



**DESERT HEALTHCARE FOUNDATION
SPECIAL MEETING OF THE BOARD
Board of Directors Meeting
January 22, 2019
6:30 P.M.**

Or As Soon After The Adjournment of the Desert Healthcare District Board Meeting

Jerry Stergios Building, 2nd Floor
Arthur H. "Red" Motley Boardroom
1140 N. Indian Canyon Drive, Palm Springs, California 92262
This meeting is handicapped-accessible

<i>Page(s)</i>	AGENDA	<i>Item Type</i>
	<i>Any item on the agenda may result in Board Action</i>	
	A. CALL TO ORDER – President Wortham, DrPH Roll Call _____ Director De Lara _____ Director Borja _____ Director PerezGil _____ Director Rogers _____ Director Matthews _____ Vice-President/Secretary Zendle, MD _____ President Wortham, DrPH	
	B. APPROVAL OF AGENDA	Action
	C. PUBLIC COMMENT At this time, comments from the audience may be made on items <u>not</u> listed on the agenda that are of public interest and within the subject-matter jurisdiction of the Foundation. The Board has a policy of limiting speakers to no more than three minutes. The Board cannot take action on items not listed on the agenda. Public input may be offered on agenda items when they come up for discussion and/or action.	
	D. CONSENT AGENDA All Consent Agenda item(s) listed below are considered to be routine by the Board of Directors and will be enacted by one motion. <u>There will be no separate discussion of items unless a Board member so requests, in which event the item(s) will be considered following approval of the Consent Agenda.</u>	Action
3-5	1. BOARD MINUTES a. Special Meeting of the Board of Directors – December 18, 2018	
	E. DESERT HEALTHCARE FOUNDATION CEO REPORT	
6-7	F. FINANCE & ADMINISTRATION COMMITTEE 1. Meeting Minutes of December 11, 2018 2. No January Meeting of the F&A Committee	Information



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<i>Page(s)</i>	AGENDA	<i>Item Type</i>
	G. OLD BUSINESS	
	1. Homelessness Initiative	
8	a. CVAG Letter of Appreciation	Information
9-12	b. Budget of the 3-person staff team for the Coachella Valley Collaborative to End Homelessness	Information
	2. CVHIP	
13-20	a. Analytics	Information
21-27	b. Alternative Platform/IEHP/MOU	Action
	3. Behavioral Health Initiative	
28	a. Behavioral Health Consultant update	Information
29	b. In-patient psychiatric beds update	Information
30-31	c. The California Endowment (TCE) Public Policy and Research/Academic Partnership Update	Information
	• Salton Sea Research	Information
	H. NEW BUSINESS	
	I. DIRECTOR'S COMMENTS & REPORTS	
	J. ADJOURNMENT	

If you have any disability which would require accommodation to enable you to participate in this meeting, please email Andrea S. Hayles, Special Assistant to the CEO and Board Relations Officer, at ahayles@dhcd.org or call (760) 323-6110 at least 24 hours prior to the meeting.



**DESERT HEALTHCARE FOUNDATION
BOARD OF DIRECTORS
MEETING MINUTES
December 18, 2018**

Directors Present	District Staff Present	Absent
President Jennifer Wortham, DrPH Vice-President/Secretary Les Zendle, MD Treasurer Mark Matthews Director Carole Rogers, RN Director Evett PerezGil	Chris Christensen, CFO, Interim CEO Lisa Houston, COO Donna Craig, Senior Program Officer Alejandro Espinoza, Program Officer and Outreach Director Will Dean, Communications and Marketing Director Andrea S. Hayles, Clerk of the Board <u>Legal Counsel</u> Jeff Scott	

AGENDA ITEMS	DISCUSSION	ACTION
A. Call to Order Roll Call	President Zendle called the meeting to order at 7:04 p.m. The Clerk of the Board called the roll with all Directors present.	
B. Approval of Agenda	President Zendle asked for a motion to approve the Agenda.	#17-86 MOTION WAS MADE by Director Matthews and seconded by Vice-President Rogers to approve the agenda. Motion passed unanimously. AYES – 5 President Zendle, Vice-President Rogers, Director Matthews, Director Wortham, and Director PerezGil NOES – 0 ABSENT – 0 ABSTAIN – 0
C. Public Comment	President Zendle called for public comment. No public comment.	
D. Consent Agenda D.1.a. Board Meeting November 27, 2018	President Zendle asked for a motion to approve the Consent Agenda.	#17-87 MOTION WAS MADE by Director Matthews and seconded by Vice-President Rogers to approve the Consent Agenda. Motion passed unanimously.



**DESERT HEALTHCARE FOUNDATION
BOARD OF DIRECTORS
MEETING MINUTES
December 18, 2018**

D.2.a. October and November 2018 Financial Statements		AYES – 5 President Zendle, Vice- President Rogers, Director Matthews, Director Wortham, and Director PerezGil NOES – 0 ABSENT – 0 ABSTAIN – 0
E. Desert Healthcare Foundation CEO Report	No report was provided.	
F. Finance & Administration Committee 1. No November Meeting of the F&A Committee		
G. Old Business 1. CVHIP a. Analytics and Alternative Platform/IEHP Update 2. Behavioral Health Initiative Update	<p>Lisa Houston, COO, explained that staff continues discussions with Inland Empire Health Plan (IEHP) on a collaborative with CVHIP.</p> <p>Lisa Houston, COO, described the meetings held with first responders, county, and OneFuture Coachella Valley.</p> <p>President Zendle inquired on the role of the District and Foundation’s advocacy for inpatient psychiatric beds. Mrs. Houston explained that staff is continuing to participate in meetings with Arcadia Healthcare.</p> <p>President Zendle requested that staff develop opportunities for the board to contribute to the inpatient psychiatric beds matters when appropriate, such as city council and other agency</p>	

**DESERT HEALTHCARE FOUNDATION
BOARD OF DIRECTORS
MEETING MINUTES
December 18, 2018**

<p>3. The California Endowment (TCE) – Public Policy and Research/Academic Partnership Update</p>	<p>meetings, and keep the board apprised of upcoming information.</p> <p>Lisa Houston, COO, explained the background of The California Endowment (TCE) grant, the resignation of the health policy analyst, scheduling an in-person meeting with TCE staff to continue the work, and providing recommendations and guidance.</p>	
<p>H. New Business</p>	<p>None</p>	
<p>I. Directors' Comments & Reports</p>	<p>President Zendle explained that he enjoyed his role and welcomed new board member Evett PerezGil.</p>	
<p>J. Adjournment</p>	<p>President Zendle adjourned the meeting at 7:19 p.m.</p>	<p>Audio recording available on the website at http://dhcd.org/Agenda-Board-of-Directors</p>

ATTEST: _____
Carole Rogers, Vice-President/Secretary
Desert Healthcare District Board of Directors

Minutes respectfully submitted by Andrea S. Hayles, Clerk of the Board



DESERT HEALTHCARE FOUNDATION
FINANCE, ADMINISTRATION, REAL ESTATE AND LEGAL COMMITTEE
MEETING MINUTES
December 11, 2018

Directors Present	District Staff Present	Absent
Chair/Treasurer Mark Matthews Director Jennifer Wortham, DrPH	Chris Christensen, Interim CEO & CFO Lisa Houston, COO Stephen Huyck, Accounting Manager Andrea S. Hayles, Clerk to the Board	Arthur Shorr, Community Member

AGENDA ITEMS	DISCUSSION	ACTION
I. Call to Order	Chair Matthews called the meeting to order at 3:09 p.m.	
II. Approval of Agenda	Chair Matthews asked for a motion to approve the Agenda.	It was moved and seconded (Director Wortham, Chair Matthews) to approve the agenda. Motion passed unanimously.
III. Public Comment	No public comment.	
IV. Approval of Minutes	Chair Matthews asked for a motion to approve the minutes of October 9, 2018.	It was moved and seconded (Director Wortham, Chair Matthews) to approve the agenda. Motion passed unanimously.
V. CEO Report	Lisa Houston, COO, provided an update on the Homeless Emergency Aid Program (HEAP) grant application for funding to support the Foundation's Homelessness Initiative. Mrs. Houston further explained the details of the grant and the collaborative partners.	
VI. Financial Reports 1. Financial Statements 2. Deposits 3. Check Register	The Financial Reports were reviewed with Chris Christensen, Interim CEO.	It was moved and seconded (Chair Matthews, Director Wortham) to approve the October and November 2018 Foundation Financial Reports –



DESERT HEALTHCARE FOUNDATION
FINANCE, ADMINISTRATION, REAL ESTATE AND LEGAL COMMITTEE
MEETING MINUTES
December 11, 2018

4. Credit Card Expenditures 5. General Grants Schedule		items 1.-5. and forward to the Board for approval. Motion passed unanimously.
VII. Other Matters		
VIII. Adjournment	Chair Matthews adjourned the meeting at 3:13 p.m.	Audio recording available on the website at http://dhcd.org/Finance-and-Administration

ATTEST: _____

Mark Matthews, Chair Finance & Administration Committee/Treasurer
Desert Healthcare Foundation Board of Directors

Minutes respectfully submitted by Andrea S. Hayles, Clerk of the Board

DRAFT

COACHELLA VALLEY ASSOCIATION OF GOVERNMENTS

73-710 Fred Waring Dr., Suite 200, Palm Desert, CA 92260 · (760) 346-1127 · www.cvag.org

January 4, 2019



Dr. Jennifer Wortham
Board President
Desert Healthcare District/Foundation
1140 N. Indian Canyon Drive
Palm Springs, CA 92262

RE: Continued partnership to address homelessness in the Coachella Valley

Dear President Wortham,

As chairman of the Coachella Valley Association of Governments' Homelessness Committee and as Riverside County's Fourth District Supervisor, we wanted to express our appreciation to the Desert Healthcare District/Foundation for their continued partnership as we work to end homelessness in the Coachella Valley.

The District/Foundation Board again demonstrated their leadership on this issue with the engagement of Barbara Poppe & Associates, and the analysis of homeless services in the Coachella Valley that will be a resource that many agencies can use moving forward. The recent release of "The Path Forward: Recommendations to advance an end to homelessness in the Coachella Valley" revealed the need to bolster homeless services in the Coachella Valley. The community and data-driven report gave achievable recommendations to vastly improve the crisis services in the desert, including support of initiatives brought forward by the CV Housing First initiative that CVAG and the County have spearheaded. Your Board's renewal of the matching program at your January 22, 2019 meeting further highlights the value of collaboration and the Housing First model, thank you.

While many had a chance to hear Barbara Poppe's presentation to at your Board meeting on November 27, 2018, many elected officials and other key stakeholders have not, so we have reached out to Barbara Poppe to ask her to make a presentation to CVAG's Homeless Committee on January 16, 2019. This is also a wonderful opportunity to highlight the District's matching program and continued commitment to address this pressing issue.

I understand that CVAG, DHCD and 4th District staff is working together to finalize many of the details of this important meeting.

Sincerely,

Sabby Jonathan
CVAG Homelessness Committee
Chair

V. Manuel Perez
Supervisor
Riverside County, 4th District

cc: Dr. Les Zendle, Board Vice President/Secretary, Desert Healthcare District
Chris Christensen, Interim Chief Executive Officer, Desert Healthcare District



Date: January 22, 2019

To: Board of Directors

Subject: Homelessness Initiative – Collective Staffing

Recommendation:

Staff recommends Desert Healthcare Foundation Board to consider holding a special study session in February to educate the full seven-member Board on the Homelessness Initiative and Collective. This will also allow staff to determine the approval of HEAP funds and the potential of in-kind staffing.

Background:

- On June 26, 2018, District Board approved the contract with homelessness consultant Barbara Poppe and Associates
- Staff worked with BPA consultant to research, organize, and convene community and stakeholder meetings to establish an in-depth knowledge of the Coachella Valley homeless data, services, and population
- On November 7, 2018, community input was given at a focus group meeting. The following was stated:
 - “The collective to be housed by a valley-wide host with the examples of RAP and United Way.”
 - “What about CVAG? – It would send the wrong message, as it needs to be a non-governmental agency that has the facility and is open to all non-profits. Not about government agencies.”
 - The collaborative should be hosted by an organization that is well-regarded within the Coachella Valley, is able to serve as the fiscal agent, including receive charitable contributions and grants, and will support, but not interfere with, the collective impact model.

Other key notes from the community focus meeting:

- 1 “Collective is a cross-sector collaboration, not provider lead.”
- 2. “Host/Fiscal agent cannot control collaborative – they are simply a back-office entity.”
- On November 27, 2018, a Strategic Action Plan was presented by Barbara Poppe and Associates.
- On November 27, 2018, a motion was made to accept the framework to continue Housing First, convene the Coachella Valley Collaborative to End Homelessness, and provide direction to the staff to continue with the current strategies within the collective fund.

- On December 18, 2018, the Board directed staff to present a budget at the January 2019 meeting for the Foundation to hire three collective staff members to facilitate the formation of a collective impact council and to not extend the Barbara Poppe and Associates service agreement.

Timeline based on community input and Board direction (November 27, 2018):

- Finalize the formation of the Collective Leadership Team. Team will be identified from the input of the focus groups and will include cross sector representation and limited number of seats
- Collective Leadership Team to identify fiscal agency and formalize memorandum of understanding with fiscal agent – this is supported by the creation of a governance structure with policies and procedures for the collective
- Collective Leadership Team establishes three specific job descriptions for each of the recommended positions – as per recommendations, the collective works with key stakeholders and partners to provide in-kind contributions of staff, office space, shared IT systems, fiscal management, etc.
- Funds are requested to support staffing and collective operational costs (HEAP funds, Desert Healthcare District grant funds and others)
- Staff is hired by the Collective Leadership Team and managed by the leadership team
- Collective Leadership Team, with support of staff and reflective of community engagement, establishes goals and outcomes to be measured over the next 24 months

Budget forecast for collective staff only:

- Fiscal agency: Staffing costs per year would be \$318,600 – based on proposed budget and housed via fiscal agent \as per guidance from the focus group meetings. No consideration of HEAP or operation costs.
- Foundation: Staffing costs per year would be \$361,800 – based on proposed budget and housed at the Foundation. No consideration of HEAP or operation costs.

Note: An “example” of a Collective Impact Structure is included in the packet.

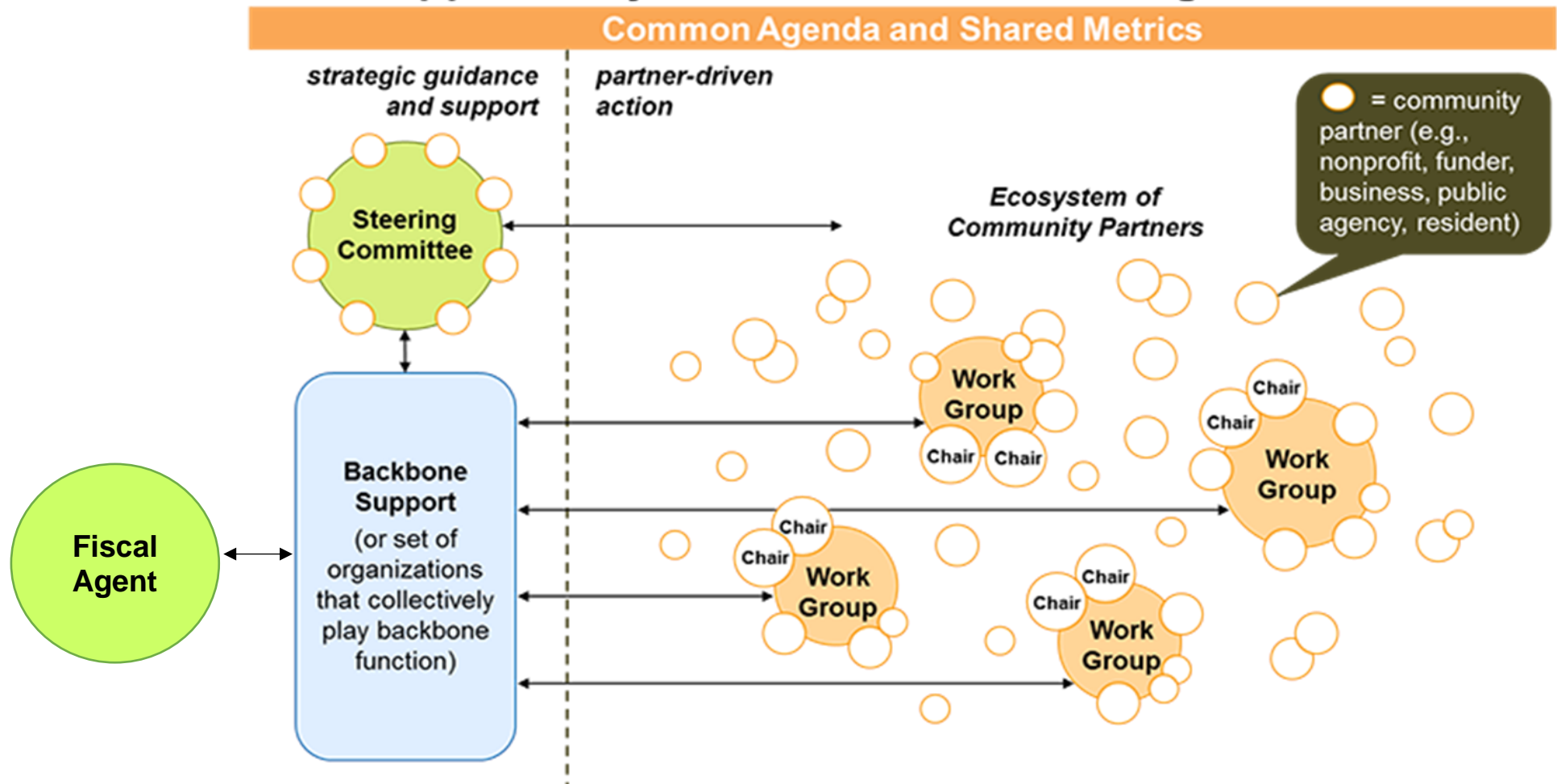
Total budget based on two-year time frame to match HEAP funding:

	2-Year Budget – Fiscal Agency	2-Year Budget – Foundation*
Executive Director 1 FTE	\$240,000	\$240,000
Program Coordinator 1 FTE	\$150,000	\$150,000
Data Evaluation / Strategist 1 FTE	\$150,000	\$150,000
Fringe Benefits	\$ 97,200 (18%)	\$183,600 (34%)
Subtotal	\$637,200	\$723,600
Office Space	\$28,800	\$28,800
Supplies/Meeting Expenses	\$15,000	\$4,800
Mileage	\$9,352	\$9,352
Indirect Cost	\$34,008	\$38,328
One-time Capital	\$7,900	\$7,900
Total	\$732,260	\$812,780

- HEAP funding requested \$501,975 towards staffing expenses for two-year time frame and \$30,000 to go towards operation costs. An announcement of approved funding is expected by the second week of February.
- Total HEAP request was for three program areas; 1. Collective staff and landlord navigation; 2. Universal Diversion Training and unrestricted funds for diversion/prevention; 3. 25 Familiar Face Pilot Program in Palm Springs. Total funds requested: \$2,526,913.

EXAMPLE OF A COLLECTIVE IMPACT STRUCTURE

A Broad Set of Partners Work to Achieve the Common Vision, Supported by a Backbone and Steering Committee



* Adapted from *Listening to the Stars: The Constellation Model of Collaborative Social Change*, by Tonya Surman and Mark Surman, 2008.



Date: January 22, 2019

To: Board of Directors

Subject: CVHIP analytic report

Staff Recommendation: Information only

Background:

- Regarding the current CVHIP online application, staff continues to hold community outreach meetings to promote the use of CVHIP. The analytics show a spike in users that correlates to these presentations.
- The number of users has not decreased significantly since marketing efforts were finalized in August 2018.

Fiscal Impact: None.



May 1, 2018 to January 1, 2019

Audience Overview

Audience Overview

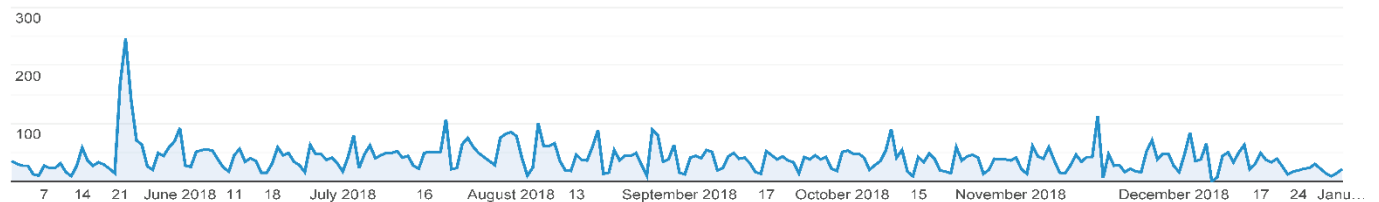


All Users
100.00% Users

May 1, 2018 - Jan 1, 2019

Overview

● Users



Users

8,342

New Users

8,260

Sessions

10,994

Number of Sessions per User

1.32

Pageviews

33,910

Pages / Session

3.08

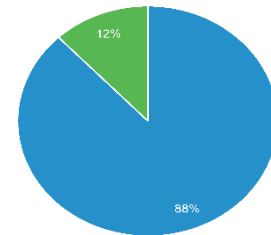
Avg. Session Duration

00:02:08

Bounce Rate

63.83%

■ New Visitor ■ Returning Visitor



Language

Language	Users	% Users
1. en-us	7,491	89.86%
2. fr	317	3.80%
3. pt-br	93	1.12%
4. en-ca	55	0.66%
5. es-419	50	0.60%
6. es-es	48	0.58%
7. zh-cn	38	0.46%
8. es-xl	36	0.43%
9. en-gb	33	0.40%
10. fr-fr	31	0.37%



Specific Page Views

Overview

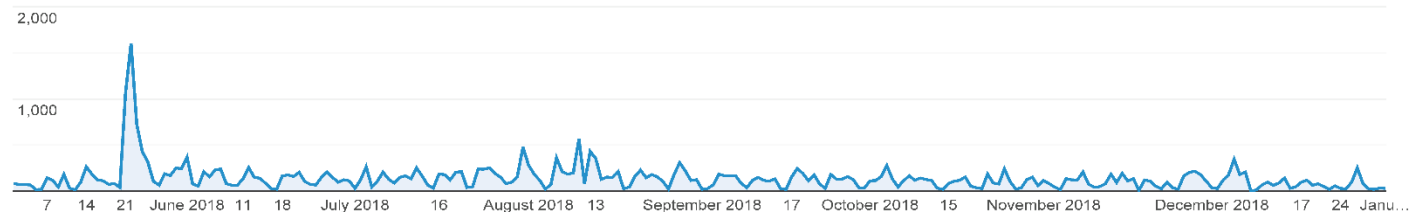


All Users
100.00% Pageviews

May 1, 2018 - Jan 1, 2019

Overview

Pageviews



Pageviews

33,910

Unique Pageviews

25,451

Avg. Time on Page

00:01:02

Bounce Rate

63.83%

% Exit

32.42%

Page	Pageviews	% Pageviews
1. /	6,282	18.53%
2. /binders/4087/food-assistance	362	1.07%
3. /locations/riverside-county-department-of-mental-health/full-service-partnership-fsp-adult-program-desert-fsp-adult	317	0.93%
4. /locations/riverside-university-health-system/desert-flow	298	0.88%
5. /locations/county-of-riverside-department-of-public-health/women-infants-and-children-wic-indio-wic	277	0.82%
6. /binders/4073/diabetes	261	0.77%
7. /binders/4413/scholarships	241	0.71%
8. /locations/riverside-county/cooling-center-well-in-the-desert	233	0.69%
9. /binders/4086/low-income-services	192	0.57%
10. /binders/4072/cancer	180	0.53%



Number of Sessions per Visitor

Frequency & Recency



All Users
100.00% Users (100.00% Sessions)

May 1, 2018 - Jan 1, 2019

Distribution

Count of Sessions

Sessions

10,994

% of Total: 100.00% (10,994)

Pageviews

33,910

% of Total: 100.00% (33,910)

Count of Sessions	Sessions	Pageviews
1	8,264	22,792
2	1,098	3,211
3	392	1,508
4	222	792
5	150	439
6	108	433
7	90	343
8	75	484
9-14	257	1,237
15-25	181	980
26-50	136	1,551
51-100	21	140

User Demographics

Demographics: Overview



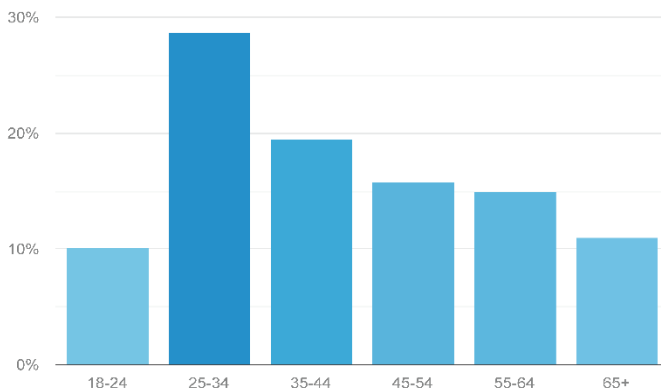
All Users
100.00% Users

May 1, 2018 - Jan 1, 2019

Key Metric:

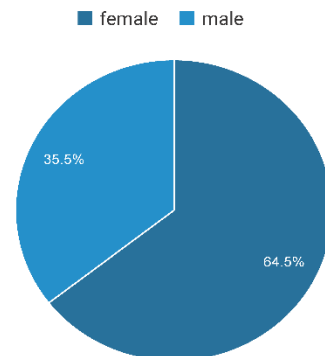
Age

17.68% of total users



Gender

17.83% of total users





User Devices

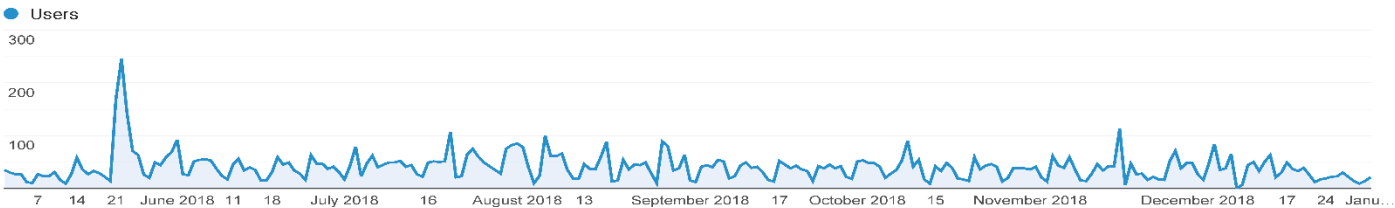
Overview



May 1, 2018 - Jan 1, 2019

Explorer

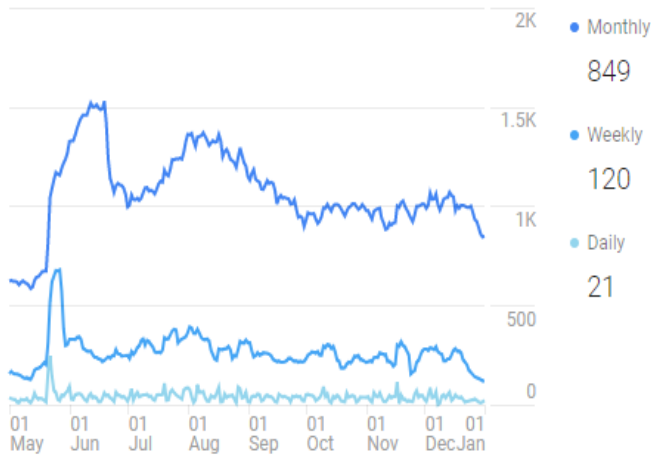
Summary



Device Category	Acquisition			Behavior			Conversions		
	Users	New Users	Sessions	Bounce Rate	Pages / Session	Avg. Session Duration	Goal Conversion Rate	Goal Completions	Goal Value
	8,342 % of Total: 100.00% (8,342)	8,264 % of Total: 100.05% (8,260)	10,994 % of Total: 100.00% (10,994)	63.83% Avg for View: 63.83% (0.00%)	3.08 Avg for View: 3.08 (0.00%)	00:02:08 Avg for View: 00:02:08 (0.00%)	0.00% Avg for View: 0.00% (0.00%)	0 % of Total: 0.00% (0)	\$0.00 % of Total: 0.00% (\$0.00)
1. desktop	4,422 (53.08%)	4,377 (52.96%)	6,055 (55.08%)	59.49%	3.59	00:02:40	0.00%	0 (0.00%)	\$0.00 (0.00%)
2. mobile	3,353 (40.25%)	3,334 (40.34%)	4,252 (38.68%)	70.11%	2.34	00:01:23	0.00%	0 (0.00%)	\$0.00 (0.00%)
3. tablet	556 (6.67%)	553 (6.69%)	687 (6.25%)	63.32%	3.23	00:02:12	0.00%	0 (0.00%)	\$0.00 (0.00%)

Monthly/Weekly/Daily Average Visits

Active Users

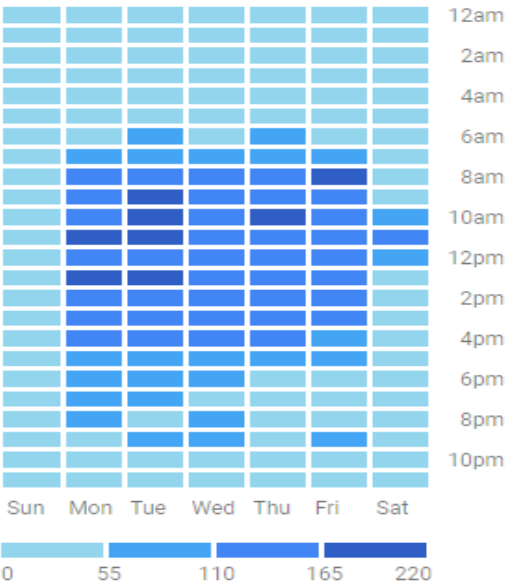


May 1, 2018 - Jan 1, 2019 ▼

ACTIVE USERS REPORT >

Time of Day Visits

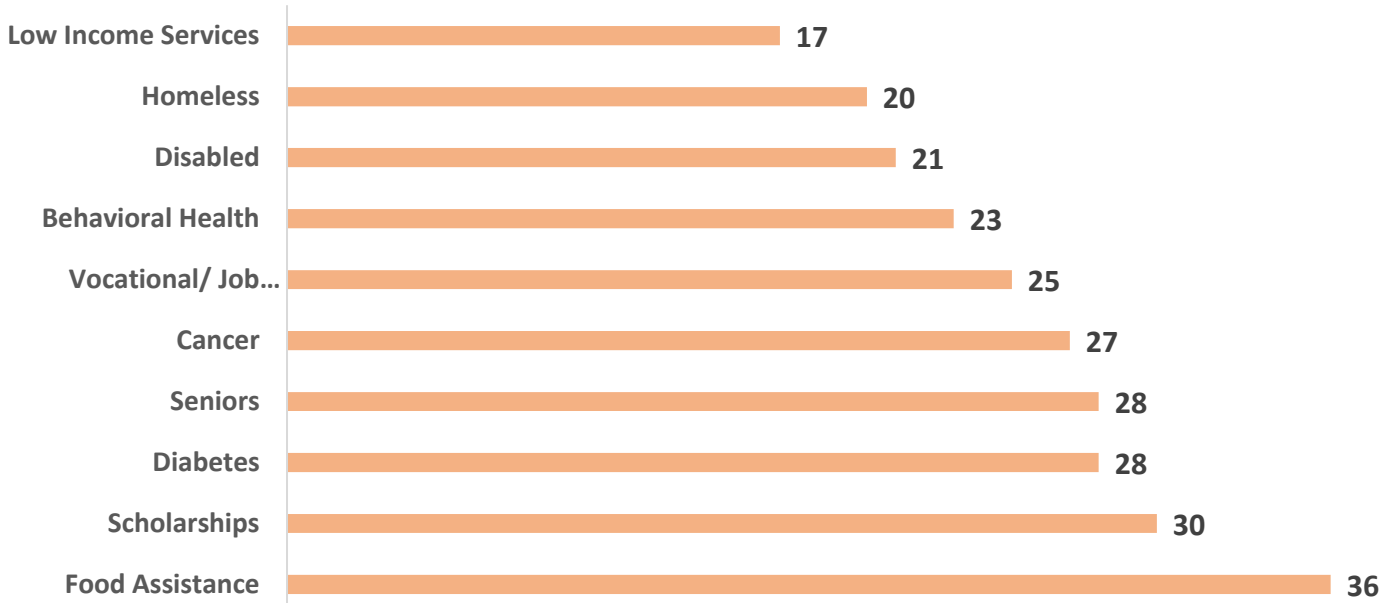
Users by time of day



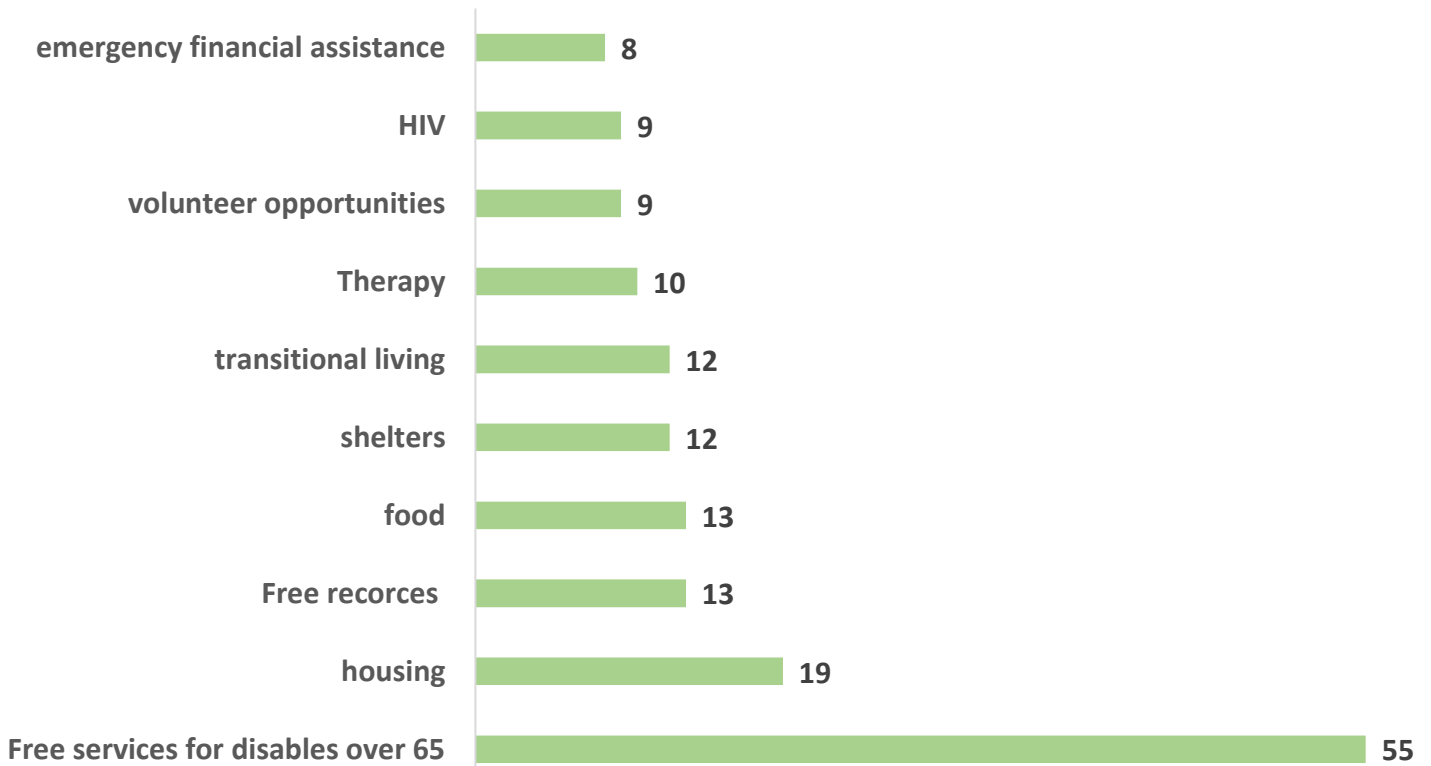
May 1, 2018 - Jan 1, 2019 ▼



Most Popular Binders (Last 30 days)

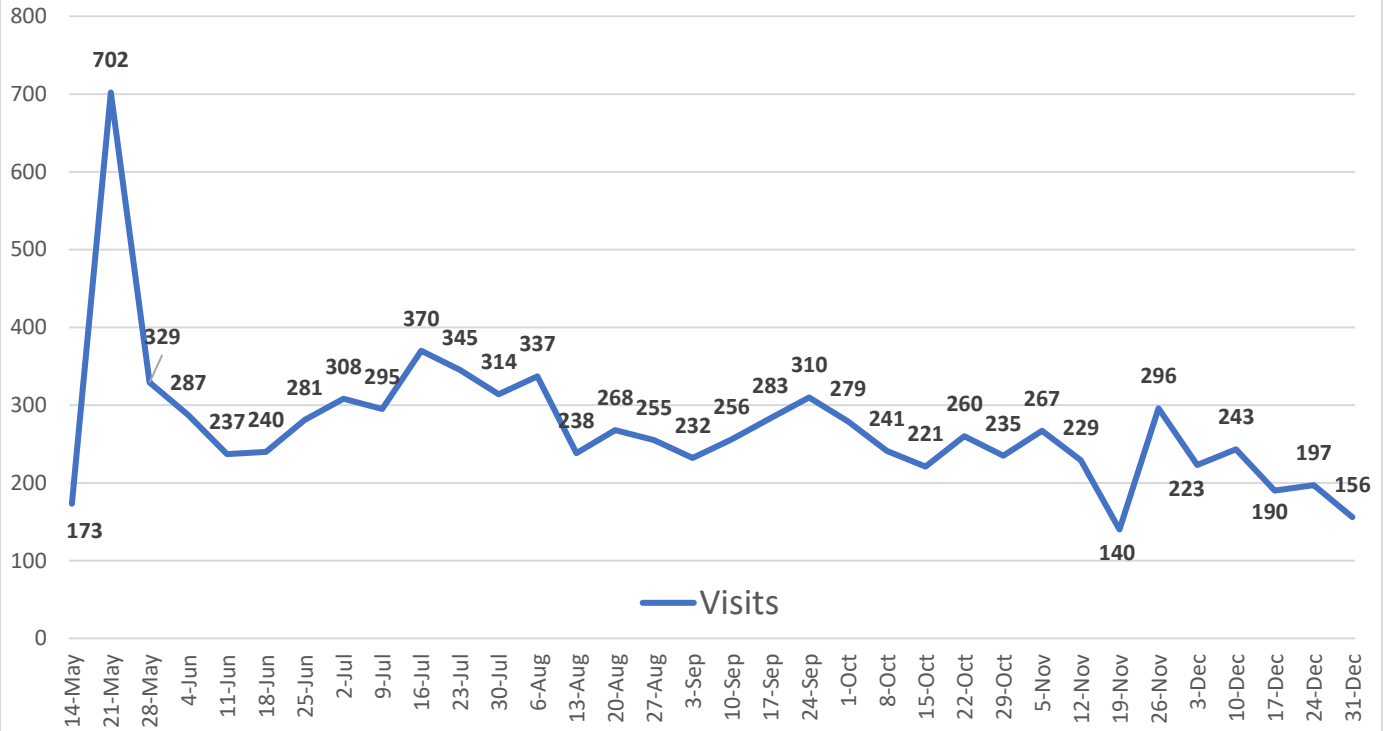


Top Search Terms (Last 30 days)

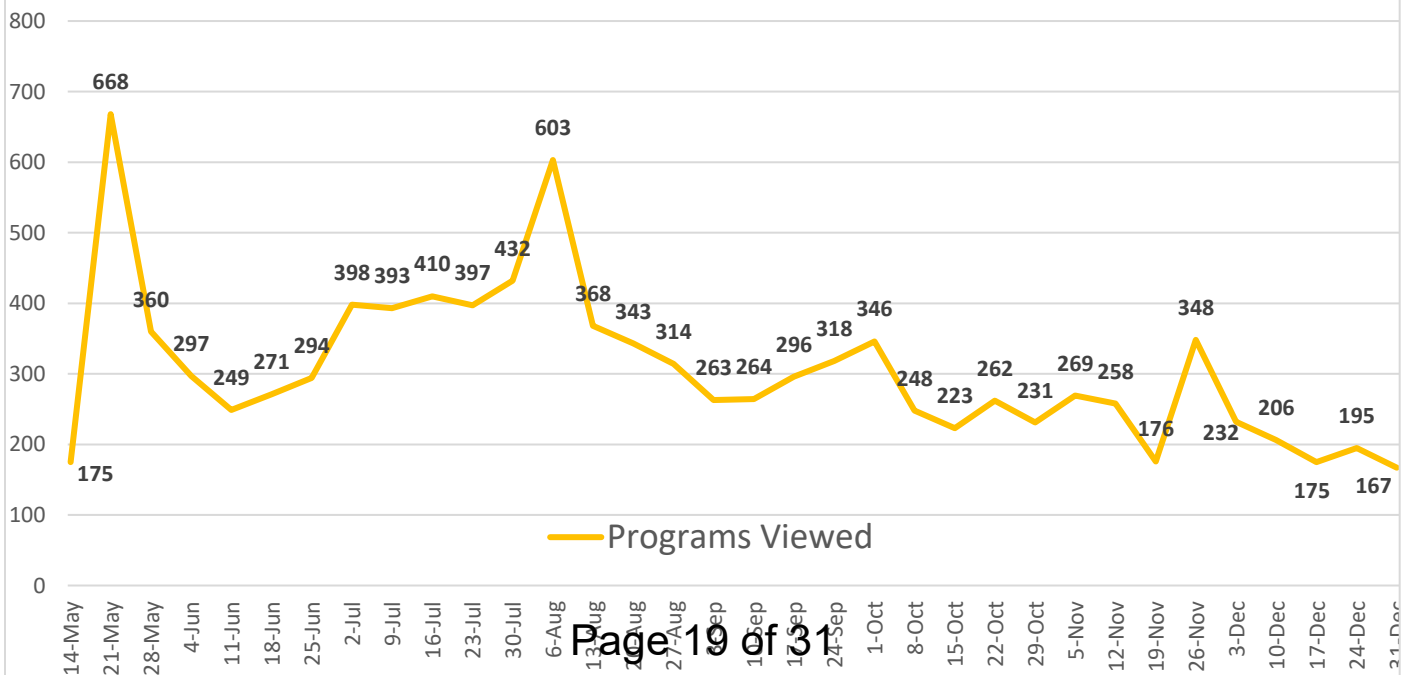




Visits by Week



Programs Viewed by Week





Staff Activities

- Included #CVHIP in Facebook posts starting in mid-July (July13)
- Facebook posts highlighting CVHIP on June 22, July 20 and July 24.
- CVHIP presentations/trainings:
 - May 31 (YMCA, CVRM, and All About Families)
 - June 7 (HARC Wellness Awards)
 - June 8 (GCVCC luncheon)
 - July 20 (Volunteers In Medicine and 417 Recovery)
 - July 25 (Coachella Senior Center)
 - August 1 (Future Physicians Leaders)
 - August 3 (Back to School night: James O Jesse Center)
 - August 6 (Desert Aids Project-Case Managers)
 - August 8 (RUHS-Behavioral Health-Social Workers)
 - August 15 (PSUSD Open Enrollment event)
 - August 17 (Volunteers In Medicine Staff training)
 - September 5 (RUHS Transitional Age Youth)
 - September 14 (Clinicas de Salud del Pueblo medical staff training)
 - September 18 (Momma's House staff training)
 - September 21 (CVRM case managers training)
 - September 24 (Palm Springs: Sustainability Commission presentation)
 - September 29 (Resource table @ Flying Doctors event)
 - October 25 (FIND Food Bank partners meeting presentation)
 - October 29 (Resource table @ Tamarisk Country Club HR event)
 - November 1 (UCR: Family Practice Residency presentation)
 - November 15 (DHS High School counselors' presentation)
 - November 28 (Resource table @ Mecca Community Health Fair)
 - December 3 (DRMC Nursing Students presentation)
 - December 4 (PSUSD Network West presentation)
 - December 13 (CVHS: Health Academy presentation)
- Other meetings have been held with local community-based organizations since late May to review their profile, but those meetings only involved one staff member.



Date: January 22, 2019

To: Board of Directors

Subject: CVHIP/ Connect IE MOU update

Staff Recommendation:

Staff recommends the Board approve the inclusion of the Desert Healthcare Foundation into an amendment of a pre-existing memorandum of understanding (MOU) between the Inland Empire Health Plan (IEHP), Inland Empire Health Information Organization (IEHIO), and Inland Empire United Way (IEUW) for the Connect IE platform.

Background:

- **May 2015:** CVHIP was developed in using a multi-year collective fund (\$300,000) formed in collaboration with the city of Palm Springs with proceeds from the Mayor's Race and Wellness Festival.
- **October 2015:** Staff from various local community organizations participated in a training and presentation on the functionality and usability of CVHIP.
- **December 2015 to April 2018:** Outreach and marketing of CVHIP was limited to community events and organizational presentations/trainings.
- **May 2018:** CVHIP was relaunched with new branding and an approved \$39,000 budget for the first phase (May 2018 to August 2018) of a public marketing campaign managed by O'Bayley Communications. Results from the first phase did not meet expectations and future marketing efforts were discussed and placed on hold.
- **August 2018:** Staff attended an IEHP community meeting, where Connect IE, a similar online resource guide to CVHIP, was presented.
- **September 2018:** DHCD/F staff met with representatives from IEHP and Aunt Bertha (platform operator) to gather more information on the ConnectIE platform and concluded that there was an opportunity for further collaboration.

- The ConnectIE platform would give our local healthcare providers an opportunity to create and track referrals and “close the loop” of services needed by our most vulnerable population. Healthcare providers will also be able to track success rates and reporting numbers for services provided.
- **October 2018:** At the October 23, 2018, Board of Directors meeting, staff presented what a partnership with IEHP can do to enhance CVHIP. The Board directed staff to continue the pursuit of a partnership with both parties and bring back an MOU for approval.
- **December 2018/January 2019:** DHCD/F staff worked with IEHP to provide input and language for the MOU to ensure the DHCD/F interests are protected and outlined in the MOU. A final draft of the MOU was reviewed by DHCD/F legal counsel for approval.

Fiscal Impact: The partnership with IEHP will allow the DHCD/F to use the Connect IE platform at no cost and to discontinue the \$43,000 annual payment to Healthify for the current CVHIP platform.

FIRST AMENDMENT
TO THE MEMORANDUM OF UNDERSTANDING
FOR COMMUNITY RESOURCE CENTER PLATFORM (CONNECT IE)
BETWEEN
INLAND EMPIRE HEALTH PLAN
AND
INLAND EMPIRE HEALTH INFORMATION ORGANIZATION
AND
INLAND EMPIRE UNITED WAY/SAN BERNARDINO COUNTY 2-1-1

WHEREAS, Inland Empire Health Plan (“IEHP”), a local public entity of the State of California and Inland Empire Health Information Organization (IEHIO) and Inland Empire United Way (IEUW) (“CONTRACTOR”), agree to amend the Memorandum of Understanding (MOU) (the “Agreement”) between them dated June 15, 2018.

NOW THEREFORE, the parties agree as follows:

- A. Desert Healthcare Foundation (DHCF) is added as an additional party to this Agreement. All references to IEHP, IEHIO and IEUW, are updated as follows:

Inland Empire Health Plan (IEHP), Inland Empire Health Information Organization (IEHIO), Inland Empire United Way (IEUW) and Desert Healthcare Foundation (DHCF)

and/or

IEHP, IEHIO, IEUW, and DHCF, (collectively referred to as the “Parties”)

- B. Section 3.B., Roles and Responsibilities, for IEHP is amended as follows:

- iv. *IEHP will enter into a contract with but not limited to IEUW for outreach and promotion.*
- vi. *IEHP will provide necessary resources to embed ConnectIE into its' Medical Management System.*

C. Section 3.D., Roles and Responsibilities, for IEUW is amended as follows:

- i. *IEUW will enter into a contract with IEHP to manage the outreach and promotion.*
- ii. *IEUW will work directly with Aunt Bertha to update and validate information to support Connect IE and ensure training and training materials for service organizations stay current; ensure source record shows accurate information on service organizations and work with health providers to expand resource information to include local health care resources.*
- iii. *Share IEUW 211 resource records with Connect IE at their discretion.*

D. Section 3.E., Roles and Responsibilities, for DHCF is added as follows:

E. DHCF

- i. *Share DHCF resource records with Connect IE at their discretion.*
- ii. *DHCF will work directly with Aunt Bertha to update and validate information to support Connect IE and ensure source record shows accurate information on service organizations.*
- iii. *IEHP acknowledges that DHCF owns or otherwise has complete rights to the resource database, IP address, data, and content that it provides/transfers or otherwise permits access to the Company through this MOU.*
- iv. *IEHP agrees to assist DHCF in the development and creation of a unique brand/logo or to continue to use existing brand, to promote the resource database in the Coachella Valley. This will require co-branding landing/operation page. We the parties have discussed both a separate landing page for CVHIP that will link to the search page – but even there we will need to co-brand both ConnectIE and CVHIP – similar to below so these two could come together.*
- v. *IEHP agrees to work DHCF to develop an IP address or mechanism to allow the CVHIP.com domain to be integrated to the current ConnectIE.org domain to allow for a seamless transition and integration.*
- vi. *IEHP agrees to provide resources and support to DHCF for the promotion, marketing, and outreach of the resource database in the Coachella Valley. Or mutually agreed upon support.*

E. Section 3.F., Steering Committee, is added:

F. Steering Committee

- i. The Parties will create a Steering Committee to work collaboratively to create a Strategic Plan to ensure the continuing success of the Connect IE Project.*
- ii. Steering Committee - Members:
The Steering Committee shall be comprised of the following:*
 - a) One Committee Member designated by Inland Empire United Way San Bernardino County (IEUW)*
 - b) One Committee Member designated by Inland Empire Health Plan (IEHP)*
 - c) One Committee Member designated by Desert Healthcare Foundation (DHCF)*
 - d) Two Committee Members mutually selected by the IEUW, IEHP, and DHCF designees for a term of one year with the option of annual renewals*

The number of Steering Committee members may be changed by amendment or revision of the MOU.

- iii. Meetings:*
 - a) Will be held quarterly with an option to convene as needed.*
 - b) Will be intended to facilitate communication between IEHP, IEUW, and DHCF.*
 - c) Will include the primary liaisons from each organization.*
 - d) Will serve as the arena for reviewing all aspects of this Agreement, such as, but not limited to, quarterly statistical report, grievances, and day-to-day issues.*

F. The last sentence to Section 9, Duration, is updated as follows:

Without mutual agreement by the authorized officials from IEHP, IEHIO, IEUW and DHCF with 90 days exit process or with this MOU shall end on July 1, 2021.

G. Section 10, Notice, Contact Information for IEHP is updated as follows:

*Partner name: Inland Empire Health Plan
Partner representative: Jeanna Kendrick, Senior Director of Community Health
Position: Senior Director of Community Health
Address: 10801 Sixth Street, Suite 120, Rancho Cucamonga, CA 91730
Telephone: 909-296-3566
E-mail: Kendrick-j@iehp.org*

H. Section 10, Notice, Contact Information for DHCF is added as follows:

Partner name: Desert Healthcare Foundation

Partner representative: Chris Christensen

Position: Interim Chief Executive Officer

Address: 1140 N. Indian Canyon Drive, Palm Springs, CA 92262

Telephone: 760-323-6645

E-mail: cchristensen@dhcd.org

- I. Notwithstanding the date of execution, unless otherwise referenced, this First Amendment shall be effective upon the date of execution.
- J. Except as amended hereby, all of the other terms and conditions of the Agreement are to remain in full force and effect.
- K. CONTRACTOR certifies that the individual signing below has the authority to execute this AMENDMENT on behalf of CONTRACTOR and may legally bind CONTRACTOR to the terms and conditions of this AMENDMENT, and any attachments hereto.

(SIGNATURE PAGE TO FOLLOW)

IN WITNESS WHEREOF, the parties hereto have signed this First Amendment to the Agreement as set forth below.

**INLAND EMPIRE HEALTH
INFORMATION ORGANIZATION:**

By: _____
Dolores L. Green
CEO

Date: _____

INLAND EMPIRE HEALTH PLAN:

By: _____
Bradley P. Gilbert, M.D., MPP
Chief Executive Officer

Date: _____

**INLAND EMPIRE UNITED WAY/SAN
BERNARDINO COUNTY 2-1-1:**

By: _____
Gary Madden
Director

Date: _____

By: _____
Chair, IEHP Governing Board

Date: _____

Attest: _____
Secretary, IEHP Governing Board

**DESERT HEALTHCARE
FOUNDATION:**

By: _____
Chris Christensen
Interim Chief Executive Officer

Date: _____

Date: _____

Approved as to Form:

By: _____
Steve J. Sohn
Managing Counsel
Inland Empire Health Plan

Date: _____



Date: January 22, 2019

To: Board of Directors

Subject: Behavioral Health Initiative:
Behavioral Health Consultant Update

Staff Recommendation: Information update.

Background:

- In July 2017 the Board of Directors approved the scope of work for the behavioral health consultant (attached).
- On March 27, 2018, the Board of Directors approved a \$2 million collective fund for a Behavioral Health Initiative.
- Although work continued on the Behavioral Health Initiative, it had been staff's intent to finalize the work with Barbara Poppe and Associates on homelessness, work as a team to identify strengths and weaknesses from the process, and to create a "lessons learned" information piece to help guide the upcoming Behavioral Health Initiative work. The timeline proposed is February 2019.

Update:

- Staff has researched and identified at least eight (8) firms with the potential to do behavioral health consulting. The challenge is that seven (7) of them are national firms.
- Staff has identified one local consultant who has an extensive behavioral and mental health consulting expertise, especially in the development of strategies to advance key initiatives.
- Staff is preparing to bring forward to the February 26, 2019, Foundation Board meeting a proposal/service agreement for consideration of approval.

Fiscal Impact:

\$50,000 (NTE) – prior Board approval and budgeted in the \$2M collective fund.



Date: January 22, 2019

To: Board of Directors

Subject: Behavioral Health Initiative:
Inpatient Psychiatric Beds Update

Staff Recommendation: Information only.

Update:

- RUHS Behavioral Health Roy's Desert Resource Center
 - Re-purposing of Roy's Desert Resource Center into an augmented board and care facility of 92 beds and program spaces.
 - Mental Health Services Act Funds - \$23 million approved for capital expenditures and the proposed completion to be by June 2020.
 - The facility will include 45-50 bedrooms, indoor and outdoor activity areas, common living areas, restroom/showers, laundry facility, commercial kitchen and dining room, staff offices and meeting rooms. It will serve 90-100 individual adults per day.
 - County supervisors will approve contract for renovations at the February Board meeting.
- During construction, the County Full Service Partnership (FSP), who currently operates out of the facilities, has moved to a temporary location.
 - Full Service Partnership programs provide intensive wellness and recovery-based services for previously unserved or underserved individuals who carry a serious mental health diagnosis and who are also homeless, at risk of homelessness, and/or have experienced numerous psychiatric hospitalizations or incarcerations related to their mental health disorder. RCDMH offers adult FSP programs for adults ages 26-59 and Transition Age Youth (TAY) FSP programs for youth ages 16-18 and 18-25.
 - Currently they are serving 135 Individuals – (15 over budgeted slots) with current plans to build-out a Bridge Program (step-down services) to enable the program to serve more individuals.
- Indio Behavioral Hospital LLC (Acadia Group) facility proposed to be built in Indio.
 - January 14, 2019, special meeting: The Indio City Council will travel by bus to conduct a tour of the Pacific Grove Behavioral Health Hospital located at 5900 Brockton Avenue, Riverside - Acadia Group facility.
 - Currently staff has been notified that Acadia will present its appeal to the Indio City Council on **February 6, 2019**.

Fiscal Impact: Not applicable.



Date: January 22, 2019

To: Board of Directors

Subject: TCE Grant – Salton Sea Research

Staff Recommendation: Information Only

Background:

- The California Endowment Grant was to enable staff to perform research.
- The Farm Bill provides roughly \$6 billion in firm annual funding for conservation directly on working farmland. Prior to the passage of the 2018 Farm Bill, funding could not be used to advance conservation work on irrigation district lands.

Information Update on Salton Sea:

Based on research and third-party information, the below describes changes made within the new Farm Bill signed by the President on December 20, 2018, that will be impactful to the Salton Sea:

- The 2018 Farm Bill made the Salton Sea eligible for annual federal allocations for conservation projects by allowing work on irrigation district lands such as the Salton Sea playa.
- The legislation allows the U.S. Department of Agriculture to contract with the Imperial Irrigation District, Coachella Valley Water District and the California Natural Resources Agency for habitat and air quality improvements directly on the playa. Under the USDA Environmental Quality Incentives Program, the Conservation Innovation Grants stimulate the development and adoption of innovative approaches and technologies for conservation on agricultural lands and will now include funding for air quality grants.
 - Under the Regional Conservation Partnership Program, the Watershed Protection and Flood Prevention Act became a mandatorily funded USDA conservation program, which will potentially provide a substantial and sustainable source of cost- share funding for Salton Sea management and restoration.
- By removing a limitation on work on Imperial Irrigation District lands, the Farm Bill enhances the federal government's ability to work with tribal governments around the Salton Sea.

- The Farm Bill will provide funding for water conservation or irrigation efficiency practices with targeted provisions to prioritize funding for environmental resources impacted by group concerns.
- Improved cost share for certain conservation measures to encourage participation in the program and effectively address local natural resource concerns.

Staff Next Steps:

With the recent passage of the 2018 Farm Bill, the potential funding eligibility for the Salton Sea is still being understood. In order to gather additional information and gain clarity of funding allocation as it related to the Salton Sea, staff will participate in monthly Salton Sea Authority Board meetings.

Fiscal Impact:

Not Applicable.