

DESERT HEALTHCARE DISTRICT HOSPITAL LEASE OVERSIGHT COMMITTEE MEETING May 17, 2021 10:00 A.M.

In lieu of attending the meeting in person, members of the public will be able to participate by webinar by using the following Zoom link:

https://us02web.zoom.us/j/85966549705?pwd=NVk0dUNkNVVyMWdvM0tzN20xRkVEdz09 Password: 653492

Participants will need to download the Zoom app on their mobile devices. Members of the public may also be able to participate by telephone, using the follow dial in information:

Dial in #:(669) 900-6833 To Listen and Address the committee when called upon: Webinar ID: 859 6654 9705

Page(s)

AGENDA

Item Type

- I. Call to Order Director Les Zendle, MD, Committee Chairperson
- II. Introductions
- 1-2
 III. Approval of Agenda
 Action

 IV. Public Comments
 Action

At this time, comments from the audience may be made on items <u>not</u> listed on the agenda that are of public interest and within the subject-matter jurisdiction of the District. The Committee has a policy of limiting speakers to not more than three minutes. The Committee cannot take action on items not listed on the agenda. Public input may be offered on an agenda item when it comes up for discussion and/or action

V. Approval of Meeting Minutes

-6 1. December 19, 2019

VI. Old Business

 7-11
 1. Consideration to extend the consulting services agreement between the Desert Healthcare District and Dale E. Barnhart to conduct ongoing quarterly inspections of Desert Regional Medical Center

VII. New Business

- **12-14**1. Q1 Facilities Inspection January 23, 2020
- Q1 Facilities Inspection March 2, 2021
 Quarterly 2021-2022 Inspection Schedule
 - Quarterly 2021-2022 Inspection Schedule
 Leapfrog Hospital Safety Grade Presentation, Christine Lagenwalter, MSN, RNC, CENP, Chief Quality Officer, Desert Regional Medical Center

Information/Discussion Information/Discussion Information Information/Discussion

Action

Action

3-6

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VIII. Adjournment



Directors Present		District Staff Present		Absent
Chairman/President, Les Zendle, N Director Carole Roger, RN Director Karen Borja	1D	Conrado E. Bárzaga, N Chris Christensen, Int Andrea S. Hayles, Cle	erim CEO, CFO	
AGENDA ITEMS		DISCUSSION	AC	TION
I. Call to Order	at 10:00 a.n Zendle.	g was called to order n. by Chairman		
II. Introductions	All in attend with each o introduction necessary.			
III. Approval of Agenda	Chairman Z	endle asked for a pprove the agenda	Moved and second Rogers and Directo the agenda as ame Motion passed una	r Borja to approve nded.
IV. Public Comment	No public co	omment.		
V. Approval of Meeting Minutes	approval of	endle asked for the October 17, ing minutes.	Moved and second Rogers to Director agenda. Motion passed una	Borja approve the
VI. Old Business				•
VII. New Business				
 Q4 Hospital Inspection – Desert Regional Medical Center 	provided th inspection r sprinklers, r diffusers, su head dust, a panels. The blocked wit phlebotomy open panels GI lab area	art, Consultant, e highlights of the Q4 report that included rust in the ceiling argical area sprinkler and blocked electrical e clinical room was h boxes, the y area had dust and s in the ceiling. The had no findings. Mr. so described other rs.		
L				



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2.	Q3 Hospital Inspection –	Dale Barnhart, Consultant,	
	Desert Regional Medical	described the results of the Q3	
	Center	reinspection with most items	
		completed other than the	
		patient room wall damage	
		repair, repainting of patch work	
		in the women infant center, and	
		the damaged laminate on the	
		door in the EVS closet.	
3.	Leapfrog – Hospital	Christine Langenwalter, MSN,	
	Safety Grade	RNC, CENP, Chief Quality Officer,	
		Desert Regional Medical Center,	
		provided a presentation of the	
		most recent Leapfrog Hospital	
		Safety Grade commencing with a	
		description of the safety grade	
		with the scores released twice	
		annually in April and October.	
		2,600 hospitals participate, and	
		some do not participate at all.	
		The process/structural measures	
		are 50% of the total score; the	
		other half are three sections,	
		with the last score being patient	
		safety outcome measures. Two	
		years ago, Desert Regional	
		Medical Center (DRMC) received	
		a B, a C for the last three	
		reporting periods, and each	
		grading period changes. DRMC	
		received the full complimented	
		points for falls in the survey	
		period. Patient satisfaction	
		scores from 2017-2018 did not	
		change significantly, with a	
		strong performance in	
		communications with	
		medications, improved	
		discharge, and the opportunity	
		for improvement in	
		communication with physicians.	
		I	1



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An overview of Infection	
prevention and improvement	
activities for prevention such as	
partnering with the California	
Department of Public Health	
(CDPH), a multidisciplinary task	
force, a change in central line	
dressing product, and electronic	
records hard stops.	
A summary of the key action	
items was provided that include	
stronger partnerships, residency	
programs in quality and patient	
safety improvements, physician	
advisors, Advocates for Cerner	
upgrades that support	
medication scanning, diligence in	
prevention programs, patient	
experience focus, nursing	
leadership rounds, and increased	
clinical staff engagement.	
Ezra Kaufman, District resident,	
explained that the hospital had	
an "A," and for two years had a	
C, but has a net profit of over	
\$35M and is unwilling to devote	
the necessary resources. Mr.	
Kaufman inquired on the track	
and reducing patient safety as	
below average and was not	
addressed during the	
presentation.	
Chairman Zendle inquired if	
pages 1-6 can be included in the	
minutes for publishing. Michele	
Finney, CEO, Desert Care	
•	
Network, Desert Regional	
Medical Center, explained that	
she has no qualms.	



	Desert Regional Medical Center (DRMC) is working with the	
	public and media outlets to explain the scores results and	
	improvements that are	
	underway. Sick patients from JFK	
	Medical Center and Eisenhower	
	Medical Center are often	
	transferred to DRMC, which also	
	has a reflection on the score.	
VIII. Adjournment	Chairman Zendle adjourned the	Audio recording available on the
	meeting at 11:06 a.m.	website at
		https://www.dhcd.org/Agendas-and-
		<u>Documents</u>

ATTEST: ___

Les Zendle, MD, Chairman/President Hospital Lease Oversight Committee

Minutes respectfully submitted by Andrea S. Hayles, Clerk of the Board

Page 4 of 4 Hospital Lease Oversight Committee December 19, 2019



Date:	May 17, 2021
То:	Hospital Lease Oversight Committee
Subject:	Consulting Services Agreement, Dale E. Barnhart, Facilities Inspector – Hospital Safety and Compliance Inspections

Staff Recommendation: Consideration to approve the Service Agreement for Dale E. Barnhart, Facilities Inspector.

Background:

- At the October 18, 2018, Hospital Lease Oversight Committee meeting, the committee directed Staff to establish an inspection schedule to engage the services of an engineer to conduct quarterly inspections of the Desert Regional Medical Center (DRMC) facilities.
- In January 2019, Staff executed a consulting services agreement through December 2020 between the Desert Healthcare District (DHCD) and Dale Barnhart, the retired Administrative Director of Facilities Management, DRMC, to conduct the quarterly hospital inspections with DRMC personnel, the DHCD Hospital Lease Oversight Committee, and Staff at the billing rate of \$100/hr.
- The updated 2021-2022 quarterly Hospital Safety and Compliance Inspection Schedule is included in section 7.3 of the packet.
- Staff recommends approval to renew the consulting services agreement for Dale E. Barnhart as the Facilities Inspector through December 31, 2022.

Fiscal Impact:

\$100/hr. – estimated 8 hours per quarter at \$3,200 per year.

CONSULTING SERVICES AGREEMENT

This Professional Services Agreement ("Agreement") is entered into by and between Desert Healthcare District ("District"), a public agency orgainized and operating pursuant to California Health and Safety Code section 32000 et seq., and Dale E. Barnhart ("Consultant") as follows:

R-E-C-I-T-A-L-S

1. District would like to retain the professional services of Consultant to conduct ongoing quarterly inspections of Desert Regional Medical Center with the District Hospital Governance Oversight Committee Chair and applicable hospital personnel as detailed in a 2-year quarterly inspection schedule and provide comprehensive findings/outcomes reports of the quarterly inspections.

2. Consultant has more than 20 years in hospital facility management and inspections and is qualified and possesses the knowledge, skill, expertise, necessary to provide the professional services ("Services") as outlined in recital 1.

C-O-V-E-N-A-N-T-S

1. CONSULTANT'S SERVICES.

1.1 <u>Services</u>. Consultant shall provide all labor, materials, equipment, and incidentals necessary to fully and adequately provide the with the professional services described above. All Services shall be performed by Consultant to the reasonable satisfaction of the District.

1.2 <u>Compliance with Laws</u>. In performing the Services, Consultant shall, at all times comply with all applicable laws, rules, regulations, codes, ordinances, and orders of every kind whatsoever issued, adopted, or enacted by any federal, state, or local governmental body having jurisdiction over the Services.

1.3 <u>Performance Standard</u>. Consultant shall perform the Services with efficiency and diligence and shall execute the Services in accordance with the standards of Consultant's profession, generally described as that degree of skill and care ordinarily exercised by professionals providing similar services as Consultant practicing in California.

1.4 <u>District and Foundation's Representative</u>. For purposes of this Agreement, the District's Representative shall be District's Chief Executive Officer, Conrado Bárzaga, MD, located at 1140 North Indian Canyon Drive, Palm Springs, CA 92262. All amendments to this Agreement shall be approved by the District Board.

2. FEES AND PAYMENTS.

2.1 <u>Compensation for Services</u>. For the full and satisfactory performance of the Services, District shall compensate Consultant an amount of \$100 per hour, plus customary expenses.

2.2 <u>Invoices</u>. Consultant shall deliver monthly invoices to the District no later than the 10th day of each month for Services.

2.3 <u>Payment.</u> The District shall remit payment for all amounts due to Consultant within thirty (30) days after receipt of invoices; provided, however, in the event District disputes any portion of Consultant's invoice, it shall timely pay any undisputed amounts invoiced and notify Consultant within thirty (30) days of its receipt of the invoice of the specifics of any disputed amounts. The parties shall expeditiously resolve the subject of any disputed amounts by way of negotiation or, if necessary, mediation. Any such dispute shall not relieve Consultant of its obligation to continue diligently performing the Services.

3. TERM & TERMINATION.

3.1 <u>Term</u>. The term of this Agreement shall run from the date this Agreement is fully executed until December 31, 2022, subject to Section 1.3 above or the District's right to terminate sooner for convenience. Service agreement may be extended with written agreement of both District and Consultant.

3.2 <u>Termination for Convenience</u>. District may, at any time in the exercise of its sole discretion, terminate this Agreement in whole or in part, with or without cause, by providing thirty (30) days notice to Consultant of its intention to terminate the Agreement for convenience. Consultant may, at any time in the exercise of its sole discretion, terminate this Agreement in whole or in part, with or without cause, by providing thirty (30) days notice to District of its intention to terminate the Agreement for convenience. So long as Consultant is not in default under this Agreement at the time of such termination, District shall pay Consultant for all Services incurred upto and including the date of termination.

4. INDEPENDENT CONTRACTOR.

District has retained Consultant to provide, and Consultant shall perform, the Services as an independent contractor maintaining exclusive direction and control over its employees; and, no personnel utilized by Consultant to perform the Services are employees of the District.

5. OWNERSHIP OF DOCUMENTS.

All deliverables and other documents generated by Consultant in the performance of the Services, including all work papers, work-in-progress, designs, documents, data, ledgers, journals and reports prepared by Consultant as a part of Consultant's Services shall belong to and be subject to the sole ownership and use of the District. The provisions of this Paragraph 5 shall survive any termination of this Agreement.

6. INDEMNIFICATION.

Consultant agrees to indemnify and hold the District, its governing body, officers, employees, representatives, agents, successors and assigns (collectively the District Indemnities), harmless from and against any and all losses, liabilities, claims, causes of action or costs and expenses of whatever nature or kind, incurred or suffered by the District or the District Indeminities including indemnity claims arising by reason of any personal injury of any person or property loss, loss of use, or damage, to the extent the same arise out of or in connection with the negligent act(s) or omission(s), recklessness, or willful misconduct of Consultant, its officers, employees, subcontractors, or representatives, relating to the performance of the services outlined in this Agreement.

7. NOTICE.

All notices to be given under this Agreement shall be in writing and shall be deemed effective upon receipt when personally served or two days after mailing by certified, return receipt requested, to the following addresses:

To: District Desert Healthcare District Attention: Chris Christensen, Chief Administration Officer 1140 N. Indian Canyon Drive Palm Springs, California 92262

> To: Consultant Dale E. Barnhart 78586 Gorham Lane Palm Desert, CA 92211

8. MISCELLANEOUS PROVISIONS.

8.1 <u>Venue</u>. Venue shall lie only in the federal or state courts nearest to the City of Palm Springs, in the County of Riverside, State of California.

8.2 <u>Modification</u>. This Agreement may not be altered in whole or in part except by a modification, in writing, executed by all the parties to this Agreement.

8.3 <u>Entire Agreement</u>. This Agreement, together with all Schedules attached, contains all representations and the entire understanding between the parties with respect to the subject matter of this Agreement. Any prior correspondence, memoranda, or agreements, whether or not such correspondence, memoranda, or agreements are in conflict with this Agreement, are intended to be replaced in total by this Agreement and its schedules.

8.4 <u>Assignment</u>. Consultant shall not be entitled to assign all or any portion of its rights or obligations contained in this Agreement without obtaining the prior written consent of the District. Nothing in this Agreement shall obligate the District to give such consent. Any purported assignment without the District's consent shall be void.

8.5 <u>Binding Effect</u>. This Agreement shall inure to the benefit of and be binding upon the parties and their respective purchasers, successors, heirs, and assigns.

8.6 <u>Unenforceable Provisions</u>. The terms, conditions, and covenants of this Agreement shall be construed whenever possible as consistent with all applicable laws and regulations. To the extent that any provision of this Agreement, as so interpreted, is held to violate any applicable law or regulation, the remaining provisions shall nevertheless be carried into full force and effect and remain enforceable.

This Agreement is entered into in the County of Riverside, State of California.

"District":

"Consultant":

By: _

Desert Healthcare District

Dale E. Barnhart

By: _____ Conrado E. Bárzaga, MD, CEO

Dale E. Barnhart

Date:

Date:

TO:	CONRADO BARZAGA, M.D., CEO
FROM:	DALE BARNHART
SUBJECT:	1 ST QUARTER INSPECTION 2020
DATE:	JANUARY 23, 2020
CC:	CHRIS CHRISTENSEN, CFO
	ANDREA HAYLES, SPECIAL ASSISTANT TO CEO

The quarterly facilities inspection was conducted January 23, 2020. The following representatives participated in the inspection:

- Dale Barnhart, Healthcare Facilities Consultant
- Conrado Barzaga, MD, DHCD CEO
- Les Zendle, MD, DHCD Board President
- Chris Christensen, DHCD CFO
- Mike Ditoro, DRMC COO
- Steve Ballard, DRMC Director of Engineering
- Steed McCotter, DRMC Director of Patient Experience

The inspection included Acute Rehabilitation, Physical & Occupational Therapy, Pediatrics, Pulmonary, Intensive Care Units and GI Laboratory. The inspection findings are listed in the attached report. Also included is a reinspection update through January 23, 2020.

Please let me know if you have any questions.



REPORTE	ED ITEMS:	
ITE	ZM	RESPONSE
Areas Insp	ected	
Acute Reh	abilitation	
20-01	Refrigerator plugged into plug strip in nursing station	1/23/20 – First Reported
20-02	Refrigerator plugged into plug strip in medication room	1/23/20 – First Reported
Physical &	Occupational Therapy	
	No findings identified	
Pediatrics		
20-03	Three coffee pots plugged into plug strip in staff lounge, door EW-47E	1/23/20 – First Reported
Pulmonary		1/22/20 5 1
20-04	Two refrigerators & water dispensers plugged into plug strip in staff lounge	1/23/20 – First Reported
Medical/Su	urgical ICU	
20-05	Missing junction box cover plates in fire sprinkler shaft room	1/23/20 – First Reported
20-06	Missing escutcheon ring in Dirty utility room, door S1-37	1/23/20 – First Reported



IJ	`EM	RESPONSE
20-07	Insects in 2x4 ceiling light diffuser in corridor outside of ICU	1/23/20 – First Reported
Cardiac	ICU	
20-08	Missing escutcheon ring, patient room 3102	1/23/20 – First Reported
20-09	Escutcheon ring taped to ceiling, patient room 3018	1/23/20 – First Reported
Trauma	ICU	
20-10	Missing escutcheon ring, family counseling room	1/23/20 – First Reported
20-11	Missing escutcheon ring, patient room 3131	1/23/20 – First Reported
20-12	Gap surrounding escutcheon ring near door S1-38	1/23/20 – First Reported
20-13	No lids on medical waste & trash containers in Dirty utility room	1/23/20 – First Reported
20-14	Medical gas cabinet door in Dirty utility room did not positive latch	1/23/20 – First Reported
20-15	Storage within 18" of ceiling in ICU supply room	1/23/20 – First Reported
20-16	Missing escutcheon ring in lift equipment room, door S1- 31A	1/23/20 – First Reported
Neuro IC	<u>.U</u>	
20-17	Isolation cart near patient room 3118 blocking fire extinguisher cabinet	1/23/20 – First Reported
GI Labo	ratory	
	No findings identified	

то:	CONRADO BARZAGA, M.D., CEO
FROM:	DALE BARNHART
SUBJECT:	1 ST QUARTER INSPECTION 2021
DATE:	MARCH 8, 2021
CC:	CHRIS CHRISTENSEN, CFO ANDREA HAYLES, SPECIAL ASSISTANT TO CEO

The quarterly facilities inspection was conducted March 4, 2021. The following representatives participated in the inspection:

- Dale Barnhart, Healthcare Facilities Consultant
- Les Zendle, MD, DHCD Board Chair
- Carole Rogers, RN, DHCD Board Director
- Carmina Zavala, Board Director, DHCD
- Chris Christensen, CFO, DHCD
- Mike Ditoro, COO, DRMC
- Steve Ballard, Director of Engineering, DRMC
- Geoffrey Lowman, EMMP, DRMC

The inspection included the following hospital-based departments at the El Mirador Medical Plaza/MOB: Comprehensive Cancer Center, Wound Care, ICON and Maternal Fetal Medicine. The inspection findings are listed in the attached report.

Please let me know if you have any questions.



II	`EM		RESPONSE
Areas Ins	spected		
Compreh	tensive Cancer Center		
P2/Radia	tion:		
21-01	Burnt out light tube & missing lens diffuser on 2 x 4 light fixture in Electrical Room	3/4/21 -	– First Reported
21-02	Stairwell #8 door did not positive latch	3/4/21 -	- First Reported
1 st Floor:			
	No findings identified		
2 nd Floor	•		
21-03	Stairwell door did not positive latch in Chemo (Suite 218)	3/4/21 -	– First Reported
21-04	Missing air diffuser on HVAC duct in East Electrical Room	3/4/21 -	– First Reported
21-05	Hole in ceiling in OB/GYN Clean Utility Room	3/4/21 -	– First Reported
3 rd Floor			
21-06	Storage within 18" of ceiling in Conference Storage Room	3/4/21 -	- First Reported
Wound	Care (Suite W400)		
21-07	Buckets of paint stored in lounge	3/4/21 -	– First Reported
21-07	Unlocked electrical panel near back door		– First Reported
21-09	Electrical panel cover missing hardware located near back door		- First Reported
ICON (S)	uite W201)		
21-10	Toaster with exposed elements in employee break room	3/4/21 -	 First Reported



II	`EM	RESPONSE	
21-11	Storage within 18" of ceiling/sprinkler head in storage closet near patient restroom	3/4/21 – First Reported	
Motomo	l Fetal Medicine (Suite W200)		
21-12	Stained ceiling tile in Sweet Success manager's office	3/4/21 – First Reported	
21-13	Damaged walls & missing paint in Ultrasound rooms 7, 8, 9 and exam rooms 1 & 5	3/4/21 – First Reported	
21-14	Stained ceiling tile in exam room 2	3/4/21 – First Reported	
Exterior	Patio (4 th Floor)		
	No findings identified		



Desert Healthcare District - Hospital Lease Oversight Committee Desert Regional Medical Center Quarterly Inspection Schedule 2021-2022





