

DESERT HEALTHCARE DISTRICT PROGRAM COMMITTEE

Program Committee Meeting March 09, 2021 12:00 P.M.

In lieu of attending the meeting in person, members of the public will be able to participate by webinar by using the following Zoom link:

https://us02web.zoom.us/j/88581223164?pwd=VVVGbkQ3Y1NZUG90RkFySFQ3eVVwQT09

Password: 002888

Participants will need to download the Zoom app on their mobile devices. Members of the public may also be able to participate by telephone, using the follow dial in information:

Dial in #:(669) 900-6833 To Listen and Address the Board when called upon:

Webinar ID: 885 8122 3164

Page(s) AGENDA Item Type

- Call to Order Director Evett PerezGil, Committee Chairperson
- 1-2 II. Approval of Agenda

Action

- **III.** Meeting Minutes
- **3-6** 1. February 09, 2021

Action

IV. Public Comments

At this time, comments from the audience may be made on items <u>not</u> listed on the agenda that are of public interest and within the subject-matter jurisdiction of the District. The Committee has a policy of limiting speakers to not more than three minutes. The Committee cannot take action on items not listed on the agenda. Public input may be offered on an agenda item when it comes up for discussion and/or action

V. Old Business

7-9	Funding Requests Schedule	Information
10	Grant Payment Schedule	Information
	3. Lift to Rise Rental Assistance Program	Information

VI. Program Updates

Coachella Valley Health Information Place	Information
a. COVID-19 Testing and Vaccinations	
2. DHCD – RAP Collective COVID-19 Recovery	Information
Fund	



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11-32	VII.	Grant Funding Requests 1. Consideration to recommend approve of: a. Grant #1141 Martha's Village & Kitchen – Homeless Housing with Wrap Around Services - \$210,905	Action
33-54		b. Grant #1171 Blood Bank of San Bernardino & Riverside Counties, aka LifeStream Blood Bank – Bloodmobiles for Coachella Valley – \$150,000	Action
55-77		c. Grant #1174 Mizell Center – <i>Geriatric Case Management Program</i> – \$100,000	Action
	VIII.	Committee Member Comments	Information
	IX.	Adjournment Next Scheduled Meeting April 13, 2021	



Directors Present via Video Conference		District Staff Present via \	Absent	
Chair Evett PerezGil		Conrado E. Bárzaga, MD, (Chief Executive Officer	
Vice-President Karen Borja		Chris Christensen, Chief Administration Officer		
Director Carmina Zavala		Donna Craig, Chief Progra	m Officer	
		Alejandro Espinoza, Progr	am Officer and	
		Director of Outreach		
		Meghan Kane, Programs a	and Research Analyst	
		Erica Huskey, Administrat	ive and Programs	
		Assistant		
		Andrea S. Hayles, Clerk of	the Board	
AGENDA ITEMS		DISCUSSION	ACTIO	N
I. Call to Order	The me	eting was called to order		
		3 p.m. by Chair PerezGil.		
II. Approval of Agenda		erezGil asked for a	Moved and seconded	by Vice-
-	motion	to approve the agenda.	President Borja and Di	•
			approve the agenda.	
			Motion passed unanin	nously.
III. Meeting Minutes	Chair P	erezGil asked for a	Moved and seconded by Vice-	
1. January 12, 2021	motion	to approve the January	President Borja and Director Perezo	
	12, 202	1 meeting minutes.	utes. to approve the January 12, 2021	
		meeting minutes.		-
			Motion passed unanin	nously.
IV. Public Comment	There v	vere no public comments.		
V. New Business				
1. COVID-19 Recovery	Donna	Craig, Chief Program	Moved and seconded by Director	
Grant in Collaboration	Officer	described the Board's	Zavala and Vice-President Borja to	
with Regional Access	prior ap	proval of \$100k for	forward to the Board t	:he
Project Foundation	collabo	rative action with the	recommendation to co	ontribute a
(RAPF): Consideration to	Region	al Access Project	match of \$100,000 to a	a joint pool for
forward to the Board	_	ition (RAP) in March 2020	nonprofits in the Coac	•
the recommendation to	for eme	ergency funding to	Blythe negatively impa	-
		ation's clients impacted	19 to apply for funding.	
		ID-19. The Board	Motion passed unanin	
for nonprofits in the CV	_	ed at the January meeting		-
and Blythe (for RAP's		present additional		
benefit only) negatively	,	in another collaborative	ve	
impacted by COVID-19	_	RAP's board already		
to apply for funding.		ed another \$100K and		
		ike to collaborate once		



again with the District. District staff met with the RAP staff, determined the possibility of a **COVID Recovery Fund to assist** organizations with capacity support, discussed two options for vetting by RAP and the District, and discussed and reviewed with the Program Committee. Staff proposes expediting the process to review the applications for funding to RAP (option 2), and the District staff would make the recommendations for approval, which would save approximately 3 weeks of timing for distribution of funding, that the Program Committee approved. VI. Old Business 1. Funding Requests Schedule Chair PerezGil inquired on any questions of the committee 2. Grant Payment concerning the funding requests Schedule and grant payment schedule. Director Zavala inquired on the Coachella Valley Parks and Recreation pending application and the grant guidelines, further questioning where the grant guidelines are located. Donna Craig, Chief Program Officer, described the details of the guidelines, which are located on the website, also explaining that the District is not funding capital projects at this time. Dr. Bárzaga, CEO, described the activities of the Coachella Valley



Parks and Recreation and the need for a swimming pool, explaining that a large number of funds are remaining to support the Eastern Coachella Valley organizations.

Vice-President Borja inquired on the LOI for Lift to Rise and the \$2.5M to the Housing Catalyst Fund and the process now that the LOI is received. Staff will evaluate the LOI and if the review process is effortless, a proposal will be presented to the Program Committee.

Vice-President Borja requested legal counsels' presence at the next committee meeting since he has been a part of the process and is available to answer any questions on both ends. Dr. Bárzaga, CEO, explained that legal counsel was involved in the recoverable grant and program-related investments (POI) questions, but at the request of the committee, staff will invite legal counsel to the next meeting.

VI. Program Staff Updates

1. Community Health
Needs Assessment and
Health Improvement
Plan

Meghan Kane, Programs and Research Analyst, explained that Health Assessment and Research for Communities (HARC) completed the prioritization based on the focus areas with the focus groups, all data is compiled following a tool kit for the District's specific needs with a well-rounded scoring of five

Page 3 of 4 Program Committee February 09, 2021



VII. Grant Funding Requests 1. Consideration to approve Grant #1170 Jewish Family Service of the Desert: Mental Health Counseling Services for Underserved Coachella Valley Residents - \$80,000	priorities, and sharing with the Strategic Planning Committee. The detailed needs assessment abbreviated report with the major themes and findings are in progress, and HARC continues to develop an infographic for presenting to the Board. Donna Craig, Chief Program Officer, explained the request for mental health counseling from Jewish Family Service of the Desert as a continuation of last year's grant award for personnel of five licensed marriage and family therapists and three licensed clinical social workers. Dr. Bárzaga, CEO, clarified that the allocation is for Behavioral Health/Mental Health in the current District funding strategic focus area. Kraig Johnson, Executive Director, Jewish Family Service	Moved and seconded by Director Zavala and Vice-President Borja to approve Grant #1170 — Jewish Family Service of the Desert: Mental Health Counseling Services for Underserved Coachella Valley Residents - \$80,000 and forward to the Board for approval. Motion passed unanimously.
	of the Desert was available to answer any questions of the committee.	
VII. Committee Members	There were no committee	
Comments	member comments.	
V. Adjournment	Chair PerezGil adjourned the	Audio recording available on the
v. Aujournment	-	_
	meeting at 12:40 p.m.	website at http://dhcd.org/Agendas-
		<u>and-Documents</u>

ATTEST:		

Evett PerezGil, Chair/Director Program Committee

Minutes respectfully submitted by Andrea S. Hayles, Clerk of the Board

FUNDING REQUESTS UPDATE for March 2021

Information only – status update of new letters of interest and pending applications

(includes both mini grants and full grants)

The five (5) strategic focus areas for FY 2020-2021 are:

- 1. Healthcare Infrastructure and Services
 - 2. Behavioral Health/Mental Health
 - 3. Homelessness
- 4. Vital Human Services to People with Chronic Conditions
 - 5. Economic Protection, Recovery, and Food Security

	Let			
Agency	Staff Notes	Status & Staff Notes	Funding Allocation	Strategic Focus Areas FY 2020-2021
DAP Health	LOI received requesting \$750,000 over 3 years for a 3-Phased project to expand access to behavioral healthcare and primary healthcare.	Staff had a proposal conference with DAP Health and through Stage 2, the application, will recommending to fund Phase 1 – increasing the number of clinicians in behavioral health. Behavioral Health clinic will be opening in May; grant is expected to begin June 1.	District	Behavioral Health
Lift to Rise	LOI received requesting \$2.5 million to support the Coachella Valley Housing Catalyst Fund	Stage 2 has been generated and the application is expected to be brought forward to the April Program Committee	District? Facilities Replacement Fund?	Economic Protection, Recovery, and Food Security

Coachella Valley Housing Coalition	LOI received requesting \$107,750 to support the Oasis Villas Community Housing project in Thermal – healthcare navigator; feasibility study; and leasing outreach	Staff will be generating Stage 2, the application, for recommended support of the healthcare navigator position (approximately (\$41000)	District	Healthcare Infrastructure and Services
Coachella Parks and Recreation Foundation City of Coachella	LOI received requesting \$100,000 to rehabilitate the Bagdouma Park Swimming Pool in Coachella	A new LOI has been received for \$100,000 from the City of Coachella. Stage 2, the application, has been generated.	District	Healthcare Infrastructure and Services
	Pendi	ng Applications		
Grantee	Staff Notes	Status	Funding Allocation	Strategic Focus Area FY 20/21
Martha's Village & Kitchen	LOI received requesting \$200,896 to support the resources necessary to serve an expanded number of homeless individuals from within the DHCD's Western borders with evidence based best practices such as Housing First	UPDATE FOR MARCH: Application is on the March Program Committee agenda for consideration to approve \$210,095 request	District	Homelessness
Blood Bank of San Bernardino	LOI received requesting \$150,000 to support the	Application is on the March Program Committee agenda for	District	Healthcare Infrastructure and Services

and Riverside Counties	purchase towards the cost of one bloodmobile, which cost \$250,000 total	consideration to approve \$150,000		
Mizell Senior Center	LOI received requesting \$134,063 to support Geriatric Case Management Program	Application is on the March Program Committee agenda for consideration to approve \$100,000	District	Vital human services to people with chronic conditions

DESERT HEALTHCARE DISTRICT **OUTSTANDING GRANTS AND GRANT PAYMENT SCHEDULE** As of 02/28/21 **TWELVE MONTHS ENDED JUNE 30, 2021 Current Yr** 6/30/2020 **Total Paid** Approved Open BALANCE Grant ID Nos. 2020-2021 Bal Fwd/New Name Grants - Prior Yrs July-June 2014-MOU-BOD-11/21/13 10,000,000 \$ 8,330,000 \$ 8,330,000 Memo of Understanding CVAG CV Link Support 2018-974-BOD-09-25-18 399,979 39,999 39,998 \$ HARC - 2019 Coachella Valley Community Health Survey - 2 Yr 2019-985-BOD-03-26-19 Coachella Valley Volunteers in Medicine - Primary Healthcare & Support Services - 1 Yr \$ 121,500 \$ 12.150 12.150 2019-986-BOD-05-28-19 Ronald McDonald House Charities - Temporary Housing & Family Support Services - 1 Yr 200,000 20,000 20,000 \$ 20,090 Martha's Village & Kitchen - Homeless Housing With Wrap Around Services - 1 Yr 200,896 20,090 2019-997-BOD-05-28-19 \$ 10.954 2019-989-BOD-05-28-19 Pegasus Riding Academy - Cover the Hard Costs of Pegasus Clients - 1 Yr 109,534 10.954 2019-9<u>94-BOD-05-28-19</u> One Future Coachella Valley - Mental Health College & Career Pathway Development - 2 Yr \$ 700,000 385,000 157,500 227,500 2019-1000-BOD-05-28-19 \$ 24,000 \$ 2,400 \$ 2,400 Voices for Children - Court Appointed Special Advocate Program - 1 Yr 2019-1017-BOD-09-24-19 \$ \$ 8,855 Jewish Family Services - Case Management Services for Homeless Prevention - 1 Yr 90,000 9,000 145 (145)Unexpended funds Grant #1017 2019-1023-BOD-10-22-19 CVRM - Transportation for Seniors & Homeless Hospital Discharge Referrals - 1 Yr 216,200 118,910 \$ 113,586 5,324 Unexpended funds Grant #1023 (5,324)50,323 2019-1021-BOD-11-26-19 Neuro Vitality Center - Community Based Adult Services Program - 6 Months 143,787 79,083 \$ 28,760 Unexpended funds Grant #1021 (28,760)2020-1045-BOD-03-24-20 FIND Food Bank - Ending Hunger Today, Tomorrow, and for a Lifetime - 1 Yr \$ 401,380 311,069 | \$ 270,933 40,136 \$ 149,727 2020-1129-BOD-05-26-20 Coachella Valley Volunteers In Medicine - Response to COVID-19 149,727 149,727 2020-1085-BOD-05-26-20 Olive Crest Treatment Center - General Support for Mental Health Services \$ 50,000 \$ 27,500 \$ 22.500 5.000 15,000 2020-1057-BOD-05-26-20 Desert Cancer Foundation - Patient Assistance Program 150,000 82,500 | \$ 67,500 Regents of UCR - COVID-19 Testing & Health Education for Eastern Valley - 5 Months 149,976 149,976 \$ 149,976 2020-1124-BOD-06-23-20 500.000 | \$ 500.000 2020-1134-BOD-07-28-20 Desert Healthcare Foundation - Addressing Healthcare Needs of Black Communities 500,000 \$ 50,000 2020-1139-BOD-09-22-20 1 CSU San Bernardino Palm Desert Campus Street Medicine Program - 1 Yr 50,000 | \$ 22,500 27,500 2020-1135-BOD-11-24-20 \$ 20,000 20,000 \$ 9.000 11,000 5 Hope Through Housing Foundation - Family Resilience - 1 Yr 2020-1149-BOD-12-15-20 \$ 40.000 40.000 18.000 22.000 Voices for Children - Court Appointed Special Advocate Program - 1 Yr \$ 119,432 \$ 119,432 \$ 53,744 2021-1136-BOD-01-26-21 1 Ronald McDonald House Charities - Temporary Housing & Family Support Services - 1 Yr 65,688 2021-1147-BOD-01-26-21 \$ 33,264 33,264 \$ 4 | Alzheimer's Association - Critical Program Support - 1 Yr 33,264 2021-1162-BOD-01-26-21 \$ 109,130 49.108 Joslyn Center - Wellness Center Program Support - 1 Yr 109,130 60,022 2021-1170-BOD-02-23-21 2 Jewish Family Services - Mental Health Counseling for Underserved Residents - 1 yr 80,000 80,000 | \$ 80,000 2021-BOD-02-23-21 5 COVID-19 Recovery Grants in Collaboration with Regional Access Project Foundation 100,000 100,000 \$ 100,000 TOTAL GRANTS 13,106,979 | \$ 1,051,826 | \$ 10,800,184 | \$ 1,748,844 \$ 9,017,110 Amts available/remaining for Grant/Programs - FY 2020-21: \$ 4,000,000 2/28/2021 Amount budgeted 2020-2021 G/L Balance: Amount granted through February 28, 2021: \$ (1,051,826) 2131 \$ 2,357,110 1132, 1163 2281 \$ 6,660,000 Mini Grants (10,000)8/15/20 Financial Audits of Non-Profits (5,000)1017, 1021, 1023 34,229 9,017,110 Net adj - Grants not used: Matching external grant contributions Balance available for Grants/Programs \$ 2,967,403 Strategic Focus Areas FY20-21: Grant Budget Granted YTD Available 1 Healthcare Infrastructure and Services 1,500,000 | \$ (680,672) \$ 819,328 310,870 2 Behavioral Health/Mental Health 500,000 | \$ (189,130) \$ 3 Homelessness 500.000 | \$ 469 500,469 4 Vital Human Services to People with Chronic Conditions 1,000,000 \$ (33,264) 966,736 5 Economic Protection, Recovery and Food Security 500,000 \$ (130,000) \$ 370,000 4,000,000 \$ (1,032,597) \$ 2,967,403 Balance available for Grants/Programs



Date: 3/09/2021

To: Program Committee

Subject: Grant # 1141 Martha's Village and Kitchen

Grant Request: Martha's Village: Homeless Housing With Wrap-Around Services

Amount Requested: \$210,905.00

Project Period: 4/1/2021 to 3/31/2022

Project Description and Use of District Funds:

Martha's Village and Kitchen is one of the largest homeless services providers in the Coachella Valley and is uniquely positioned to answer the increased need in assisting homeless with beds, housing, case management, and wrap-around services. Martha's has developed a housing and wrap-around service model with enhanced employment services, that provides a "person-centered pathway" into long-term housing solutions and independence. Martha's is expanding services to reach more homeless individuals and families across the Coachella Valley.

The District's funds will be utilized for the expansion of capacity at two new sites in the high poverty areas of Desert Hot Springs and Mecca as well as increasing the number of homeless beds by 10 at their Indio campus. Martha's expansion of homeless housing beds with wrap around services will increase the number of individuals that not only secure stable housing temporally but that are able to secure permanent housing long-term as evidenced Martha's placement rate of 80% to 90%. Martha's will increase the number of homeless individuals that are able to secure employment by following their proven strategy of offering support services on a customized basis, ensuring each individual is "employment ready", empowering them with the tools and resources to secure employment and increase their earnings potential. Approximately 75% of individuals that complete its employment services program will secure employment and/or increase their earning potential. Martha's new remote locations will allow for additional focus to be placed on high poverty and high unemployment populations becoming "employment ready".

Strategic Plan Alignment:

Homeless / Case management/wraparound services



Geographic Area(s) Served:

Cathedral City; Coachella; Desert Hot Springs; Indio; Indian Wells; La Quinta; Palm Desert; Palm Springs; Rancho Mirage; Thousand Palms

Action by Program Committee: (Please select one)

- Full recommendation and forward to the Board for consideration with the Committee's recommendation that a grant amount of \$210,905.00 be approved.
- Recommendation with modifications
- Deny

Full Grant Application Summary

Martha's Village and Kitchen, Grant #1141

About the Organization

Martha's Village and Kitchen 83791 Date Ave Indio, CA 92201

Tel: (760) 347-4741 Fax: (760) 347-9551

http://www.marthasvillage.org

Primary Contact:

Matt Phillips

Tel: (760) 347-4741 Fax: (760) 347-9551

mphillips@marthasvillage.org

Historical (approved Requests)

HOLOTIC	instorical (approved Requests)					
Grant	Project Title	Grant	Туре	Disposition	Fund	
Year		Amount		Date		
2003		\$25,000	Grant	12/31/2003		
2017	Health in Housing: Emergency Housing With Wrap-Around Services	\$186,150	Achievement Building	11/28/2017	Grant budget	
2018	Martha's Village: Homeless Housing With Wrap-Around Services	\$200,896	Grant	6/4/2019		
2019	Bridge Funding for MVK's Recuperative Care Program	\$40,100	Grant	7/23/2019		
2019	COVID-19 Safety Project	\$25,000	Grant	4/1/2020		

Program/Project Information

Project Title: Martha's Village: Homeless Housing with Wrap-Around Services

Start Date: 4/1/2021 **End Date:** 3/30/2022

Term: 12 months

Total Project Budget: \$427,625.00 **Requested Amount:** \$210,905.00

Executive Summary:

Martha's proposal is an expansion of homeless housing, case management, and wraparound services to more effectively serve individuals throughout the DHCD's boundaries. Central to this proposal, is the expansion of capacity at two new sites in the high poverty areas of Desert Hot Springs and Mecca as well as increasing the number of homeless beds by 10 and services provided on Martha's Indio campus. Martha's has secured office space that provides convenient access to homeless individuals in the community. Specifically, the Mecca site is in the same complex as the Clinicas de la Salud healthcare clinic and the First 5 office, as well as office space linked within the Food Now office space located in Desert Hot Springs.

Martha's goal is to follow its proven strategy of offering services on a customized basis, ensuring each individual is "employment ready", empowering them with the tools and resources to secure employment and increase their earnings potential. Critical to Martha's cost effective, project flow design is the expansion of capacity in its remote locations for wrap around services with enhanced employment services and English as education in Second Language. Martha's will evaluate progress toward these goals through its success in assisting homeless community members to overcome COVID-19's negative economic challenges on a path to permanent, housing with stable income.

The target population is homeless individuals within the DHCD's boundaries. All individuals served will be no or very low-income and fall below the Federal Poverty Level with many experiencing the negative economic consequences of COVID-19. The pandemic has created a new population of homelessness individuals that require Martha's services. Martha's new remote locations will allow for additional focus to be placed on high poverty and high unemployment populations becoming "employment ready". Additionally, Martha's will provide services in English and Spanish.

Martha's expansion of homeless housing beds with wrap around services will increase the number of individuals that not only secure stable housing temporally but that are able to secure permanent housing long-term as evidenced Martha's placement rate of 80% to 90%. Martha's will increase the number of homeless individuals that are able to secure employment, evidenced by its track record of ensuring 75% of individuals that complete its employment services program will secure employment and/or increase their earning potential.

Martha's project will serve the rising need for homeless housing and services. Poverty and unemployment are obstacles to stable housing for many Coachella Valley cities. The percentage of individuals living in poverty in the targeted cities of Mecca (42.8%), Desert Hot Springs (36.8%) and Indio (18.1%) demonstrate communities that are lacking wrap-around services, specifically employment services and training that provide a concrete path out of poverty. COVID-19's negative economic impacts are highlighted by the Coachella Valley Economic Partnership reporting a 28.7% decrease in employment.

Program/project Background and Community Need:

Martha's background serving as one of the largest homeless services providers in the Coachella Valley has uniquely positioned it to answer the increased need in assisting homeless with housing and wrap-around services. Over the past three decades, Martha's has developed the most cost-effective services and resources available. Unlike other housing models, Martha's program can effectively serve the entire DHCD

boundaries as well as tailor its assistance to the increased needs of the homeless from within the DHCD's boundaries with a focus on the underserved areas of Mecca, Desert Hot Springs, and Indio. Martha's has developed a housing and wrap-around service model with enhanced employment services, that provides a "person-centered pathway" into long-term housing solutions and independence.

Strategic Plan Alignment:

Homeless / Case management/wraparound services

Program/project description:

Martha's proposal is an expansion of homeless housing and wrap-around services to more effectively serve individuals throughout the DHCD's boundaries. Central to this proposal, is the expansion of capacity at two new sites in the high poverty areas of Desert Hot Springs and Mecca as well as increasing the number of homeless beds and wrap-around services with enhanced employment services provided on Martha's Indio campus. Martha's goal is to follow its proven strategy of offering services on a customized basis, ensuring each individual is "employment ready", empowering them with the tools and resources to secure employment and increase their earnings potential. Critical to Martha's cost effective, project flow design is the expansion of capacity in its three new remote locations for employment services and employment education. Martha's will evaluate progress toward these goals through its success in assisting homeless community members to overcome COVID-19's negative economic challenges on a path to permanent, housing with stable income.

The target population is homeless individuals within the DHCD's boundaries. All individuals served will be no or very low-income and fall below the Federal Poverty Level with many experiencing the negative economic consequences of COVID-19. The pandemic has created a new population of homelessness individuals that require Martha's employment services. Martha's new remote locations will allow for additional focus to be placed on high poverty and high unemployment populations becoming "employment ready". Additionally, Martha's will provide services in English and Spanish.

Martha's expansion of homeless housing beds will increase the number of individuals that not only secure stable housing temporally but that are able to secure permanent housing long-term as evidenced Martha's placement rate of 80% to 90%. Martha's will increase the number of homeless individuals that are able to secure employment, evidenced by its track record of ensuring 75% of individuals that complete its employment services program will secure employment and/or increase their earning potential.

Description of the target population (s):

Martha's program will benefit homeless individuals and families within the DHCD's geographical boundaries including but not limited to veterans, those on Medicaid, those challenged by substance use, mental illness, and those fleeing domestic violence. Martha's proposed expansion will focus on three of the most underserved areas within the DHCD's boundaries (Mecca, Desert Hot Springs, Indio)

Geographic Area(s) Served:

Cathedral City; Coachella; Desert Hot Springs; Indio; Indian Wells; La Quinta; Palm Desert; Palm Springs; Rancho Mirage; Thousand Palms

Age Group:

(0-5) Infants (06-17) Children (18-24) Youth (25-64) Adults (65+) Seniors

Total Number of District Residents Served:

190

Program/Project Goals and Evaluation

Goal #1:

Martha's will expand to provide 10 additional beds for homeless housing and wrap-around services at its main campus in Indio, during the term of the contract.

Evaluation #1:

These new beds will serve 40 additional DHCD homeless individuals with emergency housing, case management, and wraparound services annually resulting 3,650 shelter service bed nights. Martha's Case Managers and Employment Specialists will ensure 100% data collection with data entry into the Client Tracking Database with client assessments and units of service.

Goal #2:

Martha's will expand by securing a new location in Mecca. Martha's to provide case management with wrap-around services to include the additional enhancements of Employment Services, English as a Second Language Instruction and Computer Skills Training to 75 homeless or at risk of homeless individuals in the underserved area of Mecca.

Evaluation #2:

Martha's Case Managers and Employment Specialists will ensure 100% data collection and data entry into our Client Tracking Database to include client assessments and units of service.

Goal #3:

Martha's will expand services in its Desert Hot Springs location. Martha's will expand services with case management with Wrap-Around Services, with its current Employment Services and Computer Skills

Evaluation #3:

Martha's Case Managers and Employment Specialists will ensure 100% data collection and data entry into our Client Tracking Database to include client assessments and units of service. Training to 75 homeless or at risk of homelessness individuals in the underserved area of Desert Hot Springs.

Goal #4:

Martha's will build collaborations with a combination of a minimum of ten (10) nonprofits, community organizations and local government, in both the areas of Mecca and Desert Hot Springs. This effort will begin with scheduled listening meetings with the entities mentioned above to ensure the needs of the communities are meet in the area of homeless and at risk of homelessness services.

Evaluation #4:

Martha's Program Managers will track, report and monitor the progress of securing 10 new Community collaborations, while addressing discovered gaps in area services, such as food insecurity, employment, resources, housing, wellness, etc.

Proposed Program / Project Evaluation Plan

The foundation of Martha's evaluation plan is the Logic Model, which describes the need for Martha's services based on research and statistics in alignment with the project goal of cost-effectively serving homeless individuals throughout the DHCD's boundaries. The Logic Model describes projected quantitative outcomes, indicators of success, sources of Martha's data, the methods used to gather data, as well as the evaluation procedures used to measure outcomes. Specifically, monitoring and evaluating Martha's homeless housing, case management and wrap-around service activities will involve collecting and analyzing statistical records, including clients' intake data, program participation, client records, and demographic profiles.

Significantly, for this project, the evaluation will include examination of the impact of Martha's services in the expanded areas of Mecca and Desert Hot Springs. Martha's Employment Specialists and Case Managers are responsible for ensuring data collection and data entry into the Database. This qualitative assessment will include the number of homeless individuals served, the wrap-around services provided, and results of the services provided. Martha's will customize its services based on the needs of the individual client and will track results accordingly. (i.e. move into permanent housing, certificate achieved, completed courses, employment achieved, healthcare received, employment documents secured). Martha's will also provide opportunities for residents and individuals that receive wrap-around services to provide feedback through oral feedback and written surveys.

Martha's will harness the strength of its data and surveys to analyze the project's success in meeting its goals and objectives. Martha's staff utilize this data and information to inform strategic planning, day-to-day decisions, and ensure that DHCD is able to see the positive impact on its residents. Additionally, Martha's leadership will collect feedback and data from staff and partners on the impact of the program.

Organizational Capacity and Sustainability

Organizational Capacity

For the past three decades, Martha's has developed a professional staff with significant experience meeting the essential needs of homeless individuals, by providing housing and wrap-around services, on a pathway to stable housing. Martha's has a full-time staff of 72 individuals and 2,213 passionate volunteers that provide a solid base of expertise and experience to expand bilingual services to the DHCD's homeless population. Martha's capacity includes an established history of assisting between 80%-90% of residents in exiting to permanent housing.

Martha's has developed a best practice, housing first, wrap-around services with enhanced employment services approach, to reduce barriers, increase opportunity, and meet essential needs of homeless individuals and families in the Coachella Valley. This project will include an expanded staff allocation of an Employment Specialist and Case Manager in Desert Hot Springs and Mecca. Additional hours of Shelter Staff, Case Manager, Employment Specialist will be provided in Indio to support the 10 additional beds.

Martha's successful, recent expansion of wrap-around services into Palm Springs demonstrates its ability to provide a high level of service in a remote office setting.

Further, Martha's is the only nonprofit in the Coachella Valley certified to provide employment services and training by the California Workforce Development Board.

Organizational Sustainability:

Martha's proposed homeless housing, case management, and wrap-around services expansion project is at the core of its strategic plan, working to ensure individuals with the greatest needs have access to support and services. Martha's is fortunate to receive public and private support to help fund its comprehensive housing and wrap-around services. Also, Martha's has demonstrated its ability to be flexible while providing its housing and wrap-around services, uninterrupted, throughout the pandemic. This proposed project will allow Martha's to expand in an effective and sustainable manner that leverages other long-term revenue sources.

Martha's strategic plan continues to develop a wide-array of funding sources in support of its homeless housing and wrap-around services. Recently, Martha's utilized a Weingart Foundation grant to develop a strong, ongoing development infrastructure that includes updated fundraising technology and an updated approach to solicitations for donations, planned giving, public and private grants, retail/thrift store, events, corporate support, and auto auctions.

Martha's will also continue to partner with private funders as well as public entities including the cities of Indio, Palm Springs, Coachella, Palm Desert, Rancho Mirage, Indian Wells, La Quinta; County of Riverside, State of California, and the Federal Government to support the project's expansion into the future.

Diversity, Equity, and Inclusion

How is diversity, equity, and inclusion addressed? Martha's has committed to diversity, equity, and inclusion on its board and executive staff through concentrated recruitment efforts focused on attracting a leadership team that reflects the community. The community's interests are then organically included in Martha's organizational policies, strategies, and operations. Martha's came into existence out of a grass roots initiative of concerned community members to assist their neighbors and today this same mission allows Martha's to proactively recruit leaders that embody diversity, equity, and inclusion. Martha's Board includes a former Martha's housing client that provides the organization's leadership a first-hand perspective of the challenges of overcoming homelessness. Martha's utilizes this valuable perspective to shape not just Martha's housing programs but for the organization. This Board Member is able to inform Martha's mission and vision in a way that ensures that the organization is working to make an impact in the most meaningful way for our specific community. Martha's also administers monthly resident House Meetings and satisfaction surveys. Martha's received a Weingart grant that funded Martha's executive leadership additional time to identify opportunities to recruit diverse board and executive staff both online and at job fairs. Consequently, Martha's recruited two new board members that added diversity, equity, and inclusion. Martha's also takes advantage of it membership with the Regional Access Project's CNA division and its consultants for training and strategic planning during these uncertain and changing times

What is preventing the organization from addressing diversity, equity, and inclusion? Not applicable

Partnerships:

Key Partners:

Crucial to the proposed project is Martha's ability to mobilize diverse partnerships between nonprofit organizations, government, and regional businesses for a common goal of assisting neighbors in need. Martha's proposed expansion project unites the collaborative efforts of community partners in the Coachella Valley with a focus on housing, wrap around services, and health services with a focus on the most underserved areas within the DHCD's boundaries (Mecca, Desert Hot Springs, Indio). This collaborative approach allows partners to utilize their strengths in quickly identifying the most expedient path to housing and support services.

One of Martha's most innovative approaches to partnerships is working with city governments to provide a customized approach to meeting the wrap-around service needs with a focus on the employment service needs of a particular community. This strategy has been successful in providing employment and education services within Palm Springs. Recently, this approach assisted 500 homeless individuals annually with wrap around service and employment services while providing a new partnership for Martha's. This proposal will allow Martha's to expand into other Coachella Valley cities as it provides an opportunity to utilize this type of "City Partnership" as a model to serve additional individuals.

Martha's partnership with Workforce Development Board will assist in providing employment training that aligns with the identified regional labor market needs. Martha's partnership with the Workforce Development Board also provides Martha's staff with training to ensure they are providing up to date, tailored employment services.

Martha's will provide employment training opportunities for adults through its new partnership with Riverside County's Work Experience (WEX) Program which will provide homeless individuals with the opportunity to obtain paid, employment in the fields of administration, food services, program delivery, nursing assistant, etc. Martha's is in the process of certification to launch in October of 2021 an exciting additional employment training program through E-Snaps.

Martha's is also an active partner within Riverside County's CoC for sharing best practices and service collaborations.

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Line Item Budget - Sheet 1 Operational Costs

Approved budgets are the basis for reporting all grant expenditures. Line items may not be added or changed without grant amendment. Prior authorization is required for transferring funds (<10%) between existing line items. Describe budget narrative in cell B38. You may insert rows or create additional worksheets if more space is needed to fully describe your budget.

PROGRAM OI	PERATIONS	Total Program Budget	Funds from Other Sources Detail on sheet 3	Amount Requested from DHCD
Total Labor Costs	Detail on sheet 2	312,893	143,188	169,705
Equipment (itemize				,
1	Computer Equipment and Software	1,000	1,000	
	Miscellaneous Small Equipment	850	850	
	Leased Equipment	480	480	
4	Misc Furniture (bed frames, mattresses, lamps	1,200	1,200	
Supplies (itemize)				
	Medical Supplies- Client PPE	2,000	1,000	1,000
	Office Supplies DHS and Mecca offices	2,400	1,200	1,200
	Operating Supplies - Desk shields - Mecca	1,700	1,400	300
	Dining Room Supplies	700	700	
5	Cleaning Supplies	3,600	2,600	1,000
	Hygiene Supplies	1,000	1,000	•
	Infant Supplies	600	600	
8	Food &service paper goods-Client meals	10,000	5,000	5,000
Printing/Duplication		200	200	
Mailing/Postage/Do	elivery	120	120	
Travel		600	600	
Education/Training		300	300	
Facilities (Detail)				
and Emplo	at/Mortgage - Office space Wrap Around syment Services- DHS office rent from Rental	14,000 350	6,000 350	8,000
	/Fax/Internet - Office phones and			
internet D	HS andd Mecca offices	3,200	2,200	1,000
Utilities - :	Shelter Indio	5,000	4,000	1,000
	- DHS and Mecca offices	1,600	600	1,000
	ce/Janitorial	2,400	2,400	
Other Faci	lity costs (itemize)			
	Pest Control, landscaping, trash ,contract services	600	600	
2	Licenses & Fees	100	100	
3	Vehicle Expenses	200	200	-
4	Contract service other	1,000	1,000	
	Security Services - Mecca & DHS offices	5,000	4,000	1,000
	ts not described above (itemize)			
1	Employee Recruitment & Screening	250	250	
	Administrative Costs - HR - Accounting -			
2 Compliance - Billing-		53,782	33,582	20,200
3	Misc- Client IDs -Birth certificates	500	-	500
Total Program	Rudget	427,625	216,720	210,905
)	rtiy services Mecca & DHS offices" line item is o			

Budget Narrative to the security alarm company to increase the security for the Mecca and Desert Hot Springs offices.

<u>Line Item Budget</u> <u>Sheet 2 - Labor Costs</u>

Staff Sa	llaries loyee Position/Title	Annual Salary	% of Time Allocated to Program	Actual Program Salary	Amount of Salary Paid by DHCD Grant
1	Shelter Staff 2 FTE (Indio Site	-	100%		
2	Case Manager / Employment Specialist (Desert Hot Springs Site)	75,293 46,800	100%	75,293 46,800	52,705 46,800
3	Case Manager / Employment Specialist (Indio Site)	46,800	100%	46,800	46,800
4	Case Manager / Employment Specialist / ESL Instructor (Mecca Site) Case Manager /		50%	23,400	23,400
5	Employment Specialist	46,800	100%	46,800	-
6	Case Manager / Employment Specialist	46,800	100%	46,800	-
7	Program Mang.	90,000	30%	27,000	-
8		-		-	-
	Enter this amount in	Section 1, Employ	ee Salaries	Total >	169,705
Budget Narrative					
	tants/Contractors sultant/Contractor Name	Hourly Rate	Hours/ Week	Monthly Fee	Amount of Salary Paid by DHCD Grant
1					
2					
3					
4					
5 6					
7					
8					
Enter th	is amount in Section 1, Profes	sional Services/Co	nsultants	Total >	0
Budget Narrative	Fully describe costs listed above				

<u>Line Item Budget - Other Program Funds</u>

Funding for	this program received from other sources	Amount		
Fees				
Donations	60,720			
Grants (List Org	anizations)			
	1 ESG - Cares-	17,000		
	2 CACAFP State of CA	5,000		
	3 CSBG - Community Action	20,000		
	4 City of La Quinta	22,500		
	5 HEAP	40,000		
	6 Pacific Premier Bank	10,000		
	7 HAPP	22,500		
	8	-		
	9	-		
	10	-		
	11			
	12			
	13	-		
	14	-		
	15	-		
	16			
Fundraising (des	cribe nature of fundraiser)			
		-		
Other Income, e	g., bequests, membership dues, in-kind services,			
	me, fees from other agencies, etc. (Itemize)			
	1 Martha's Thrift Store	19,000		
	2	-		
	3	-		
	4			
Total fundin	216,720			
Budget Narrative	Fully describe program income listed above in this cell (B19). Note whether income is "projected" or actual. All numbers are actual awarded or historically awarded and fundraised amounts. Martha's historically raises between 1.4 Million to 1.9 million annually.			

Grant Staff Review # 1 of 3

Executive Summary: 10

Community Need and Alignment: 9

Goals: 8

Proposed Evaluation Plan: 9

Applicant Capacity and Infrastructure: 8

Organizational Sustainability: 10

Budget: 8

Key Partners/Collaborations: 10

Total Score: 72.00

Reviewer Comments: Martha's Village and Kitchen has always taken initiative and adapted/developed more ways to better serve and better reach those experiencing homelessness. Our funding is helping Martha's to provide 10 additional beds at their main campus in Indio and expanding their case management and wrap-around services at two new locations: Mecca and Desert Hot Springs. The expansion of homeless housing beds will help increase the number of individuals that transition into stable housing. The extension of case management and wrap-around service will help empower more individuals with the tools and resources needed to secure employment and target other personal assistance services them may need for upward mobility. I recommend funding this expansion as it directly aligns with the District's focus of increasing case management and wraparound services for individuals and families experiencing homelessness.

Response Notes:

Average Review Score:

Fiscal Staff Review Stage: 17.5 (2 of 2)

Grant Program Staff Review Stage: 74 (3 of 3)

Sum of all Reviews:

Fiscal Staff Review Stage: 35 (2 of 2)

Grant Program Staff Review Stage: 222 (3 of 3)

Grant Staff Review # 2 of 3

Executive Summary: 9

Community Need and Alignment: 10

Goals: 10

Proposed Evaluation Plan: 9

Applicant Capacity and Infrastructure: 10

Organizational Sustainability: 9

Budget: 9

Key Partners/Collaborations: 10

Total Score: 76.00

Reviewer Comments: Martha's Village & Kitchen has been serving the homeless individuals for the past 3 decades. MV&K meet the essential needs of the homeless by providing shelter, housing and wrap around services, leading the individuals on a pathway to stable housing and employment. This proposed homeless housing, case management, and wraparound services with enhanced employment services is a expanded project to reduce barriers, increase opportunities and meet essential needs of homeless individuals and families in the Coachella Valley.

Response Notes:

Average Review Score:

Fiscal Staff Review Stage: 17.5 (2 of 2)

Grant Program Staff Review Stage: 74 (3 of 3)

Sum of all Reviews:

Fiscal Staff Review Stage: 35 (2 of 2)

Grant Program Staff Review Stage: 222 (3 of 3)

Grant Staff Review # 3 of 3

Executive Summary: 9

Community Need and Alignment: 10

Goals: 9

Proposed Evaluation Plan: 9

Applicant Capacity and Infrastructure: 10

Organizational Sustainability: 9

Budget: 9

Key Partners/Collaborations: 9

Total Score: 74.00

Reviewer Comments: Martha's Village and Kitchen has a successful track record of addressing homelessness through their various programs and services, while providing vital resources to near homeless and homeless community members. DHCD grant funds will increase Martha's Village and Kitchen capacity by at their Indio shelter by an additional 10 beds, and open up two satellite locations in Mecca and Desert Hot Springs, where supportive services will be provided to 75 individuals at each location. I support providing these proposed grant funds to Martha's Village and Kitchen to continue to address the ever-increasing homeless problem in the Coachella Valley.

Response Notes:

Average Review Score:

Fiscal Staff Review Stage: 17.5 (2 of 2)

Grant Program Staff Review Stage: 74 (3 of 3)

Sum of all Reviews:

Fiscal Staff Review Stage: 35 (2 of 2)

Grant Program Staff Review Stage: 222 (3 of 3)

Fiscal Staff Review # 1 of 2

Fiduciary Compliance: 8

Financial Stability: 9

Total Score: 17.00

Reviewer Comments: Audited financial statements reviewed by board regularly, cash flow negative at end of fiscal year due to investing activities and assets will satisfy liabilities. Strategic plan provides multiple levels of short- and long-term growth utilizing multiple sources of funding. Grant amount is reasonable in comparison to overall organizational budget.

Response Notes:

Average Review Score:

Fiscal Staff Review Stage: 17.5 (2 of 2)

Grant Program Staff Review Stage: 74 (3 of 3)

Sum of all Reviews:

Fiscal Staff Review Stage: 35 (2 of 2)

Grant Program Staff Review Stage: 222 (3 of 3)

Fiscal Staff Review # 2 of 2

Fiduciary Compliance: 9

Financial Stability: 9

Total Score: 18.00

Reviewer Comments: Grantee demonstrates financial compliance...unmodified audit reports accepted by Board, positive cash flow, Current Ratio is 2:1 (demonstrating ability to pay current liabilities)

The grant request represents approximately 50% of the total program budget and is supported by multiple funding sources and the grantee's strategic plan.

Response Notes:

Average Review Score:

Fiscal Staff Review Stage: 17.5 (2 of 2)

Grant Program Staff Review Stage: 74 (3 of 3)

Sum of all Reviews:

Fiscal Staff Review Stage: 35 (2 of 2)

Grant Program Staff Review Stage: 222 (3 of 3)

Total average proposal score: 91.5/100

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FY 2020-2021: Grant Application Scoring Rubric



19

Category	Meets expectations (10-6 points)	Does not meet expectations (0-5 points)		
	Programmatic Review			
Executive Summary (10 points)	The applicant includes and describes the project's mission and vision, the target population the project will serve, the expected benefits to the community, the need for the project in the community with proposedevidence-based methods, interventions, and strategies that are realistic, attainable, effective, and outcome-oriented.	The applicant is unclear or does not include or describe the project's mission and vision, the target population the project will serve, the expected benefits to the community, the need for the project in the community with proposed evidence-based methods, interventions, and strategies that are realistic, attainable, effective, and outcome-oriented.		
Community Need & Alignment (10 points)	The applicant identifies and defines a specific need(s) for the project within the identified community and effectively describes the alignment of that need to one of the Desert Healthcare District and Foundation five strategic focus areas by using one of more of the following: data, case studies, interviews, focus group results, media coverage, etc.	The applicant does not sufficiently identify or describe a need for the project and/or its alignment to one of the Desert Healthcare District and Foundation five strategic focus areas by using one or more of the following: data, case studies, interviews, focus group results, media coverage, etc.		
Goals (10 points)	The applicant has provided SMART goals with an evaluation plan that is comprehensively developed. The <u>SMART</u> goals are specific , measurable , ambitious , realistic , and time-bound , and the evaluation plan will accurately measure the project's effectiveness and impact.	The applicant has provided very limited goals and evaluation plans. The goals <u>are not specific, measurable, ambitious, realistic, time-bound goals</u> and will not measure the project's effectiveness or impact.		

Proposed Program/Project Evaluation Plan (10 points)	The applicant provides a detailed plan of action for evaluation that includes both qualitative and/or quantitative assessment(s). The plan includes well-defined data reporting mechanisms and/or a clear and transparent narrative. • Evaluation measures and methods are clear; the applicant defines how they envision success. • Evaluation is in alignment with the SMART goals of the project. • An explanation is provided on how the data collected from the project will be utilized for future programming, partnerships, and/or funding.	The applicant does not provide, or vaguely describes, a plan of action with limited qualitative and/or quantitative assessment(s). The plan includes poorly defined data reporting mechanisms and/or a narrative. • Evaluation measures and methods are not clear; the applicant vaguely defines how they envision success. • Evaluation is not in alignment with the SMART goals of the project. • An explanation is not provided on how the data collected from the project will be utilized.
Applicant Capacity and Infrastructure to Execute Proposal (10 points)	The applicant includes examples that demonstrate that the human resource allocation to this project is appropriate (internal staff expertise, use of external consultants, advisory committee, etc.). The applicant demonstrates reliability for this kind of work (strength, a history or track record of achievements, related mission, and letters of support)	The applicant does not include examples that demonstrate the human resource allocation to this project is appropriate (internal staff expertise, use of external consultants, advisory committee, etc.). The applicant is limited in its ability to demonstrate reliability for this kind of work (strength, a history or track record of achievements, related mission, and letters of support)
Organization Sustainability (10 Points)	The applicant demonstrates that it has a current Strategic Plan with measurable outcomes and includes the proposed program. The applicant demonstrates strong Board engagement, governance, and fundraising support.	The applicant does not sufficiently demonstrate that it has a current Strategic Plan with measurable outcomes. The proposed program is not identified in the current Strategic Plan and the applicant organization has limited Board engagement, governance, and fundraising support.

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Budget (10 points)	 The budget is specific and reasonable, and all items align with the described project. The proposed budget is accurate, cost-effective, and linked to activities and outcomes. There are no unexplained amounts. The overall significance of the project, including the relationship between benefits and/or participants to the programmatic costs are reasonable. All line items are identified clearly in the budget narrative. The budget shows committed, in-kind, or other funds that have been identified, secured, and in place to support the project. 	 The budget is not specific and/or reasonable, and the items are poorly aligned with the described project. The budget is included in the application but seems incomplete or not reflective of actual costs. There are unexplained amounts. The overall significance of the project, including the relationship between benefits and/or participants to the programmatic costs are not reasonable. Line items are not clearly defined in the budget narrative. The budget does not show committed, in-kind, or other funds that have been identified, secured, and in place to support the project. 	
Key Partners / Collaboration (10 points)	The proposal demonstrates a collaborative process that includes multiple community partners involved in planning and implementation, with contributions from collaborators articulated in detail via letters of support and/or memorandums of understanding.	The proposal does not demonstrate a collaborative process and it does not involve multiple community partners in planning and implementation. Potential for collaboration exists but is not articulated.	
	Fiscal Review		
Fiduciary Compliance (10 Points)	The applicant demonstrates a financial history that shows a continuous cycle of fiduciary responsibility of the Board through unmodified audited financial statements produced in a timely fashion, positive cash flow at the end of each fiscal year, asset ratio meets required debt load, and the Board reviews financial statements regularly.	The applicant does not demonstrate a financial history that shows a continuous cycle of fiduciary responsibility of the Board through audited financial statements. Positive cash flow at the end of each fiscal year is not consistent. and the Board does not review financials regularly.	

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Financial Stability (10 Points)

Funding sources for operations and programs are from multiple sources and are driven by a strategic plan for stability for both short- and long-term growth. Fund development and/or business plan is in place to identify future sources of funding. The requested grant amount is reasonable in comparison to the overall organizational budget.

Source of funds for operations and programs are from limited sources and **are not driven by a strategic plan**. There is **no plan** for stability in place currently, including a fund development plan and/or business plan. The requested grant amount is **unreasonable** in comparison to the overall organizational operating budget.

Total Score:	/ 100	Recommendation:
		☐ Fully Fund
		☐ Partially Fund — Possible restrictions/conditions
		□ No Funding

3/3/2021 22



Date: 3/09/2021

To: Program Committee

Subject: Grant # 1171 Blood Bank of San Bernardino and Riverside Counties Inc

Grant Request: Bloodmobiles for Coachella Valley

Amount Requested: \$150,000.00

Project Period: 4/1/2021 to 9/30/2022

Project Description and Use of District Funds:

LifeStream Blood Bank was established to meet community's need for a safe supply of blood and blood components. Over the years, LifeStream has evolved to provide donors with valuable health information in the form of a "mini-physical". The "mini-physical" assesses each person's pulse, temperature, blood pressure, cholesterol, and hemoglobin. This extra service can help provide donors with an "early warning" for undiagnosed health problems. Additionally, when COVID-19 hit, LifeStream evolved further and began testing all blood donations for COVID antibodies. In 2020, COVID-19 antibody testing helped increase blood donations, provided a valuable community service to donors, and resulted in the collection of COVID-19 convalescent plasma that helped treat patients infected with the virus.

LifeStream has successfully developed forecasting and tracking systems to ensure daily, monthly, and annual supply goals are achieved for the hospitals and medical facilities in the Coachella Valley. This data is constantly being reviewed so their team can take any necessary actions and react swiftly to ensure they are on track to meeting established targets.

Recently, State and Federal vehicle emission standards have been changed and LifeStream is required to purchase new bloodmobiles because of government mandates. Funding from the District will help offset the purchase of a bloodmobile and the purchase of 12,000 COVID antibody test kits.

Strategic Plan Alignment:

Healthcare Infrastructure and Services / Increase the number of mobile and portable medical units



Geographic Area(s) Served:

Cathedral City; Coachella; Desert Hot Springs; Indio; Indian Wells; La Quinta; Palm Desert; Palm Springs; Rancho Mirage; Thousand Palms

Action by Program Committee: (Please select one)

- Full recommendation and forward to the Board for consideration with the Committee's recommendation that a grant amount of \$150,000.00 be approved.
- Recommendation with modifications
- Deny

Full Grant Application Summary

Blood Bank of San Bernardino and Riverside Counties Inc, Grant #1171

About the Organization

Blood Bank of San Bernardino and Riverside Counties Inc 384 West Orange Show Road San Bernardino, CA 92408

Tel: (909) 885-6503 http://www.lstream.org

Primary Contact:

Daniel Ballister

Tel: (909) 885-6503 Fax: (909) 890-9816 dballister@lstream.org

Historical (approved Requests)

	ai (appletou i tou acoto	L			
Grant	Project Title	Grant	Туре	Disposition	Fund
Year		Amount		Date	
2010	Expanding Capacity at the Local Rare Blood Library	\$174,000	Achievement Building	1/25/2011	Grant budget
2016	LifeStream Prostate Cancer Treatment Program	\$60,000	Capital Improvement	10/25/2016	Grant budget

Program/Project Information

Project Title: Bloodmobiles for Coachella Valley **Start Date:** 4/1/2021 **End Date:** 9/30/2022

Term: 18 months

Total Project Budget: \$500,000 **Requested Amount:** \$150,000

Executive Summary:

Celebrating its 70th anniversary in 2021, LifeStream Blood Bank was established to meet our community's need for a safe supply of blood and blood components. The niche filled by LifeStream has never been more vital and more relevant to the communities we serve.

As a result of governmental mandates, LifeStream Blood Bank needs to purchase two new bloodmobiles at a cost \$250,000 each to replace Coachella Valley-based bloodmobiles that no longer meet State and Federal vehicle emissions standards.

3

LifeStream utilizes bloodmobiles to conduct approximately 600 mobile blood drives a year in the Coachella Valley to supplement collection efforts at its local blood donor centers. Bloodmobiles make the donation process easy and convenient for donors and collect nearly half of all blood necessary to meet the needs of Coachella Valley trauma and cancer patients, mothers and their babies, and for surgeries at all area hospitals and medical facilities.

More than a traditional blood bank, LifeStream has evolved to offer a variety of life-saving blood products and community services that benefit thousands of area residents. While the primary purpose of mobile blood drives is to collect blood products, they also allow LifeStream to provide donors with valuable health information during the screening process. Mobile staff provide "mini-physicals" to thousands of potential donors in the Coachella Valley each year, with a substantial number residing in underserved east valley communities. The "mini-physical" assesses each person's pulse, temperature, blood pressure, cholesterol, and hemoglobin. LifeStream personnel are trained to recognize issues that could provide an "early warning" for undiagnosed health problems. On many occasions, donating blood saved the donor's life as well as the patient life they intended to save. This service is invaluable and one of the "hidden bonuses" of blood donation.

Additionally, all blood donations are tested for infectious diseases and the presence of COVID antibodies. In 2020, COVID-19 antibody testing helped increase blood donations, provided a valuable community service to donors, and resulted in the collection of COVID-19 convalescent plasma that helped treat patients infected with the virus. DHDF funding will allow LifeStream to test 12,000 donations over one year for the presence of COVID-19 antibodies.

A grant from the DHDF will help LifeStream purchase desperately needed bloodmobiles and COVID-19 antibody tests that will benefit thousands Coachella Valley residents of all ages and socio-economic backgrounds.

Program/project Background and Community Need:

LifeStream Blood Bank needs to purchase two bloodmobiles, which cost \$250,000 each, to replace two older bloodmobiles that will be "retired" soon because they do not meet government mandates requiring improved vehicle emissions standards. The new bloodmobiles will serve the Coachella Valley including the underserved population who reside in the eastern portion of Riverside County.

Bloodmobiles are an essential component of LifeStream's blood collections plan. In a typical year, LifeStream conducts approximately 700 mobile blood drives in the Coachella Valley to supplement collection efforts at its La Quinta and Rancho Mirage blood centers. Bloodmobiles are also crucial to LifeStream's commitment to make it convenient for donors to give the gift of blood. In 2019, we collected 7,500 units from Coachella Valley blood drives to meet the needs of trauma and cancer patients, and for surgeries at medical facilities including Desert Regional Medical Center, Eisenhower Medical Center and John F. Kennedy Memorial Hospital. In 2020, we also began collecting "convalescent plasma" from donors who have recovered from COVID-19. This product is used to help patients suffering with COVID-19 infections. Without our

bloodmobiles, we would not be able to collect enough of these life-saving blood products to meet local patients' needs.

Strategic Plan Alignment:

Healthcare Infrastructure and Services / Increase the number of mobile and portable medical units

Program/project description:

Even though the primary purpose of mobile blood drives is to collect blood products, LifeStream staff provides donors with valuable health information during the screening process. LifeStream provides each potential donor with a "mini-physical" to assess each person's pulse, temperature, blood pressure, cholesterol, and hemoglobin. All blood donations are tested for infectious diseases including Hepatitis B, HIV, Hepatitis C, West Nile Virus, Chagas, and the presence of COVID antibodies. Those who test positive can potentially be recruited to donate convalescent plasma to help treat COVID patients.

In 2019, staff on our mobile units provided "mini-physicals" to 8,300 active donors in the Coachella Valley. Slightly more than 5,000 of these donors reside in east valley communities. LifeStream personnel are trained to recognize issues that could provide an "early warning" for undiagnosed health problems. On many occasions, we have found that the act of donating blood saved the donor's life as well as the patient life they intended to save. For example, blood donors assessed with an abnormal physical finding during the mini-physical (anemia, hypertension, irregular pulse, fever, etc.), who are referred to a physician for further work-up, have been diagnosed and treated for leukemia, thrombocythemia, hemochromatosis, colon cancer, arrhythmia requiring surgical intervention, bacterial infections, malignant hypertension, and high cholesterol.

Our bloodmobiles allow us to communicate these serious health issues to donors in a convenient and secure location. Donors can then undergo potentially life-saving treatment by their healthcare provider. This service is invaluable and is one of the "hidden bonuses" of blood donation.

A grant from the DHDF, combined with other funds we expect to receive in 2021, will allow LifeStream to purchase these desperately needed bloodmobiles so that we may continue to provide essential services to tens of thousands of Coachella Valley residents over the next decade.

Description of the target population (s):

Mini-physicals are provided to all potential donors who are 15 years and older. Additionally, all residents of the Coachella Valley could conceivably benefit from the collection of blood and blood products if they are admitted to an area medical facility served by LifeStream Blood Bank.

Geographic Area(s) Served:

Cathedral City; Coachella; Desert Hot Springs; Indio; Indian Wells; La Quinta; Palm Desert; Palm Springs; Rancho Mirage; Thousand Palms

Age Group:

(0-5) Infants (06-17) Children (18-24) Youth (25-64) Adults (65+) Seniors

Total Number of District Residents Served: 27,000

Program/Project Goals and Evaluation

Goal #1:

LifeStream Blood Bank will use grant funding to test 12,000 Coachella Valley blood donors (approximately 1,000 each month) for antibodies to COVID-19. Donors who test positive for COVID-19 antibodies will be made aware of the test results and be recruited to donate COVID-19 Convalescent Plasma. COVID-19 Convalescent Plasma donations will be used by local hospitals to treat seriously ill COVID-19 patients.

Evaluation #1:

LifeStream has a sophisticated forecasting algorithm to ensure we have adequate appointments to meet our daily, weekly, and monthly collection goals. We will use this forecasting algorithm to ensure we are booking donor appointments at a weekly rate to ensure 1,000 donors are tested each month. In the event we forecast potential shortages in donor appointments in the Coachella Valley, we will increase our tele-recruiting efforts to donors in that area. Finally, we will track actual test results at the end of every month to ensure we achieved the testing of 1,000 donors in the Coachella Valley for antibodies to COVID-19.

Goal #2:

Funding will help LifeStream Blood Bank purchase a new bloodmobile that will be deployed to approximately 300 mobile blood drives and collect approximately 4,800 units of blood and other life-saving blood products each year for approximately ten years. Each unit of blood helps 3 people. Therefore, in one year, blood collection would essentially help 14,500 patients.

The new bloodmobile will replace a bloodmobile that no longer meets State and Federal vehicle emissions guidelines. It will be equipped with a mobile ALYX system that is

Evaluation #2:

LifeStream uses a software system specifically dedicated to tracking and forecasting mobile blood drives. This system allows us the ability to forecast and track blood drives for the entire calendar year to ensure we meet our daily, weekly, and monthly collection goals. We will use this system to ensure LifeStream is securing monthly blood drives in the Coachella Valley to meet the 12-month goal of 300 drives annually. Additionally, we will track the success of each drive to ensure we met our projected goal and provided excellent customer service to

capable of collecting plasma (both transfusion and COVID Convalescent Plasma) or doublered blood cells at mobile blood drives.

each donor. This 12-month tracking and forecasting will begin once the new Coachella Valley mobile has been received and placed into service for LifeStream.

Goal #3:

Over a 12-month period, LifeStream bloodmobile staff will conduct 5,300 "miniphysicals" during the donor screening process at all blood drives in all communities, including underserved communities in the eastern portion of the county. Of those receiving mini-physicals, approximately 4,800 would be duplicative as their blood will also be tested and counted under Goal 1. However. about 500 people would not qualify to donate blood, but they would be given the miniphysical. Each "mini-physical" will assess each donor's pulse, temperature, blood pressure, cholesterol, and hemoglobin. Additionally, all blood donations will be tested for infectious diseases including Hepatitis B, HIV, Hepatitis C, West Nile Virus, Chagas, and the presence of COVID-19 antibodies. Staff will communicate any serious health irregularities identified to donors and encourage them to consult their healthcare provider to discuss potentially life-saving treatment for the identified health issue. Additionally, donors will be given access to a secure online Donor Portal to review and track key results over multiple donations. LifeStream would gladly share the Desert Healthcare District's medical service referral materials with donors who do not have established relationships with a physician.

Evaluation #3:

LifeStream has a sophisticated forecasting algorithm to ensure we have adequate appointments to meet our daily, weekly, and monthly collection goals. We will use this forecasting algorithm to ensure we are booking donor appointments at a weekly rate to ensure adequate numbers of potential donors are scheduled at mobile blood drives to meet the 12-month goal of screening 5,300 donors. In the event we forecast potential shortages in donor appointments in the Coachella Valley, we will increase our tele-recruiting efforts to donors in that area. This 12-month tracking and forecasting will begin once the new Coachella Valley mobile has been received and placed into service for LifeStream.

Goal #4:	Evaluation #4:
Goal #5:	Evaluation #5:

Proposed Program / Project Evaluation Plan

LifeStream is only successful if we are able to meet the needs of our community. Therefore, we have developed sophisticated forecasting and tracking systems to ensure our daily, monthly, and annual goals are achieved. These tools include:

- A dedicated system to track future blood drives by location
- An appointment tracking system to monitor donor appointments and show rates
- Reporting capabilities to track actual donor collections compared to targeted goals

Data is reviewed each morning with our management team during a "production huddle", which allows us to take appropriate and immediate actions, when necessary, to ensure all our goals are achieved.

We will forecast, track, and measure each of the three project goals with this exact same daily rigor. For example, if we forecast potential shortages in donor collections in the Coachella Valley, we will react swiftly to ensure we get back on course to meet the monthly established targets. We have a strong history of achieving daily, monthly, and annual goals and are confident that we will meet these project goals as well.

Organizational Capacity and Sustainability

Organizational Capacity

LifeStream employs trained professionals to conduct mobile blood drives. Each mobile team consists of an appropriate number of trained staff to ensure the highest level of safety for our donors. Every new employee must complete and pass an extensive eightweek training program before being assigned to the mobile team. This ensures we have a team of well-trained and dedicated employees on our mobile team. Additionally, to ensure we always have adequate staffing, we routinely forecast the need for new hires (taking into account resignations and routine turnover). LifeStream is confident that we already have the necessary resources in place to immediately deploy the replacement bloodmobiles.

Every "mini-physical" is conducted under strict standard operating procedures (SOPs) and all staff are assessed on competency at least annually. LifeStream personnel are trained to recognize issues that could provide an "early warning" for undiagnosed health problems.

All infectious disease testing and COVID-19 antibody testing is conducted by our national testing partner, Creative Testing Solutions (CTS).

Organizational Sustainability:

Our strategic plan and success rely on the replacement of bloodmobiles that will no longer meet State and Federal vehicle emissions standards. Both Coachella Valley-based bloodmobiles must be replaced by December 31, 2021. Bloodmobiles play a crucial role in LifeStream's ability to collect lifesaving blood for patients in the Coachella Valley. In fact, approximately half of LifeStream's blood donations are collected on bloodmobiles. Therefore, without these Bloodmobiles, LifeStream would not be able to collect enough lifesaving blood to meet the community's needs on an annual basis. Bloodmobiles provide LifeStream with an efficient, effective, and convenient way to reach large groups of blood donors at schools, businesses, churches, and government buildings. They are also essential in our effort to reach underserved populations of the communities we serve, especially people who do not live near our two Coachella Valley blood donor centers.

In 2020, we began offering COVID-19 antibody testing as a way to identify potential convalescent plasma donors. Additionally, donors have expressed significant interest in

their personal COVID-19 antibody test results, which has helped us increase our donor base.

Diversity, Equity, and Inclusion

How is diversity, equity, and inclusion addressed?

The LifeStream Board of Directors is currently comprised of 12 members. Currently, the board membership has 33% minority composition (3 Asian and 1 Hispanic) and 25% female composition. This past year, LifeStream focused its recruitment in the African American community to fill open board seats. In 2020, we interviewed and made offers to two (2) African American females to join the board, but both declined our offers because of other work and community commitments. We remain focused on filling at least one open board seat from the African American community. In 2021, LifeStream's new board Chairperson is female and its Vice Chairperson is Filipino.

The executive team is 40% female and 0% minority. The executive team has had little turnover during the past 15 years. We had one position open in the past 12 months and the position was filled with a Caucasian female.

Significant diversity is present in the Director/Manager level of the organization. Of the 23 management team members, 50% are Hispanic, 25% Caucasian, 15% Asian and 10% African American. Additionally, 70% are female. Our succession development plans are looking to these individuals to fill open positions on the executive team in the future.

What is preventing the organization from addressing diversity, equity, and inclusion? N/A

Partnerships:

Key Partners:

The H.N. and Frances C. Berger Foundation has pledged a matching grant of \$50,000. Additionally, one of our major Coachella Valley healthcare partners, Desert Oasis Healthcare, has committed a \$25,000 contribution. We also anticipate receiving at least \$50,000 in grants from our other healthcare partners and an additional \$40,000 from several large businesses that supported LifeStream fundraising events in 2019 and 2020. Additional funds required to meet our goal of collecting \$250,000 for one bloodmobile will be realized through LifeStream's 2 for 2 Community Campaign.

We currently do not have any community partnerships in place to support our COVID-19 testing program.

Erica Huskey

To: Meghan Kane; Donna Craig

Subject: RE: Blood Bank of San Bernardino and Riverside Counties - Grant #1171

From: Dan Ballister < ballisda@LStream.org > Sent: Thursday, February 25, 2021 12:21 PM To: Meghan Kane < Mkane@dhcd.org >

Subject: Re: Blood Bank of San Bernardino and Riverside Counties - Grant #1171

Hi Meghan--

Thanks for talking with me today. Now that I have a better understanding of "duplicated" vs "unduplicated", I can offer this information.

For Goal 1, we would serve 12,000 people at our donor centers and mobile blood drives in one year.

For Goal 2, we would collect about 4,800 blood units at mobile drives during one year. Each blood unit typically helps 3 patients. In one year, our blood collection would essentially help 14,500 patients.

For Goal 3, we would provide "mini-physicals" for approximately 5,300 District residents during one year on the bloodmobile. Most of these people could be counted under Goal 1 because their blood would be tested. However, about 500 people would not be able to donate blood, but they would be given the mini-physical. Consequently, I would estimate 500 residents from this category should be included in our total number.

In summary, this grant would serve approximately 27,000 unduplicated residents in this first year. If we look at the big picture, the bloodmobile will serve approximately 20,000 unduplicated residents each subsequent year for at least 10 years.

Please let me know if you have any other questions or concerns.

Thanks, Dan

Dan Ballister
Director, Community Development
LifeStream Blood Bank
384 West Orange Show Road
San Bernardino, CA 92408

Line Item Budget Operational Costs

PROG	RAM OPERATIONS	Total Program/Project Budget	Funds from Other Sources Detail on sheet 3	Amount Requested from DHCD
Total Staffing Cost	S Detail on sheet 2			0
Equipment (itemize	e)			
1	One bloodmobile	250000	160000	90000
2				0
3				0
4				0
Supplies (itemize)				
1	12,000 COVID Antibodies Test Kits	60000	0	60000
2				0
3				0
4				0
Printing/Duplicatio	n			0
Mailing/Postage				0
Travel/Mileage				0
Education/Training	J			0
Office/Rent/Mortga	ge			0
Telephone/Fax/Inte	ernet			0
Utilities				0
Insurance				0
Other facility costs	not described above (itemize)			
1				0
2				0
3				0
4				0
Other program cos	ts not described above (itemize)			
1				0
2				0
3				0
4				0
Total Program Bเ	ıdget	310000	160000	150000
Budget Narrative	LifeStream Blood Bank needs to purchase a r bloodmobile that will be "retired" soon becaus standards. The new bloodmobile will serve the reside in the eastern portion of Riverside Coul blood collections plan. In a typical year, LifeSt Coachella Valley to supplement collection effor Bloodmobiles are also crucial to LifeStream's blood. In 2020, LifeStream began testing done donations for COVID antibodies proved to be the pandemic. Testing let donors know if they people who might be able to donate COVID con hospitals and medical centers to treat patients.	e it will no longer meet see Coachella Valley incluinty. Bloodmobiles are altream conducts approximates at its La Quinta and commitment to make it ors' blood for COVID-19 an effective incentive to had been infected with convalescent plasma. Co	state and federal vehiding the underserved in essential compone nately 700 mobile blo Rancho Mirage bloo convenient for donor antibodies. The offe recruit blood donors the virus and helped invalescent plasma is	icle emissions If population who Int of LifeStream's It pood drives in the Id centers. It is to give the gift of Ir to test blood It during the height of LifeStream identify

Line Item Budget Staffing Costs

	Staff Salaries	Annual Salary	% of Time Allocated to Program	Actual Program Salary	Amount of Salary Paid by DHCD Grant
Employe	e Position/Title				
1					
2					
3					
4					
5					
6					
7					
8					
Total Emp	ployee Benefits				
Enter th	nis amount in Section 1;Staffir	ng Costs		Total >	0
	N/A				
Budget Narrative					
Budget Narrative	N/A				
Profess	sional Services / tants	Hourly Rate	Hours/Week	Monthly Fee	Fees Paid by DHCD Grant
Company	and Staff Title				
1					
2					
3					
4					
5					
Enter this	amount in Section 1;Staffing C	osts		Total >	0
	N/A				

Line Item Budget **Other Program Funds**

Other funding program/proje		eived (actual or projected) SPECIFIC to this	Amount
Fees			
Donations			40000
Grants (List Or	gani	zations)	
actual	1	The H.N. and Frances C. Berger Foundation	50000
projected	2	50000	
	3		
	4		
Fundraising (de		be nature of fundraiser)	
	1	LifeStream 2 for 2 Community Campaign	20000
	2		
from other age	1 2 3 4	s, etc. (itemize)	
Total funding in	n add	dition to DHCD request	160000
Budget Narrative	Bas fron don Con rais sma	Stream has received a \$50,000 matching grant from Tied on recent conversations, we also project receiving an other corporate and community foundations. We expendions from vendors and other business partners. Thromography Campaign that will be held from January through an additional \$20,000 from our base of blood donorall businesses that host blood drives. All of these funds chase of a new bloodmobile that will be based in Coach	at least \$50,000 in grants ect to receive \$40,000 in ugh the LifeStream 2 for 2 gh April 2021, we project rs, the general public and will be dedicated to the

Grant Staff Review # 1 of 3

Executive Summary: 9

Community Need and Alignment: 8

Goals: 9

Proposed Evaluation Plan: 9

Applicant Capacity and Infrastructure: 9

Organizational Sustainability: 9

Budget: 9

Key Partners/Collaborations: 8

Total Score: 70.00

Reviewer Comments: LifeStream is well established in the community as they collect nearly half of all blood necessary to meet the needs of Coachella Valley hospitals and medical facilities. LifeStream evolved over the years to provide "mini-physicals" to its donors that help to recognize and provide donors with early warning sings for various health problems. When COVID-19 hit, they evolved even further and began testing blood donations for COVID antibodies. This resulted in the collection of COVID-19 convalescent plasma that helped treat patients infected with the virus. Due to new State and Federal vehicle emission standards, LifeStream needs to begin the process of replacing the vehicles that serve the Coachella Valley. Our funding will help replace one of their vehicles and allow them to continue blood drives across the valley, the collection of convalescent plasma, and providing "mini-physicals" to donors. This funding request directly aligns with the District's focus area of healthcare infrastructure and service - increasing the number of mobile and portable medical units.

Response Notes:

Average Review Score:

Fiscal Staff Review Stage: 18.5 (2 of 2)

Grant Program Staff Review Stage: 70 (3 of 3)

Sum of all Reviews:

Fiscal Staff Review Stage: 37 (2 of 2)

Grant Program Staff Review Stage: 210 (3 of 3)

Total average proposal score: 88.5/100

14

Grant Staff Review # 2 of 3

Executive Summary: 9

Community Need and Alignment: 9

Goals: 10

Proposed Evaluation Plan: 9

Applicant Capacity and Infrastructure: 9

Organizational Sustainability: 9

Budget: 8

Key Partners/Collaborations: 9

Total Score: 72.00

Reviewer Comments: The District's continued funding of this vital organization is integral to meeting the community's need for a safe supply of blood and blood components. In fact, every blood unit collected helps 3 people. A new blood mobile that meets emission standards is necessary so as to not interrupt the collection, screening, and delivery process. It is noted that 50% of LifeStream's blood donations are collected on bloodmobiles. Another bonus is the testing of blood donations for COVID-19 antibodies, resulting in COVID-19 convalescent plasma, thus successfully able to treat patients infected with the virus. As a blood donor myself, I recommend approval of this funding request.

Response Notes:

Average Review Score:

Fiscal Staff Review Stage: 18.5 (2 of 2)

Grant Program Staff Review Stage: 70 (3 of 3)

Sum of all Reviews:

Fiscal Staff Review Stage: 37 (2 of 2)

Grant Program Staff Review Stage: 210 (3 of 3)

Grant Staff Review # 3 of 3

Executive Summary: 9

Community Need and Alignment: 9

Goals: 9

Proposed Evaluation Plan: 8

Applicant Capacity and Infrastructure: 8

Organizational Sustainability: 8

Budget: 9

Key Partners/Collaborations: 8

Total Score: 68.00

Reviewer Comments: Blood Bank Of San Bernardino And Riverside Counties proposal provides three services vital to our community in various aspects. The screening and recruitment of potentially COVID-19 donors will provide much needed COVID-19 plasma that can potentially save lives. The collection of blood from donors to supply local blood banks is another potentially life saving activity proposed under this grant application. Lastly, the mini physicals can detect potential health problems and connect community members with the appropriate medical providers. I support the approval of this grant application.

Response Notes:

Average Review Score:

Fiscal Staff Review Stage: 18.5 (2 of 2)

Grant Program Staff Review Stage: 70 (3 of 3)

Sum of all Reviews:

Fiscal Staff Review Stage: 37 (2 of 2)

Grant Program Staff Review Stage: 210 (3 of 3)

Fiscal Staff Review # 1 of 2

Fiduciary Compliance: 9

Financial Stability: 8

Total Score: 17.00

Reviewer Comments: Audited financial statements reviewed and approved by Board. Sufficient assets to meet liabilities and positive cash flow documented. Strategic plan in place and budget includes multiple sources of funding.

Response Notes:

Average Review Score:

Fiscal Staff Review Stage: 18.5 (2 of 2)

Grant Program Staff Review Stage: 70 (3 of 3)

Sum of all Reviews:

Fiscal Staff Review Stage: 37 (2 of 2)

Grant Program Staff Review Stage: 210 (3 of 3)

Fiscal Staff Review # 2 of 2

Fiduciary Compliance: 10

Financial Stability: 10

Total Score: 20.00

Reviewer Comments: Grantee demonstrates financial compliance...unmodified audit reports accepted by Board, has positive cash flow, Current Ratio is 2.0 (demonstrating ability to pay current liabilities)

The grant request is a portion of the total budget and is supported by diversified funding sources and the grantee's strategic plan.

Response Notes:

Average Review Score:

Fiscal Staff Review Stage: 18.5 (2 of 2)

Grant Program Staff Review Stage: 70 (3 of 3)

Sum of all Reviews:

Fiscal Staff Review Stage: 37 (2 of 2)

Grant Program Staff Review Stage: 210 (3 of 3)



FY 2020-2021: Grant Application Scoring Rubric



Category Meets expectations (10-6 points)		Does not meet expectations (0-5 points)				
	Programmatic Review					
Executive Summary (10 points)	The applicant includes and describes the project's mission and vision, the target population the project will serve, the expected benefits to the community, the need for the project in the community with proposedevidence-based methods, interventions, and strategies that are realistic, attainable, effective, and outcome-oriented.	The applicant is unclear or does not include or describe the project's mission and vision, the target population the project will serve, the expected benefits to the community, the need for the project in the community with proposed evidence-based methods, interventions, and strategies that are realistic, attainable, effective, and outcome-oriented.				
Community Need & Alignment (10 points)	The applicant identifies and defines a specific need(s) for the project within the identified community and effectively describes the alignment of that need to one of the Desert Healthcare District and Foundation five strategic focus areas by using one of more of the following: data, case studies, interviews, focus group results, media coverage, etc.	The applicant does not sufficiently identify or describe a need for the project and/or its alignment to one of the Desert Healthcare District and Foundation five strategic focus areas by using one or more of the following: data, case studies, interviews, focus group results, media coverage, etc.				
Goals (10 points)	The applicant has provided SMART goals with an evaluation plan that is comprehensively developed. The <u>SMART</u> goals are specific , measurable , ambitious , realistic , and time-bound , and the evaluation plan will accurately measure the project's effectiveness and impact.	The applicant has provided very limited goals and evaluation plans. The goals <u>are not specific, measurable, ambitious, realistic, time-bound goals</u> and will not measure the project's effectiveness or impact.				

Proposed Program/Project Evaluation Plan (10 points)	The applicant provides a detailed plan of action for evaluation that includes both qualitative and/or quantitative assessment(s). The plan includes well-defined data reporting mechanisms and/or a clear and transparent narrative. • Evaluation measures and methods are clear; the applicant defines how they envision success. • Evaluation is in alignment with the SMART goals of the project. • An explanation is provided on how the data collected from the project will be utilized for future programming, partnerships, and/or funding.	The applicant does not provide, or vaguely describes, a plan of action with limited qualitative and/or quantitative assessment(s). The plan includes poorly defined data reporting mechanisms and/or a narrative. • Evaluation measures and methods are not clear; the applicant vaguely defines how they envision success. • Evaluation is not in alignment with the SMART goals of the project. • An explanation is not provided on how the data collected from the project will be utilized.
Applicant Capacity and Infrastructure to Execute Proposal (10 points)	The applicant includes examples that demonstrate that the human resource allocation to this project is appropriate (internal staff expertise, use of external consultants, advisory committee, etc.). The applicant demonstrates reliability for this kind of work (strength, a history or track record of achievements, related mission, and letters of support)	The applicant does not include examples that demonstrate the human resource allocation to this project is appropriate (internal staff expertise, use of external consultants, advisory committee, etc.). The applicant is limited in its ability to demonstrate reliability for this kind of work (strength, a history or track record of achievements, related mission, and letters of support)
Organization Sustainability (10 Points)	The applicant demonstrates that it has a current Strategic Plan with measurable outcomes and includes the proposed program. The applicant demonstrates strong Board engagement, governance, and fundraising support.	The applicant does not sufficiently demonstrate that it has a current Strategic Plan with measurable outcomes. The proposed program is not identified in the current Strategic Plan and the applicant organization has limited Board engagement, governance, and fundraising support.

3/4/2021 20

		T
Budget (10 points)	 The budget is specific and reasonable, and all items align with the described project. The proposed budget is accurate, cost-effective, and linked to activities and outcomes. There are no unexplained amounts. The overall significance of the project, including the relationship between benefits and/or participants to the programmatic costs are reasonable. All line items are identified clearly in the budget narrative. The budget shows committed, in-kind, or other funds that have been identified, secured, and in place to support the project. 	 The budget is not specific and/or reasonable, and the items are poorly aligned with the described project. The budget is included in the application but seems incomplete or not reflective of actual costs. There are unexplained amounts. The overall significance of the project, including the relationship between benefits and/or participants to the programmatic costs are not reasonable. Line items are not clearly defined in the budget narrative. The budget does not show committed, in-kind, or other funds that have been identified, secured, and in place to support the project.
Key Partners / Collaboration (10 points)	The proposal demonstrates a collaborative process that includes multiple community partners involved in planning and implementation, with contributions from collaborators articulated in detail via letters of support and/or memorandums of understanding.	The proposal does not demonstrate a collaborative process and it does not involve multiple community partners in planning and implementation. Potential for collaboration exists but is not articulated.
	Fiscal Review	
Fiduciary Compliance (10 Points)	The applicant demonstrates a financial history that shows a continuous cycle of fiduciary responsibility of the Board through unmodified audited financial statements produced in a timely fashion, positive cash flow at the end of each fiscal year, asset ratio meets required debt load, and the Board reviews financial statements regularly.	The applicant does not demonstrate a financial history that shows a continuous cycle of fiduciary responsibility of the Board through audited financial statements. Positive cash flow at the end of each fiscal year is not consistent. and the Board does not review financials regularly.

Page 53 of 77

Financial Stability (10 Points)

Funding sources for operations and programs are from multiple sources and are driven by a strategic plan for stability for both short- and long-term growth. Fund development and/or business plan is in place to identify future sources of funding. The requested grant amount is reasonable in comparison to the overall organizational budget.

Source of funds for operations and programs are from limited sources and are not driven by a strategic plan. There is no plan for stability in place currently, including a fund development plan and/or business plan. The requested grant amount is unreasonable in comparison to the overall organizational operating budget.

Total Score: _	/ 100	Recommendation:
		☐ Fully Fund
		☐ Partially Fund — Possible restrictions/conditions
		☐ No Funding



Date: 3/09/2021

To: Program Committee

Subject: Grant # 1174 Mizell Center

Grant Request: Geriatric Case Management Program

Amount Requested: \$100,000.00

Project Period: 4/1/2021 to 3/31/2022

Project Description and Use of District Funds:

Mizell Center has been serving the community for four decades and is an acknowledged leader in promoting healthy aging. COVID-19 has increased the services and demand needed to support seniors. In order to help meet the need, Mizell Center created a Geriatric Case Management Program. While Geriatric Case Management is a new service, it is an outgrowth of their work in assessing homebound Meals on Wheels clients and coordinating service linkages with Riverside County's Office On Aging.

The new program coordinates care and services for older adults with chronic conditions by assessing healthcare and supportive service needs and linking clients to vital services. Mizell's program enhances seniors' health and wellness, providing advocacy, resources, and service access to improve quality of life, increase functional independence, and prevent premature institutionalization.

District grant funds will partially support the salary of a Program Support Coordinator and the newly hired Director of Geriatric Case Management in order to provide case management services to at least 173 predominantly low-income older District residents aged 62 and above with chronic health conditions. These individuals will receive an assessment by Mizell Center's Geriatric Case Manager and Program Support Coordinator to evaluate service and resource needs and identify barriers to services.

Strategic Plan Alignment:

Vital Human Services to People with Chronic Conditions / Increased number of case managers



Geographic Area(s) Served:

Cathedral City; Coachella; Desert Hot Springs; Indio; Mecca; North Shore; Palm Desert; Palm Springs; Rancho Mirage; Thermal

Action by Program Committee: (Please select one)

- Full recommendation and forward to the Board for consideration with the Committee's recommendation that a grant amount of \$100,000.00 be approved.
- Recommendation with modifications
- Deny

Full Grant Application Summary

Mizell Center, Grant #1174

About the Organization

Mizell Center 480 S. Sunrise Way Palm Springs, CA 92262 Tel: (760) 323-5689

Fax: (760) 320-9373 http://www.mizell.org

Primary Contact:

Harriet Baron

Tel: (760) 323-5689 Fax: (760) 320-9373 harrietb@mizell.org

Historical (approved Requests)

Grant	Project Title	Grant	Туре	Disposition	Fund
Year		Amount	1 - 7	Date	
1999	HealthLink	\$28,000	Grant	12/31/1999	
2000	FIND	\$25,000	Grant	12/31/2000	
2000	Outreach Low Income	\$25,000	Grant	12/31/2000	
2000	HealthLink	\$53,000	Grant	12/31/2000	
2000	Flu Shots	\$50,000	Grant	12/31/2000	
2001	HealthLink	\$52,229	Grant	12/31/2001	
2001	Flu Shots	\$50,000	Grant	12/31/2001	
2002		\$55,000	Grant	12/31/2002	
2003		\$20,000	Grant	12/31/2003	
2008	MEALS ON WHEELS	\$25,000	Grant	7/9/2008	Grant
					budget
2008	Congregate Meal	\$5,000	Food	1/27/2009	Grant
	Program		Assistance		budget
2009	Congregate Meal	\$5,000	Food	7/6/2009	
	Program		Assistance		
2009	Congregate Meal	\$5,000	Food	11/9/2009	Grant
	Program		Assistance		budget
2009	Congregate Meal	\$5,000	Food	3/11/2010	Grant
	Program		Assistance		budget
2010	Congregate Meal	\$5,000	Food	7/15/2010	Grant
	Program		Assistance		budget
2010	Congregate Meal	\$5,000	Food	11/8/2010	Grant
	Program		Assistance		budget
2011	Meals On Wheels	\$175,068	Achievement	7/26/2011	Grant
			Building		budget

2011	Congregate Meals Program	\$20,000	Food Assistance	9/20/2011	Grant budget
2013	Matter of Balance Fall Prevention Implementation Study	\$4,850	Mini-Grant	6/2/2014	Grant budget
2014	Coachella Valley Senior Fall Prevention Program	\$403,300	Grant	5/26/2015	Grant budget
2017	A Matter of Balance Senior Falls Prevention Program	\$362,347	Grant	7/25/2017	Grant budget
2019	Mizell Center Meals on Wheels	\$10,000	Grant	4/1/2020	

Program/Project Information

Project Title: Geriatric Case Management Program

Start Date: 4/1/2021 **End Date:** 3/31/2022

Term: 12 months

Total Project Budget: \$173,351 **Requested Amount:** \$100,000

Executive Summary:

Mizell's Geriatric Case Management Program coordinates care and services for older adults with chronic conditions by assessing service needs and linking clients to vital services. Health Assessment & Research for Communities (HARC) reported that in 2019, 32.7% of Valley adults age 55 and older had incomes less than 201% of poverty level. Assistance needs included housing (8.8%), utilities (8.1%), financial (6.9%), transportation (6.7%), food (6.3%), and home healthcare (4.5%); 65.6% of all Valley adults had diagnosed chronic diseases. In 2018, HARC reported that 22% of seniors had diagnosed mental health disorders. Mizell's program enhances seniors' health and wellness, providing advocacy, resources, and service access to improve quality of life, increase functional independence, and prevent premature institutionalization. We support seniors' abilities to age in place, addressing broad spectrums of needs, exacerbated by COVID-19. This includes vulnerability to poor health outcomes and confronting intensified issues (i.e., deferred healthcare, isolation, and depression). HARC's COVID-19 Needs Assessment surveyed 624 Valley adults. Participants reported increased stress (60.2%), anxiety (59.1%), and depression (39.8%); and difficulty affording housing (45%); utilities (37.9%); food (24.3%); and healthcare (15.4%).

To promote healthy aging and address chronic health conditions, case managers assess service and resource needs; identify barriers; develop case plans with timelines for achieving goals; facilitate health and benefits applications, caregiver consultations, crisis intervention, budgeting/bill paying, transportation access, legal documents status (i.e., wills, and advance directives); and provide linkage to healthcare professionals, Social Security, Medicare/Medi-Cal, In Home Supportive Services, and collaborative

partners that provide healthcare, emergency financial assistance, legal, food, and other services. The program fosters preventative screenings, decreasing preventable hospitalizations. Grant funds will support case management services to at least 173 predominantly low-income older District residents age 62 and above with chronic health conditions, including 20% from communities of color; 100% will receive assessments to evaluate service and resource needs and identify barriers. At least 87 clients will achieve one goal identified in case plans and be linked to at least three needed services or resources. Success will be measured by achievement of benchmarks, objectives and positive program outcomes tracked in spreadsheets, a database, and case notes. Quantitative data includes demographic information, number of sessions, and other data. Qualitative data include assessments; case plans; achievement of goals; resource/service linkages; and increased service to communities of color. Additional outcome indicators include client self-reporting of improved quality of life, reduced isolation, and increased service access.

Program/project Background and Community Need:

Over the course of Mizell's four decades of service, seniors' needs have accelerated as they are living longer while struggling with fewer resources. COVID-19 has exacerbated needs to unprecedented levels. Health Assessment & Research for Communities (HARC) reported that in 2019, 32.7% of Valley adults age 55 and older had household incomes of 200% Federal Poverty Level or less. Assistance needs included housing (8.8%), utilities (8.1%), financial (6.9%), transportation (6.7%), food (6.3%), and home healthcare (4.5%); 4.5% reported physical or mental mistreatment or neglect. In 2018, HARC reported that 22% of seniors had diagnosed mental health disorders. HARC's COVID-19 Needs Assessment surveyed 624 Valley adults; 49.3% were diagnosed with comorbidities exacerbating COVID-19 complication risks, including hypertension (31.5%); respiratory disease (19.7%); heart disease (6.3%); or HIV (6.2%). Of those previously employed, 22.9% are now unemployed, impacting seniors' supplemental income. Participants reported decreased income (37.6%) and increased difficulty in paying for housing (45%); utilities (37.9%); food (24.3%); and healthcare (15.4%); 8.8% couldn't afford essentials; 7.0% couldn't access essentials, of which 34.1% had no help, likely causing serious distress. Participants reported increased stress (60.2%), anxiety (59.1%), and depression (39.8%). Our Geriatric Case Management Program assesses support needs and links seniors to vital services.

Strategic Plan Alignment:

Vital Human Services to People with Chronic Conditions / Increased number of case managers

Program/project description:

The program coordinates care and services for older adults with chronic conditions by assessing healthcare and supportive service needs and linking clients to vital services. HARC reports that 65.6% of Valley adults have diagnosed chronic diseases indicating unmet physical, behavioral health or care needs. This program emanates from Mizell's long-term work with homebound MOW clients, including assessing clients' needs and coordinating service linkage with Riverside County's Office On Aging. Mizell's program enhances seniors' health and wellness, providing advocacy, resources, and service access to improve quality of life, increase functional independence, and prevent premature institutionalization. The program supports seniors' abilities to age in place as

needs evolve, addressing broad spectrums of needs, exacerbated by COVID-19. This includes vulnerability to poor health outcomes and confronting intensified or previously nonexistent issues (i.e., deferred healthcare, isolation, depression, and essential products shortages). To promote healthy aging and address chronic health conditions, case managers assess service and resource needs; identify barriers; partner with clients to develop case plans with timelines for achieving goals; provide comprehensive reassessments; facilitate health and benefits applications, caregiver consultations, crisis intervention, budgeting/bill paying, transportation access, legal documents status assessments (i.e., wills, and advance directives); and provide linkage and advocacy with healthcare professionals, Social Security, Medicare/Medi-Cal, In Home Supportive Services, and collaborative partners that provide healthcare, emergency financial assistance, legal, food, and other services, including utilizing CVHIP. The program fosters preventative screening access, decreasing preventable hospitalizations. A licensed mental health clinician administers behavioral health assessments to identify previously undiagnosed signs of anxiety, depression, or dementia and makes treatment referrals. The program is launching with City of Palm Springs CDBG funding that is restricted to city residents. Support will facilitate District-wide expansion, particularly to low-income East Valley Hispanic residents.

Description of the target population (s):

HARC reported that in 2019 adults age 55 and older represented 46.3% of the Valley's adult population; 68.4% were White, 28% Hispanic, 2.0% Black; 15.8% LGBT community members; 46.8% widowed, divorced, separated or single. Mizell's senior clients reflect this population; 33% are from communities of color and 80% low-to-moderate income.

Geographic Area(s) Served:

Cathedral City; Coachella; Desert Hot Springs; Indio; Mecca; North Shore; Palm Desert; Palm Springs; Rancho Mirage; Thermal

Age Group:

(65+) Seniors

Total Number of District Residents Served:

173

Program/Project Goals and Evaluation

Goal #1:

By February 28, 2022, a minimum of 173 predominantly low-income older District residents age 62 and above with chronic health conditions, including 20% from Coachella Valley's Latinx and African American communities, will have a received an assessment by Mizell Center's

Evaluation #1:

The Director of Geriatric Case Management will monitor and track progress towards achieving the goal in conjunction with the Geriatric Case Manager and Program Support Coordinator, and under supervision of the Executive Director. The Coordinator will track quantitative data, including ethnicity/race, age, household income, number in household, language, and zip code in an Excel

Geriatric Case Managers to evaluate service and resource needs and identify barriers to services.

spreadsheet. Qualitative data will include the number of case management sessions attended and completion of assessment on file. To ensure achievement of program enrollment from minority communities, staff will monitor client enrollment by ethnicity/race and increase outreach activities as required to senior and community centers in Cathedral City, Indio, Thermal, Coachella, and Mecca, and the James O. Jessie Desert Highland Unity Center in North Palm Springs. Staff will conduct annual client satisfaction surveys in English and Spanish to elicit qualitative feedback, including open-ended questions regarding program experience. Results will be presented to the Executive Director and Board and will be utilized to develop a plan of action to implement quality improvement in programs and services. The requested grant funding will service 173 clients, 58% of the projected 300 program clients to be served by Mizell during the 12-month grant period.

Goal #2:

By February 28, 2022, a minimum of 87 predominantly low-income older District residents age 62 and above with chronic health conditions will achieve a minimum of one goal identified in the Case Plans developed in collaboration with Mizell Center Geriatric Case Managers that identify short and long-term needs, goals, an action plan and timeline for achieving goals.

Evaluation #2:

Director of Geriatric Case Management will track and monitor goal progress on an ongoing basis in conjunction with Geriatric Case Manager and Program Support Coordinator. Program staff will track clients' achievement of goals in Excel spreadsheet and in case notes on file. Quantitative data tracked include number of case management sessions attended by clients and updated case plans on file. Qualitative data tracked include completion of clients' case plans, incorporating identification of clients' physical and behavioral health, financial, and quality of life goals; and number of goals achieved. Qualitative data and outcome indicators include percentage of clients meeting at least one identified service gap via achievement of goal, and percentage of clients reporting increased social service access, decreased isolation, and improved quality of life. Staff will conduct annual client satisfaction surveys in English and Spanish to elicit qualitative feedback, including open-ended questions regarding program experience. Results will be presented to Executive Director and Board and will be utilized to develop a plan of action to implement quality improvement in programs and

services. Grant funds will service 87 clients, 58% of projected 150 program clients targeted to achieve this goal during 12-month grant period.

Goal #3:

By February 28, 2022, a minimum of 87 predominantly low-income older District residents age 62 and above with chronic health conditions will have been linked to a minimum of three services or resources identified in their Case Plan, including medical and/or behavioral health services, housing and financial assistance, benefits counseling, transportation access, caregiver support, and other needs.

Evaluation #3:

Director of Geriatric Case Management will monitor and track progress towards goal achievement in conjunction with Geriatric Case Manager and Program Support Coordinator. Program staff will track clients' achievement of goals in Excel spreadsheet and/or case notes on file. Quantitative data tracked include number of case management sessions clients attend and updated case plan on file. Qualitative data include identification of clients' needed services and resources assessed in case plans, including medical and/or behavioral health services, housing and financial assistance, benefits counseling, transportation access, caregiver support, and others; identification of potential providers to meet needs; identification of services or resources and providers to which clients are linked; and ongoing monitoring to ensure clients access services. Staff will conduct annual client satisfaction surveys in English and Spanish or upon program exit to elicit qualitative feedback, including improvement in quality of life, increased access to services, and open-ended questions regarding program experience. Results will be presented to Executive Director and Board and utilized to develop plan of action to implement quality improvement in programs and services. Grant funds will service 87 clients, 58% of projected 150 program clients targeted to achieve goal during grant period.

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Goal #4:	Evaluation #4:
Goal #5:	Evaluation #5:

Proposed Program / Project Evaluation Plan

Evaluation will be conducted by the Director of Geriatric Case Management. Mizell will measure success by achievement of benchmarks, objectives and positive program outcomes. Benchmarks include number of unduplicated clients participating in the program; number of clients receiving assessments; number of clients receiving case plans; achievement of goals identified in case plan; and linkage to needed services and resources either at the Mizell Center or through regional continuum of care partners. The Director of Geriatric Case Management, Geriatric Case Manager, and Program

Support Coordinator track quantitative and qualitative data utilizing an Excel spreadsheet and/or in case notes in client files. Quantitative data includes gender, age. zip code, household income, number in household, ethnicity, marital status, living situation, language spoken, the number of case management sessions attended, and other data. Qualitative data and outcome indicators tracked include completed client assessments; completed case plans with identification of goals, barriers, and needed services and resources; achievement of case plan goals; resource/service linkages; and a measurable increase in service to communities of color. Additional outcome indicators include client self-reporting of improvement in quality of life, reduction in isolation, and increase in service access as measured by surveys administered by program staff on a pre/post basis. Progress notes are maintained in confidential client files. Client satisfaction surveys in English and Spanish are administered annually or upon program exit. Information is used to develop an action plan addressing necessary changes to programs, services, and administrative operations. Program results are analyzed by staff under the direction of the Director of Geriatric Case Management and reported monthly to the Executive Director and at regular intervals to the Board of Directors. All data is kept in secure, HIPAA-compliant electronic and printed client files that are maintained in locked cabinets with restricted access to authorized personnel only.

Organizational Capacity and Sustainability

Organizational Capacity

While Geriatric Case Management is a new service, it is an outgrowth of our work in assessing homebound Meals On Wheels (MOW) clients and coordinating service linkages with Riverside County's Office On Aging (OOA) since 2012. We have provided these services to an average of 356 homebound clients annually over the past five years; typically 30% are from communities of color. While medical assessments are not part of this program, many MOW clients have co-morbid health conditions. Assessment services provided to homebound MOW clients will inform the services to be provided through the new Geriatric Case Management program, which will service a much broader senior population and develop long-term partnerships capable of meeting needs across the aging and health spectrums. We have begun implementation of the Geriatric Case Management Program effective February 2021 with the onboarding of the Program's Director Denise Woodruff, who brings eight years of experience in case management. Denise has extensive experience in providing case management for homeless and veteran populations, and those with behavioral health disorders. She has experience in developing case plans, vocational training, conflict resolution, benefits application, service coordination with community providers, and outreach. We will soon hire a case manager and support coordinator.

Organizational Sustainability:

Mizell is currently engaged in a Strategic Planning Process that began in fall 2020. While delayed due to a COVID-related closure, the process has resumed. Key plan areas focus on programs and services growth; financial stability; increasing agencywide diversity, including clients, staff, board, and volunteers; improving client data capture; and increasing Valley-wide outreach. Programs and services growth identified in the planning process includes implementation of the Geriatric Case Management Program. When the plan is finalized, we will forward to DHCD. To enhance program sustainability, Mizell has secured a City of Palm Springs CDBG-CV grant in the amount

of \$55,800 for program implementation. We are aggressively seeking support from municipal, corporate and private sector funders that have historically partnered with us and identifying new funders to sustain program capacity going forward. Recent Mizell foundation and corporate funders include Bank of America, Wells Fargo, Jewish Federation of the Desert, SCAN Health Community Giving, H.N. & Frances C. Berger Foundation, Auen Foundation, Union Pacific Foundation, and Union Bank, among others. While fundraising events are currently on hold due to the pandemic, going forward our annual Gala raises significant program funding. We also receive significant donor support for programs throughout the year.

Diversity, Equity, and Inclusion

How is diversity, equity, and inclusion addressed?

In 2019, Mizell experienced a management transition, hiring a new Executive Director. He is working closely with the Board to address issues of increasing leadership diversity and inclusion to be more representative of the local senior population. HARC reported that in 2019, 68.4% of Valley seniors were White, a 13% decrease from 2016. Hispanics represented 28% of seniors, but 45% of overall adults, portending a rapidly diversifying senior population. Of Mizell's 14 member Board, 79% are seniors; 93% White 7% Hispanic; 43% female; and 29% LGBT community members. In the past year, we have accelerated diversity outreach, extending offers to three potential board members from communities of color, who ultimately declined. Of the five member executive staff, 80% are White; 20% Hispanic; 80% seniors; 60% female; and 60% LGBT community members. The Geriatric Case Management Program Director will join the executive staff. We will make every effort to outreach to communities of color during recruitment. Our overall staff is extremely diverse; 65% are from communities of color. In recent years, Mizell has focused efforts in outreach to the East Valley Hispanic community to ensure that our services are both available and culturally appropriate to this community.

What is preventing the organization from addressing diversity, equity, and inclusion?

Increasing diversity, equity and inclusion at board and executive staff level are among Mizell's highest priorities. While we have been actively taking steps to increase diversity, we are not yet at the level we need to be. We are seeking board members that provide finance, program and legal expertise. As noted, we have recently extended offers to three ethnically diverse candidates, who were also recruited by multiple local boards and ultimately chose to serve other agencies. As noted, 65% of overall staff are from communities of color. As executive staff positions become vacant, we will seek to promote from within our diverse staff and/or outreach to communities of color to increasingly diversify our executive team. While we work towards addressing diversity. equity and inclusion among leadership, we continually ensure that clients receive effective, respectful services in a manner that is compatible with their culture, socioeconomic status, language, age, gender and sexual orientation. Our programs and services are designed for the Valley's diverse populations. Bi-lingual staff and Spanish language forms and literature are available. In our Senior Nutrition Program, 30% of clients are now from communities of color, including 20% mono-lingual Spanish speaking.

Partnerships:

Key Partners:

Mizell is an active participant in the regional continuum of care. We collaborate with, receive referrals from, and provide referrals to a wide array of nonprofit service providers, healthcare providers, government agencies, faith-based organizations, and businesses to ensure service and resource access for clients. Mizell will make our case management services available to and coordinate Valley-wide senior services with Joslyn, Thermal, Indio, Coachella, Desert Hot Springs, and Cathedral City Senior Centers. Mizell refers seniors to Jewish Family Service of the Desert, Joslyn Center, and the Center for behavioral health assessments and outpatient treatment. We work with Alzheimer's Coachella Valley and Coachella Valley Alzheimer's Association for Alzheimer's education and patient and caregiver support. We collaborate with organizations that provide services for chronic health conditions, including stroke recovery, HIV, vision impairment, and cancer with Braille Institute, Desert AIDS Project, Neurovitality Center, and Desert Cancer Foundation. We coordinate food resources among FIND Food Bank, Hidden Harvest, and Mizell's Senior Nutrition Lunch and Meals On Wheels programs. Housing insecurity, financial assistance and additional programs for low income seniors are coordinated with Senior Advocates of the Desert, Martha's Village, Habitat for Humanity of the Coachella Valley, Well in the Desert. Salvation Army, Coachella Valley Rescue Mission, and Catholic Charities. Transportation access is coordinated with Desert ARC and Sunline Transportation. We refer medical and behavioral health services to Desert Oasis Healthcare, Eisenhower Health, JFK and Desert Regional Medical Centers, and Riverside University Health System, among others. We maintain vital partnerships with Riverside County's Office on Aging, Department of Public Social Services and Adult Protective Services. We coordinate veteran-related benefits and services with Veteran's Administration. We work with local utilities companies to access the Low Income Home Energy Assistance Program and Lifeline telephone program for clients. Program staff utilize CVHIP to identify Valley resources and service providers.

Line Item Budget Operational Costs

PROG	RAM OPERATIONS		Total ram/Project Budget	Oth	unds from er Sources all on sheet 3	Requ	Amount lested from DHCD
Total Staffing Cost	s Detail on sheet 2	\$	140,712	\$	49,803	\$	90,909
Equipment (itemize	e)						
1	Office equipment allocation to program	\$	1,000	\$	1,000	\$	-
2						\$	-
3						\$	-
4						\$	-
Supplies (itemize)							
1	Program & Office supplies	\$	2,000	\$	2,000	\$	-
2						\$	-
3						\$	-
4						\$	_
Printing/Duplication) n	\$	2,000	\$	2,000	\$	-
Mailing/Postage		\$	1,000	\$	1,000	\$	-
Travel/Mileage		\$	500	\$	500	\$	_
Education/Training	 1	\$	2,000	\$	2,000	\$	_
Office/Rent/Mortga		\$	_,,,,,	\$	_,000	\$	_
Telephone/Fax/Inte	<u> </u>	\$	500	\$	500	\$	_
Utilities		\$	2,100	\$	2,100	\$	_
Insurance		\$	780	\$	780	\$	_
	s not described above (itemize)	Ι Ψ	700	Ψ	100	ΙΨ	
1						\$	
,						\$	_
2						\$	_
3						\$	
Other pregram ass	l sts not described above (itemize)					Ψ	-
	Program Outreach	\$	5,000	\$	5,000	\$	
	Indirect costs @ 10%	\$	15,759	\$	6,668	\$	9,091
_	Indirect costs @ 10%	Ψ	15,759	Ψ	0,000	\$	9,091
3						\$	-
4						Ψ	-
Total Program Bu	udget	\$	173,351	\$	73,351	\$	100,000
Budget Narrative	Equipment- \$1,000 is 5% program allocations postage machine, & other equipment leat program supplies; Printing/ Duplication- \$1 including graphic design and printing, an annual postage costs for program; Traver eimbursement; Education/ training- \$2,0 staff; Telephone/Internet- \$500 is 5% allocation of \$5% allocation of \$15,600 annual agency allocated for annual program costs for outleach to providers and stakeholders; 10% of total program budget and include and receivable, executive oversight, func	sing; P \$2,000 d addit el/Milea 000 ann ocation f \$42,0 liability utreach Indirects costs	rogram supplicost to developional photocopional photocopional successive for professive for professive for successive for succ	es- \$2 p pro ocated ofess inual incy u sts; Pi , inclu 59 for ource	2,000 is alloca gram-specificates; Mailing/Po d for program ional developa agency teleplatility costs; In rogram Outre ading marketing indirect expe	ated for mater staff representation one a surance ach-\$ and and ach-\$ counts	or office and rials, -\$1,000 for mileage of program and Internet ce- \$780 is 55,000 is d direct s based on s payable

Line Item Budget Staffing Costs

	Staff Salaries	Annual Salary	% of Time Allocated to Program	Actual Program Salary	Amount of Salary Paid by DHCD Grant
Employe	ee Position/Title		!	!!	
1	Director of Geriatric Case Managemer	\$ 72,800	100%	\$ 72,800	\$ 55,190
2	Geriatric Case Manager	\$ 45,760	50%	\$ 22,880	\$ -
3	Program Support Coordinator	\$ 37,440	50%	\$ 18,720	\$ 18,720
4		\$ -	0%		\$
5					
6					
7					
8					
Γotal Em	ployee Benefits			\$ 26,312	\$ 16,956
Enter t	his amount in Section 1;Staffing (Costs		ial > \$140,712	\$ 90,86
Budget Budget Narrative	Please describe in detail the employee benefits including the percentage and salary used for calculation. Benefits calculated @ 23% of salary include payroll taxes, workers compensation, & health insurance benefits.				
Profes Consu	sional Services / Itants	Hourly Rate	Hours/Week	Monthly Fee	Fees Paid by DHCD Grant
Compan	y and Staff Title			•	
1		\$ -	0	-	\$
2					
3					
4					
5					
Enter this	s amount in Section 1;Staffing Cost	s (annual)		ptal > \$31,200	\$
Budget Narrative	Please describe in detail the scope grant.	of work for eac	ch professiona	l service/consu	Itant on this

Line Item Budget Other Program Funds

Other funding received (actual or projected) SPECIFIC to this program/project			Amount	
Fees				
Donations				
Grants (List Or	gani	zations)		
	1	City of Palm Springs	\$	55,800
	2			
	3			
	4			
Fundraising (d	escr	ibe nature of fundraiser)		
	1			
	2			
Other Income, from other age		bequests, membership dues, in-kind services, inves, etc. (Itemize)		
	1	General operating funds	\$	17,551
	2			
	3			
	4			
Total funding in	n ad	dition to DHCD request	\$	73,351
Budget Narrative	Describe program/project income listed above. Note whether income is "projected" or actual. Current program grant from City of Palm Springs provides funding through 6/30/21; general operating funds raised from individual giving program funds allocated to this program.			

Grant Staff Review # 1 of 3

Executive Summary: 9

Community Need and Alignment: 10

Goals: 9

Proposed Evaluation Plan: 9

Applicant Capacity and Infrastructure: 8

Organizational Sustainability: 8

Budget: 8

Key Partners/Collaborations: 9

Total Score: 70.00

Reviewer Comments: Mizell's Geriatric Case Management Program coordinates care and services for older adults with chronic conditions by assessing service needs and linking clients to vital services. (Mizell staff has also been trained in the utilization of CVHIP). Although the Geriatric Case Management Program is a new service, it is an outgrowth of the organization's work in assessing homebound Meals On Wheels clients and coordinating service linkages with Riverside County's Office on Aging since 2012. Geriatric Case management program is launching with the City of Palm Springs CDBG funding that is restricted to city residents. Support from the District will facilitate Coachella Valley-wide expansion.

Response Notes:

Average Review Score:

Fiscal Staff Review Stage: 17.5 (2 of 2)

Grant Program Staff Review Stage: 69 (3 of 3)

Sum of all Reviews:

Fiscal Staff Review Stage: 35 (2 of 2)

Grant Program Staff Review Stage: 207 (3 of 3)

Grant Staff Review #2 of 3

Executive Summary: 8

Community Need and Alignment: 9

Goals: 8

Proposed Evaluation Plan: 8

Applicant Capacity and Infrastructure: 9

Organizational Sustainability: 9

Budget: 8

Key Partners/Collaborations: 9

Total Score: 68.00

Reviewer Comments: Mizell Center proposal will add Geriatric Case Managers to provide much needed health assessments to older adults and connect them with vital programs and services, while establishing Care Plans to develop short-term and long-term goals to address key health needs. The need for type of service has increased dramatically due to the COVID-19 epidemic, which has impacted older adults disproportionally the most. I support the approval of this grant application.

Response Notes:

Average Review Score:

Fiscal Staff Review Stage: 17.5 (2 of 2)

Grant Program Staff Review Stage: 69 (3 of 3)

Sum of all Reviews:

Fiscal Staff Review Stage: 35 (2 of 2)

Grant Program Staff Review Stage: 207 (3 of 3)

Grant Staff Review # 3 of 3

Executive Summary: 8

Community Need and Alignment: 8

Goals: 9

Proposed Evaluation Plan: 9

Applicant Capacity and Infrastructure: 9

Organizational Sustainability: 8

Budget: 8

Key Partners/Collaborations: 10

Total Score: 69.00

Reviewer Comments: Mizell Senior Center is introducing a new Geriatric Case Management service; however, it is building off their already well establish work assessing homebound Meals on Wheels clients and coordinating service linkages with Riverside County's Office on Aging. Coordinating this new service will help Mizell expand their reach across the Coachella Valley while enhancing their resource support coordination, further promoting healthy aging, and helping to address chronic health conditions. Mizell continues to evolve to address the health needs of seniors that have been further exacerbated by COVID-19 and work to empower and encourage healthy aging. This program directly relates to the District's focus area of providing vital human services to people with chronic conditions through increased case managers.

Response Notes:

Average Review Score:

Fiscal Staff Review Stage: 17.5 (2 of 2)

Grant Program Staff Review Stage: 69 (3 of 3)

Sum of all Reviews:

Fiscal Staff Review Stage: 35 (2 of 2)

Grant Program Staff Review Stage: 207 (3 of 3)

Fiscal Staff Review # 1 of 2

Fiduciary Compliance: 9

Financial Stability: 9

Total Score: 18.00

Reviewer Comments: Grantee demonstrates financial compliance...unmodified audit reports accepted by the Board, possesses positive cash flow and net income, Current Ratio is 1.7:1 (demonstrating ability to pay current liabilities)

The grant request is a 58% of the program budget and is supported by two other funding sources and the grantee's strategic plan.

Response Notes:

Average Review Score:

Fiscal Staff Review Stage: 17.5 (2 of 2)

Grant Program Staff Review Stage: 69 (3 of 3)

Sum of all Reviews:

Fiscal Staff Review Stage: 35 (2 of 2)

Grant Program Staff Review Stage: 207 (3 of 3)

Fiscal Staff Review # 2 of 2

Fiduciary Compliance: 9

Financial Stability: 8

Total Score: 17.00

Reviewer Comments: Financial statements prepared and reviewed by board. Cash flow was positive for 2020 and assets sufficient to meet liabilities. Strategic plan available and grant amount is reasonable in comparison to overall organizational budget.

Response Notes:

Average Review Score:

Fiscal Staff Review Stage: 17.5 (2 of 2)

Grant Program Staff Review Stage: 69 (3 of 3)

Sum of all Reviews:

Fiscal Staff Review Stage: 35 (2 of 2)

Grant Program Staff Review Stage: 207 (3 of 3)

Total average proposal score: 86.5/100

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FY 2020-2021: Grant Application Scoring Rubric



Category	Meets expectations (10-6 points)	Does not meet expectations (0-5 points)
	Programmatic Revie	
Executive Summary (10 points)	The applicant includes and describes the project's mission and vision, the target population the project will serve, the expected benefits to the community, the need for the project in the community with proposedevidence-based methods, interventions, and strategies that are realistic, attainable, effective, and outcome-oriented.	The applicant is unclear or does not include or describe the project's mission and vision, the target population the project will serve, the expected benefits to the community, the need for the project in the community with proposed evidence-based methods, interventions, and strategies that are realistic, attainable, effective, and outcome-oriented.
Community Need & Alignment (10 points)	The applicant identifies and defines a specific need(s) for the project within the identified community and effectively describes the alignment of that need to one of the Desert Healthcare District and Foundation five strategic focus areas by using one of more of the following: data, case studies, interviews, focus group results, media coverage, etc.	The applicant does not sufficiently identify or describe a need for the project and/or its alignment to one of the Desert Healthcare District and Foundation five strategic focus areas by using one or more of the following: data, case studies, interviews, focus group results, media coverage, etc.
Goals (10 points)	The applicant has provided SMART goals with an evaluation plan that is comprehensively developed. The <u>SMART</u> goals are specific , measurable , ambitious , realistic , and time-bound , and the evaluation plan will accurately measure the project's effectiveness and impact.	The applicant has provided very limited goals and evaluation plans. The goals <u>are not specific, measurable, ambitious, realistic, time-bound goals</u> and will not measure the project's effectiveness or impact.

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Proposed Program/Project Evaluation Plan (10 points)	The applicant provides a detailed plan of action for evaluation that includes both qualitative and/or quantitative assessment(s). The plan includes well-defined data reporting mechanisms and/or a clear and transparent narrative. • Evaluation measures and methods are clear; the applicant defines how they envision success. • Evaluation is in alignment with the SMART goals of the project. • An explanation is provided on how the data collected from the project will be utilized for future programming, partnerships, and/or funding.	The applicant does not provide, or vaguely describes, a plan of action with limited qualitative and/or quantitative assessment(s). The plan includes poorly defined data reporting mechanisms and/or a narrative. • Evaluation measures and methods are not clear; the applicant vaguely defines how they envision success. • Evaluation is not in alignment with the SMART goals of the project. • An explanation is not provided on how the data collected from the project will be utilized.
Applicant Capacity and Infrastructure to Execute Proposal (10 points)	The applicant includes examples that demonstrate that the human resource allocation to this project is appropriate (internal staff expertise, use of external consultants, advisory committee, etc.). The applicant demonstrates reliability for this kind of work (strength, a history or track record of achievements, related mission, and letters of support)	The applicant does not include examples that demonstrate the human resource allocation to this project is appropriate (internal staff expertise, use of external consultants, advisory committee, etc.). The applicant is limited in its ability to demonstrate reliability for this kind of work (strength, a history or track record of achievements, related mission, and letters of support)
Organization Sustainability (10 Points)	The applicant demonstrates that it has a current Strategic Plan with measurable outcomes and includes the proposed program. The applicant demonstrates strong Board engagement, governance, and fundraising support.	The applicant does not sufficiently demonstrate that it has a current Strategic Plan with measurable outcomes. The proposed program is not identified in the current Strategic Plan and the applicant organization has limited Board engagement, governance, and fundraising support.

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Budget (10 points)	 The budget is specific and reasonable, and all items align with the described project. The proposed budget is accurate, cost-effective, and linked to activities and outcomes. There are no unexplained amounts. The overall significance of the project, including the relationship between benefits and/or participants to the programmatic costs are reasonable. All line items are identified clearly in the budget narrative. The budget shows committed, in-kind, or other funds that have been identified, secured, and in place to support the project. 	 The budget is not specific and/or reasonable, and the items are poorly aligned with the described project. The budget is included in the application but seems incomplete or not reflective of actual costs. There are unexplained amounts. The overall significance of the project, including the relationship between benefits and/or participants to the programmatic costs are not reasonable. Line items are not clearly defined in the budget narrative. The budget does not show committed, in-kind, or other funds that have been identified, secured, and in place to support the project. 	
Key Partners / Collaboration (10 points)	The proposal demonstrates a collaborative process that includes multiple community partners involved in planning and implementation, with contributions from collaborators articulated in detail via letters of support and/or memorandums of understanding.	The proposal does not demonstrate a collaborative process and it does not involve multiple community partners in planning and implementation. Potential for collaboration exists but is not articulated.	
	Fiscal Review		
Fiduciary Compliance (10 Points)	The applicant demonstrates a financial history that shows a continuous cycle of fiduciary responsibility of the Board through unmodified audited financial statements produced in a timely fashion, positive cash flow at the end of each fiscal year, asset ratio meets required debt load, and the Board reviews financial statements regularly.	The applicant does not demonstrate a financial history that shows a continuous cycle of fiduciary responsibility of the Board through audited financial statements. Positive cash flow at the end of each fiscal year is not consistent. and the Board does not review financials regularly.	

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Financial Stability (10 Points)

Funding sources for operations and programs are from multiple sources and are driven by a strategic plan for stability for both short- and long-term growth. Fund development and/or business plan is in place to identify future sources of funding. The requested grant amount is reasonable in comparison to the overall organizational budget.

Source of funds for operations and programs are from limited sources and are not driven by a strategic plan. There is no plan for stability in place currently, including a fund development plan and/or business plan. The requested grant amount is unreasonable in comparison to the overall organizational operating budget.

Total Score:	/ 100	Recommendation:
		☐ Fully Fund
		☐ Partially Fund — Possible restrictions/conditions
		☐ No Funding