler in bathroom, patient room 3533	3/5/19 – First Reported		
Sinatra 4				
19-03	Missing sign, Environmental Services room, door S4-25	3/5/19 – First Reported		
19-04	Missing light fixture over bed, patient room 3433	3/5/19 – First Reported		
Sinatra 3				
19-05	Missing escutcheon ring on fire sprinkler in fire sprinkler room	3/5/19 – First Reported		
Sinatra 2		3/5/19 – First Reported		
19-06	Broken wall sign between room 3202 and fire extinguisher cabinet	3/5/19 – First Reported		
19-07	Broken/missing laminate on satellite nursing station next to room 3233	3/5/19 – First Reported		
19-08	Missing end cap on handrail next to fire sprinkler room	3/5/19 – First Reported		
19-09	Dust accumulation on fire sprinkler in Environmental Services room, door S2-29	3/5/19 – First Reported		
Sinatra 2 continued				



### DESERT REGIONAL MEDICAL CENTER 1ST QUARTER 2019 FACILITIES INSPECTION

#### REPORTED ITEMS: **ITEM** RESPONSE 3/5/19 – First Reported 19-10 Binders stored within 18" of ceiling in storage room, door S2-32 3/5/19 – First Reported 19-11 Missing letters on sign for mechanical room, door S2-41 3/5/19 – First Reported 19-12 Broken light switch cover plate in Environmental Services room, door S2-50 3/5/19 – First Reported 19-13 Floor cleanliness in a number of patient rooms needed improvement (e.g. stripping and waxing) Finance 3/5/19 – First Reported 19-14 Entry door EW-17 did not positive latch 3/5/19 – First Reported 19-15 2 ceiling tiles near accounting desk (Jeri T.) were stained and in need of replacement 3/5/19 – First Reported Toaster oven stored within 18" of ceiling in break room 19-16 3/5/19 – First Reported 19-17 Emergency light did not activate in test mode outside of room EW-223